



Honda Accord
Timeframe: from Jan 01, 2011 to Dec 31, 2014
NHTSA complaints

Overall Topic Comparison

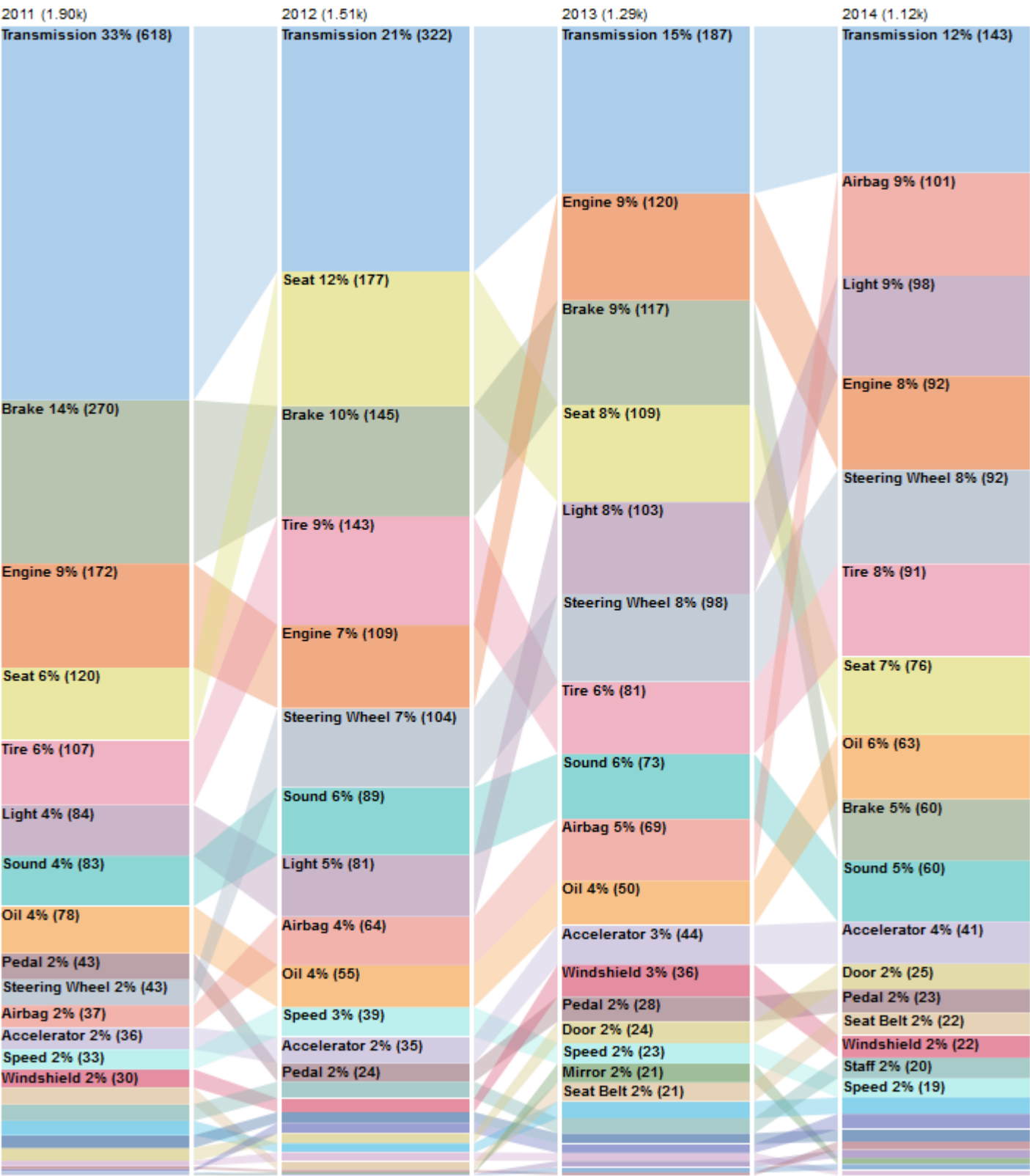
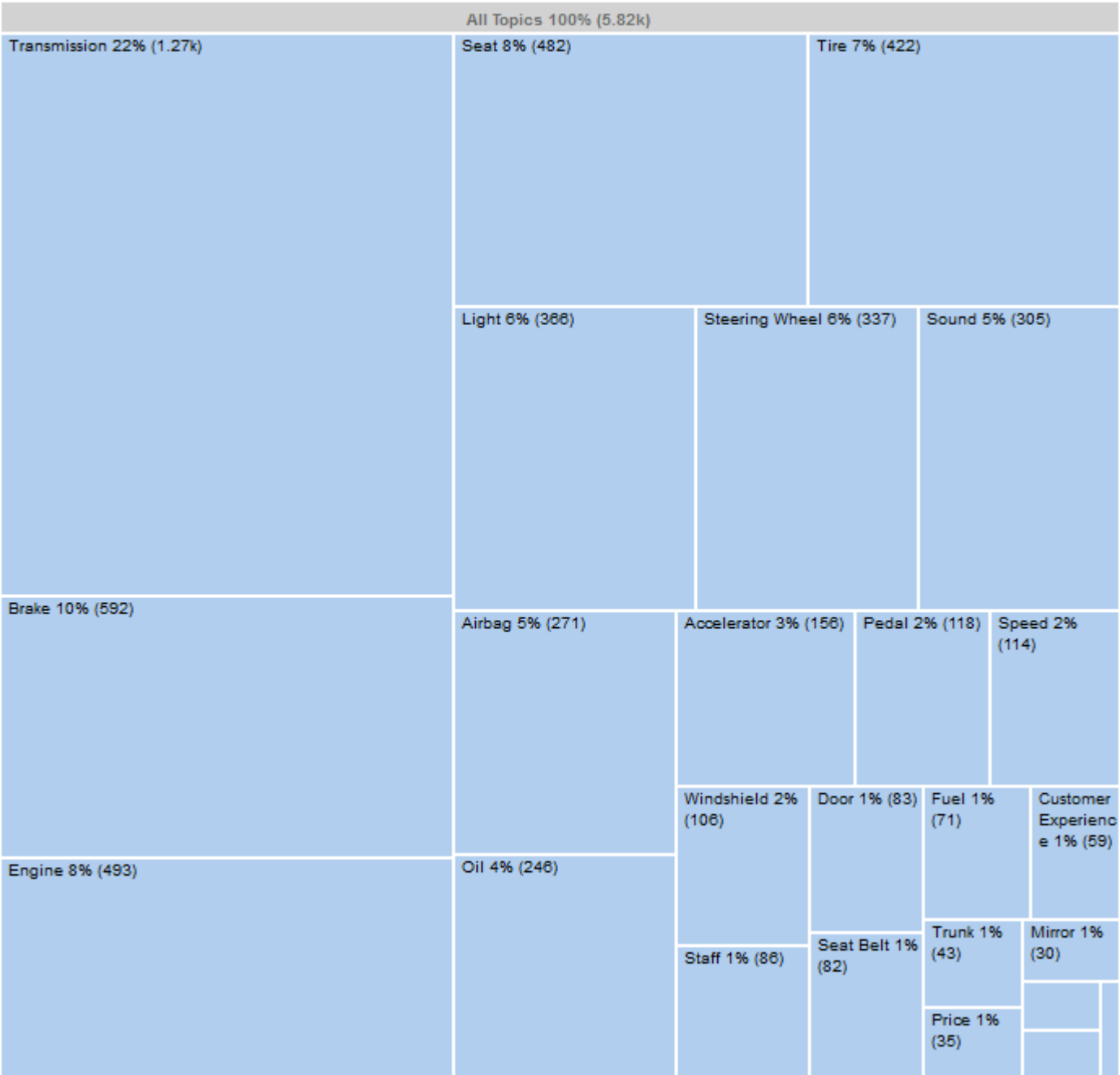


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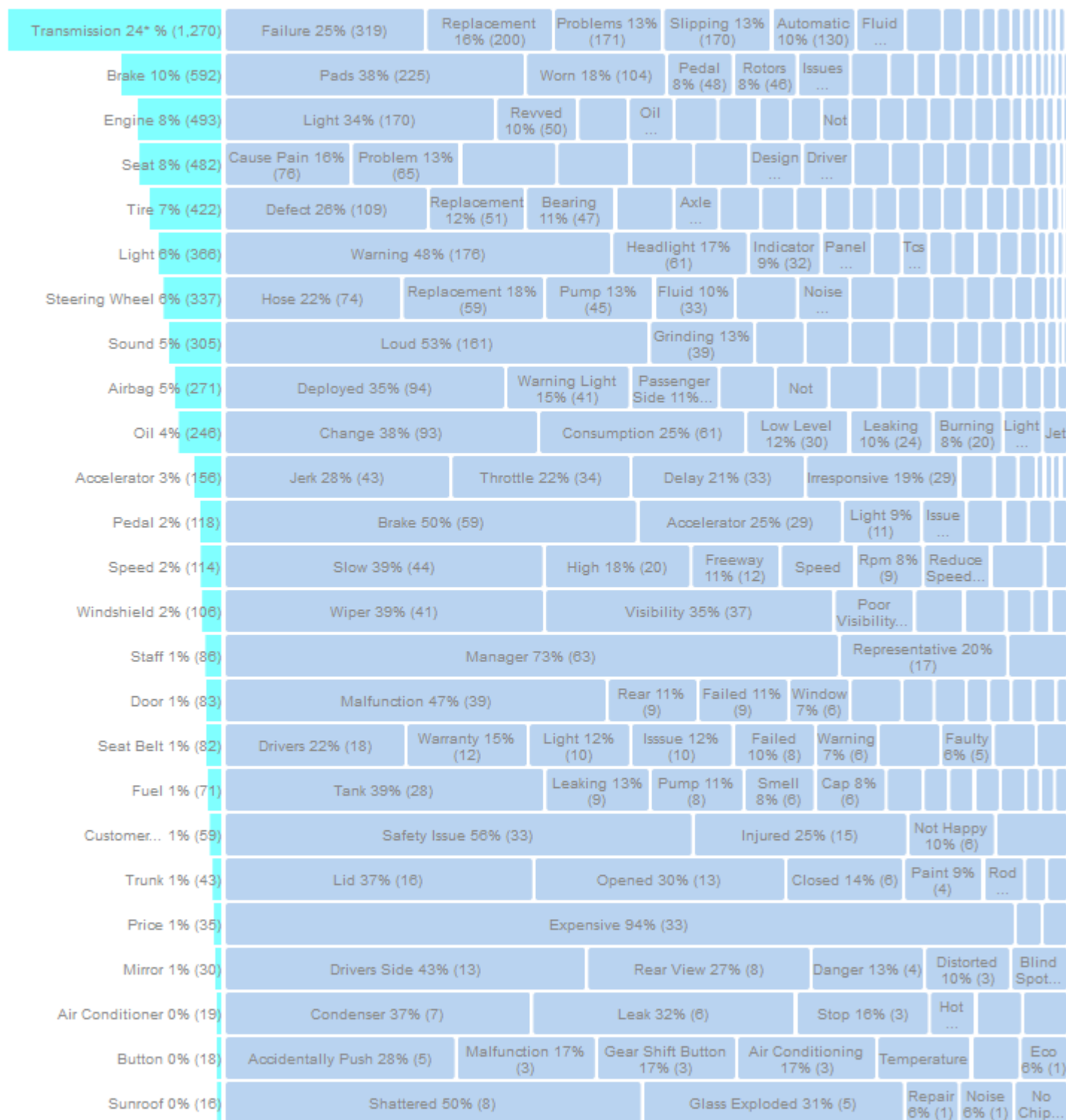
Docs = 3,001, Stmts = 5,820

Topics	Page	Trend	Stmts	% of Stmts
1 Transmission	4		1,270	21.8
2 Brake	13		592	10.2
3 Engine	20		493	8.5
4 Seat	27		482	8.3
5 Tire	33		422	7.3
6 Light	40		366	6.3
7 Steering Wheel	46		337	5.8
8 Sound	52		305	5.2
9 Airbag	57		271	4.7
10 Oil	62		246	4.2
11 Accelerator	66		156	2.7
12 Pedal	70		118	2.0
13 Speed	74		114	2.0
14 Windshield	78		106	1.8
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16 Door	85		83	1.4
17 Seat Belt	89		82	1.4
18 Fuel	93		71	1.2
19 Customer Experience	97		59	1.0
20 Trunk	100		43	0.7
21 Price	103		35	0.6
22 Mirror	105		30	0.5
23 Air Conditioner	108		19	0.3
24 Button	111		18	0.3
25 Sunroof	114		16	0.3

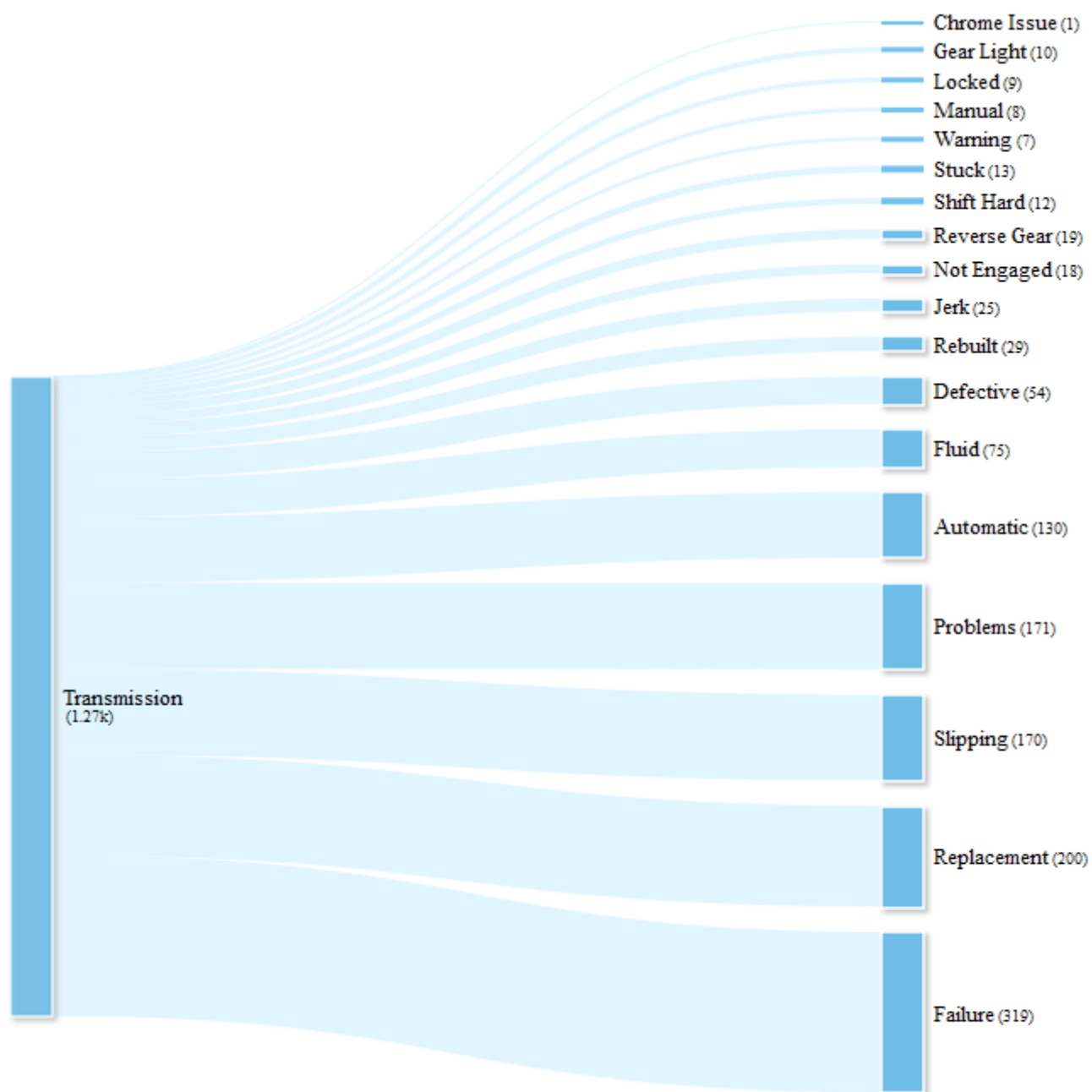
Topic Treemap Chart



Hierarchical Bar Chart

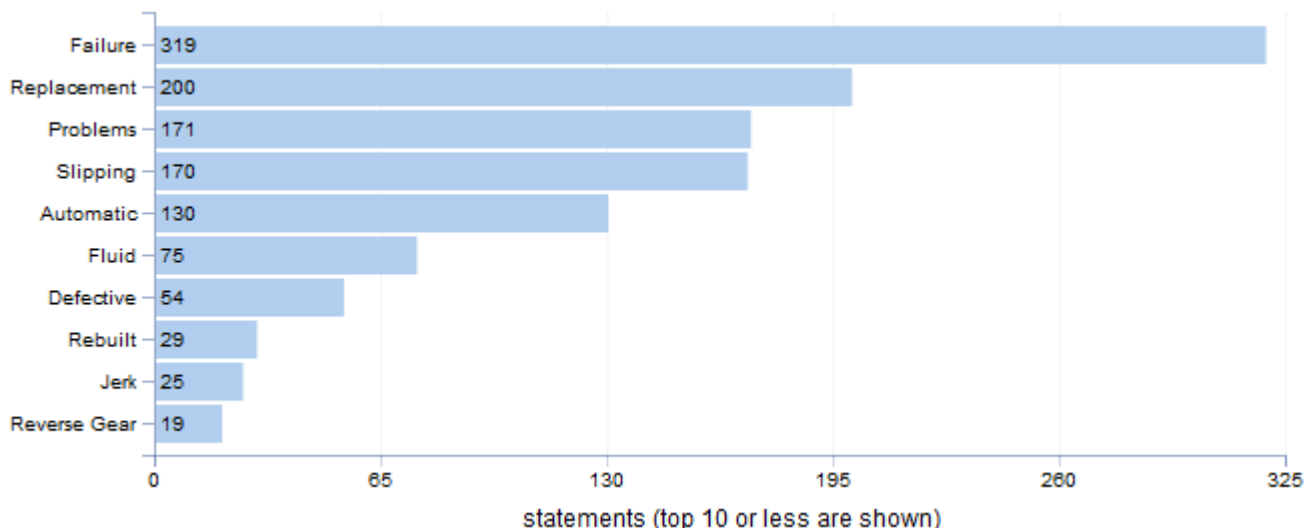


Transmission



Transmission

1,270 or 22% statements (total 5,820 Stmts)



Transmission (1,270 statements)

failure (25% or 319 statements)

Keywords: *mile, highway, traffic, safety, model, replacement, mileage, mechanic, gear, complaint, mph*

- transmission failure with low mileage needs recall major problem with a lot of people who can not afford the repair costs .
- in 2009 I experienced a catastrophic transmission failure to which I had sought repair .
- the honda replacement transmission failed unexpectedly and catastrophically a few days ago despite meticulous maintenance by honda dealers and top mechanics .
- the diagnosis was that the transmission had completely failed although fluid levels were normal .
- attempted to pass semi truck on a tollway , was in the fast lane when transmission failed with the semi to the right and fast moving traffic behind me .

Transmission (1,270 statements)

replacement (16% or 200 statements)

Keywords: *fluid, consumer, cost, manufacturer, dealership, warranty, safety, unit, kb, mile, engine*

- transmission needs replacement .
- after several days , the dealer told me that honda technical service determine that the power train (transmission) is causing the problem ; I need a transmission replacement , and it cost \$ 3900.00 .
- once at the honda dealership , test were ran and it was decided the vehicle had transmission failure and the transmission needed to be replaced .
- took to transmission shop and they said transmission needs replacement .
- had car towed to dealer who said transmission failure , needed to be replaced .

Transmission (1,270 statements)

problems (13% or 171 statements)

Keywords: *noise, gear, safety, consumer, model, engine, people, traffic, dealership, side*

- I had transmission failure about a year ago , the transmission started to slip and did not make any shifting , it was dangerous because the car stoped many time while I was driving , so I decide to fix it , and yesterday 9/16/2013 it happened again , same problem with transmission
- checked with a honda dealer in chicago and it is said that it has a transmission problem , costing close to \$ 4k to replace with an after market transmission or approximately \$ 4.5 k honda part (both including labor fees) .
- took it to another place they , they hooked it up to the computer and said that all cylinders were misfiring , and that there was a problem with transmission .
- there were absolutely no warning signs that there was a problem with the transmission until it failed on the highway .
- the car had 90600 miles when I bought it and the honda dealership said nothing about this model year having a problem with the transmission .

Transmission (1,270 statements)

slipping (13% or 170 statements)

Keywords: *gear, complaint, consumer, highway, mile, traffic, safety, rpm, engine, belt, ex*

- national highway traffic safety administration needs to have honda issue a recall on all 2003 honda accord transmissions based on the number of complaints about the transmission in gears 1-4 .
- there are thousands of complaints about the transmissions on these older honda accords , and I think it is about time they do something to fix this issue ,
- I do not understand how there can be hundreds of complaints of catastrophic transmission failure at highway speeds and there is no concern of safety from either honda or the national highway traffic safety administration , but they are quick to tell you to replace the ignition interlock because it is unsafe !
- honda america , along with my dealer , said there is nothing they can do as the time warranty has expired (7 years , 8 months they said they extended it to because there were so many complaints about this year 's transmission .
- my dealership from February 13 , 2012 September 28 , 2012 commonwealth honda has been claiming there is nothing wrong with this transmission the suspension or the timing belt .

Transmission (1,270 statements)

automatic (10% or 130 statements)

Keywords: *fluid, gear, consumer, indicator, mile, engine, unit, model, replacement*

- automatic transmission second gear failed .
- I have a 2004 honda accord v6 and while merging into traffic on my way to work , the automatic transmission failed .
- according to honda service advisor , honda has had previous automatic transmission failures involving this model and year .
- upon completion and additional examination of the problem , the technician stated that the automatic transmission was failing , and required a total rebuild .
- on 21st September 2014 automatic transmission failed without any warning while I was driving on freeway today .

Transmission (1,270 statements)

fluid (6% or 75 statements)

Keywords: *engine, service, maintenance, mechanic, solenoid, change, schedule*

- leaking transmission fluid , transmission slips and will not really engage at times .
- I noticed transmission fluid leaking from my vehicle .
- I began leaking transmission fluid and shortly after , the transmission began to hesitate .
- a check and change of the transmission fluid did not resolve the problem ,
- the vehicle was taken to a private mechanic who drained the transmission fluid and cleaned metal from the plugs but the failure continued .

Transmission (1,270 statements)

defective (4% or 54 statements)

Keywords: *safety, defect, accident, hazard, faulty, bad, engine, manufacturer, consumer*

- defective transmission , cars is unable to shift , may lose power or accelerate suddenly .
- the car was taken to repair shop and we were informed the car 's transmission is bad .
- it appears honda knows there is a defective transmission in these cars but have done nothing about it ,
- honda become murderers because they leave these cars with defective transmission run on the road .
- fortunately , no one was injured when my defective transmission decided to blow but what if that had not been the case ?

Transmission (1,270 statements)

rebuilt (2% or 29 statements)

Keywords: *mechanic, unit, cost, mile, warranty, fluid, technician*

- honda technician (s) stated that the transmission , with only 69 , 500 miles had completely failed and required a new and / or rebuilt transmission , despite all preventative maintenance having been performed on the vehicle .
- mechanic says rebuilt transmission \$ 3800 .
- repairs can range from \$ 4500 to \$ 3400 , with either a honda rebuilt transmission or my own being rebuilt .
- the technicians stated there was a transmission failure and the transmission would need to be rebuilt .
- the vehicle was taken to the dealer who rebuilt the transmission but the failure was not corrected and persisted .

Transmission (1,270 statements)

jerk (2% or 25 statements)

Keywords: *highway, gear, mile, fluid, ex, speed*

- transmission , car jerks forward , losses power , accelerates .
- transmission is already jerking and slipping and out of warranty ,
- I have a 2002 honda accord ex and the car jerks into gear , even going from 1st to 2nd gear .
- automatic transmission jerks when accelerating past 20mph or when putting it in reverse .
- when coming to a full stop , noticeable jerk of transmission .

Transmission (1,270 statements)

reverse gear (2% or 19 statements)

Keywords: *consumer, seconds, valve, lock, solenoid, shift*

- honda accord 2003 ex 6 cylinder , green with 64k miles two days back while on my way to a restaurant in new york city on 1-495 I got 2 major jerks I was about to bang into the car in front of me all this happened on my birthday and then when I got a parking on the street my car reverse gear stopped working .
- I still had the key in my hand and when I checked the honda the transmission was in reverse .
- now the transmission has no reverse , and forward driving is clunky , hard shifts and unpredictable ,
- the postulated failure mode is a compromised computer system that could partially activate the abs system and also fail to operate the reverse solenoid valve in the transmission .
- the consumer stated there was nothing ever wrong with the distributor or the reverse gear , but it was the ignition switch that was the problem all along ,

Transmission (1,270 statements)

not engaged (1% or 18 statements)

Keywords: *gear, converter, gas, torque, third*

- the issue is after cranking my car , when I put the car in gear (reverse or drive) the transmission does not engage .
- engin would rev up but the transmission would not engage .
- the engine began racing to redline and the transmission would not engage to move the car forward again .
- in addition , the transmission would engage from fourth to third gear and from third to second gear without warning .
- transmission would not engage into 1st gear returning vehicle to home .

Transmission (1,270 statements)

stuck (1% or 13 statements)

Keywords: *gear, mph, local, park*

- I drove home with the car stuck in first gear .
- consumer states transmission downshifted violently while driving 50 mph * tgw the consumer stated the transmission became stuck in first gear .
- it feels as though the transmission is stuck in gear .
- I moved to the right lane and drove the car at a speed of 45 mph stuck in 2nd gear to my local honda dealer .
- the contact stated that the vehicle would sporadically become stuck in second gear .

Transmission (1,270 statements)

shift hard (1% or 12 statements)

Keywords: *gear, mile, engine, noise, shifter*

- transmission shifts slow or hard , or occasionally does not " catch " .
- car delays shifting into second gear then shifts hard causing engine light to come on and the gear indicator to flash resulting in loss of movement .
- the gear shifter was very stiff and the contact heard a loud grinding noise .
- in drive it shifts hard going up in gears then when slowing down it down shifts hard like a manual transmission sometime hard enough to squill the tires .
- the car continued to shift very hard between first and second gear for about 1 mile until I got home .

Transmission (1,270 statements)

gear light (1% or 10 statements)

Keywords: *engine, driver, radio, indicator, shift*

- the contact stated that while driving 20 mph , the driver gear light illuminated and the vehicle stalled .
- car delays shifting into second gear then shifts hard causing engine light to come on and the gear indicator to flash resulting in loss of movement .
- the radio and gear shift lights do not illuminate at all .
- transmission began surging and tcs light illuminated along with blinking 4th gear light .
- at the end of April , I started noticing gear shifting problems and a week later it just got worse-the d4 light would flash continuously and the car would rev up but would not move causing me to almost encounter a few accidents .

Transmission (1,270 statements)

locked (1% or 9 statements)

Keywords: *gear, technician, test, hit*

- transmission locked in first gear , no reverse .
- the contact stated while driving 75 mph , the transmission locked and there was a sudden increase in engine rpms without any warning .
- transmission first locked into first gear (as above) on August 18 , 2012 .
- the transmission has locked up again and luckily I was not traveling at any significant speed .
- the manufacturer advised that because the transmission was not locked , the vehicle would not be repaired under national highway traffic safety administration campaign id number : 04v176000 (power train : automatic transmission) .

Transmission (1,270 statements)

manual (1% or 8 statements)

Keywords: *mile, safety, engine, driver, ex, brand*

- the third gear in honda accord 2007 v6 , manual transmission pops out that can be a potential safety hazard .
- I just purchased my new 2011 honda accord ex manual transmission car on 8/12 .
- manual transmission failed completely , with no warning ,
- manual transmission broke on 8 month old brand new accord with 11 , 500 miles .
- big safety issue to other accord drivers if there is a problem with a manual transmission accord that honda refuses to admit to ,

Transmission (1,270 statements)

warning (1% or 7 statements)

Keywords: *light, panel, instrument, low*

- the contact stated that while driving approximately 20 mph , the vehicle decelerated independently and the transmission warning light illuminated .
- transmission went without warning as I headed up a small hill about two miles from my house .
- I was driving on the freeway at 65mph and the transmission went out with no prior warning and no warning lights .
- the contact stated that while driving approximately 35 mph , the transmission seized without warning and the vehicle failed to accelerate .
- the contact stated that while driving long distance at 80 mph , several warning lights on the instrument panel illuminated including the transmission light .

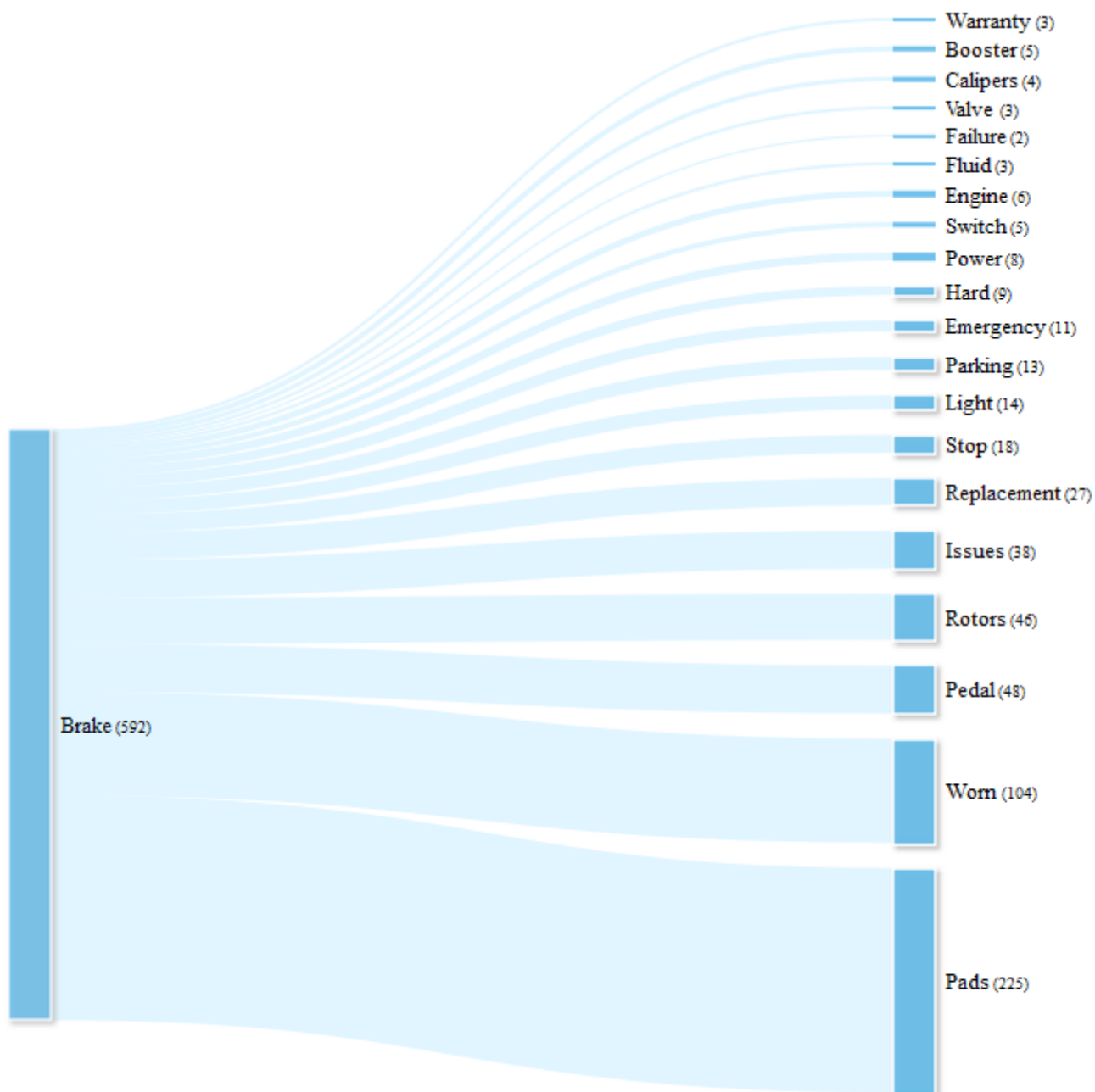
Transmission (1,270 statements)

chrome issue (% or 1 statements)

Keywords: *sun, shifter, gear, cover*

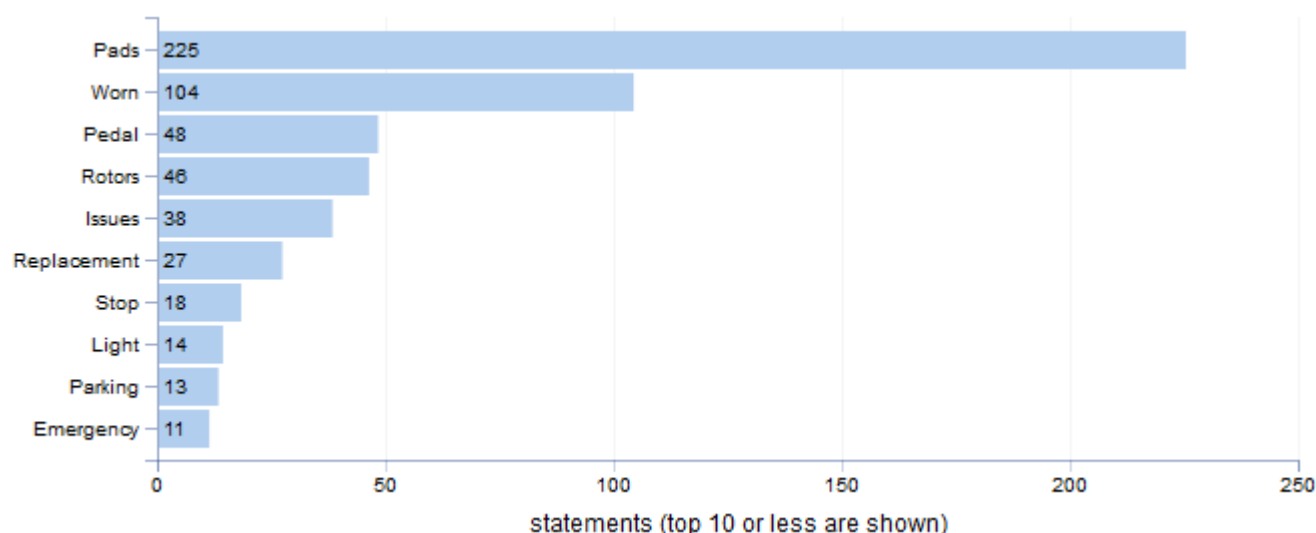
- the contact stated that the gear shifter had a chrome covering and when the sun shined directly on it , it would blind the contact .

Brake



Brake

592 or 10% statements (total 5,820 Stmts)



Brake (592 statements)

pads (38% or 225 statements)

Keywords: *mile, rotor, replacement, life, mm, indicator, metal, front, caliper, consumer, wheel*

- premature brake wear rear pads ,
- there was no corrosion on the area which was touched by brake pads ,
- these vehicles need to be recalled for brake pad replacement and or ebd adjustments to prevent premature rear brake failures .
- rear brake pads worn right into the rotors .
- the rear brake pads were very badly worn through .

Brake (592 statements)

worn (18% or 104 statements)

Keywords: *pad, indicator, replacement, consumer, mile, complaint, number, model, mm, lawsuit*

- premature wear on rear brakes .
- honda has created a premature brake issue and must be held accountable ,
- when I took the car for servicing to the open road honda (rt 1s) in new jersey , they told me that the wear and tear on the rear brake pad is heavy and it needs to be replaced .
- 2010 honda accord with the new upgraded rear inner brakes still is prematurely wearing out at around 20k miles .
- honda unwilling to address brake wear under warranty .

Brake (592 statements)**pedal** (8% or 48 statements)

Keywords: *foot, sensor, mph, wheel, pressure, position, floor, shop*

- when you apply the brakes , the brake pedal travels lower and feels softer than normal ,
- I hit the brake pedal and the car slowed down , but did not come to a stop .
- while stopped at a traffic signal the contact removed pressure from the brake pedal when the vehicle suddenly accelerated .
- when applying the brakes - there is a really bad vibration / pulsing in the steering wheel and brake pedal .
- I felt the hardness of the brake pedal , although it felt more like a stiff spring than a non-power brake pedal to me .

Brake (592 statements)**rotors** (8% or 46 statements)

Keywords: *pad, replacement, mile, caliper, front, rear, mileage, passenger*

- rear brake pads and rotors worn to end of useful life after only 38697 miles ,
- rear brake pads and rotors worn out .
- premature brake and rotor wear had to replace within 46 , 000 miles ,
- in march the front brakes and rotors were fine and after 2000 miles they now need replaced ?
- the contact stated that while having the vehicle inspected , the mechanic stated that the brakes and rotors needed replacing .

Brake (592 statements)**issues** (6% or 38 statements)

Keywords: *consumer, pad, complaint, caliper, front, light, distribution, safety*

- incompetence , like toyota knew they had a brake problem but did nothing about till someone died ,
- consumer states brake failure * tgw the consumer stated the vsa light illuminated due to a problem with the calipers and the brakes .
- a co-worker told me it sounded like a problem with my brakes and that I should have them checked .
- from 2003 to 2006 they have had a lot of complaints about brake problems and radio problems .
- the defective brakes lasted 30 , 000 , and new brakes lasted exactly the same .

Brake (592 statements)**replacement** (5% or 27 statements)

Keywords: *pad, rear, mile, safety, mileage, oil, rotor*

- I have to replace the brakes every 20 , 000 miles and now I had an incident where my car would not stop .
- the brake disks were replaced but the contact expressed concern with the brakes failing at such a low mileage .
- I replaced the brakes at about 3 , 000 miles and have to keep replacing them as it gets worse and worse .
- I have never had to replace brakes with such low mileage .
- I have had many cars in my life and have never had to replace the rear brakes even once w/27 ,000 miles on it much less twice .

Brake (592 statements)**stop** (3% or 18 statements)

Keywords: *light, signal, warning, automobile, deceleration, pump*

- the contact stated while driving , the brakes failed to engage .
- I believe the car like on many other occasions accelerated on it is own or the brakes failed .
- on my way home on i-295 my car lost all power and was hard to steer and brakes did not work .
- brakes failed with no warning , cause was brake line broke from front of car to rear brakes .
- I own a 2005 honda accord hybrid and every winter (mn) at least 6 -10 times a year the brakes do not work .

Brake (592 statements)**light** (2% or 14 statements)

Keywords: *ab, engine, metal, signal, lock*

- prior to this , the power steering warning light , anti lock brake warning light , anti skid warning light , all illuminated .
- while parked , the abs and brake warning lights illuminated .
- the contact stated that the turning signals and the brake lights failed .
- after the repairs , the contact was driving approximately 45 mph when the tcs and brake warning lights illuminated .
- I have no steering and no brakes and no hazard lights .

Brake (592 statements)**parking** (2% or 13 statements)

Keywords: *park, mechanism, pedal, emergency, caliper*

- however , the potential to roll further and cause a crash is definitely there if one fails to use the parking brake .
- * smd the consumer stated placed the vehicle in park , engaged the parking brake , with the vehicle still on , as his wife was sitting in the passenger seat , with the air condition on .
- if the transmission is not in park and the parking brake is not set , the vehicle rolls away .
- when the vehicle is placed in the parked gear position , the vehicle occasionally rolls until the parking emergency brake is applied .
- perhaps the design of the parking brake mechanism sometimes allows it to not release properly ?

Brake (592 statements)**emergency** (2% or 11 statements)

Keywords: *parking, situation, stop, apply, engage*

- the contact entered the vehicle , applied the emergency brake , and inserted the key in the ignition in order to stop the vehicle .
- I then applied heavy pressure to the brakes , engaged the emergency brake , and turned off the ignition .
- there were vehicles in the back , so I could not use the emergency brake or shut the car off .
- during an emergency braking situation , which luckily I have not come across while driving this vehicle , I suspect it would be incredibly difficult to maintain control of the vehicle while slowing down , regardless of whether or not the vehicle has abs .
- the contact engaged the emergency brake and shifted into park to stop the unintended acceleration .

Brake (592 statements)**hard** (2% or 9 statements)Keywords: *metal, response, matter, light, habit*

- stepped hard on the brake , the engine stopped racing , the car stopped , but not before the car rammed some bushes , scratching the paint ,
- braking no matter how hard , nor pumping brakes did not stop car - may have prevented it from going faster , however ; but revs remained high .
- attributed wear to " extreme driving conditions " even though I do not reside on a mountain or do excessive hard braking .
- very loud grinding metal on metal when light or hard braking .
- on 06/03/13 my car stalled and the wheel became hard , the brake became hard and none responses , my car continue to rolled and I crash with a school bus .

Brake (592 statements)**power** (1% or 8 statements)Keywords: *steering, loss, normal, sudden, function*

- this is extremely hazardous since power steering and power brakes are lost .
- while driving various speeds , the vehicle suddenly shut off and caused the power steering and brakes to stop working .
- all braking and power functions fail .
- the power braking system simply does not work .
- not even after two months the braking power has faded .

Brake (592 statements)**engine** (1% or 6 statements)Keywords: *dashboard, distance, light, variable*

- the car began to coast and all of a sudden it caught a lower gear and violently started to engine brake .
- and feeling engine is vibrating & uncontrolled brake distance , two weeks ago I visit my car dealer ; there is vsa and engine light on when my car 36500 miles .
- the engine and anti lock brakes lights on dashboard are on ,
- I depleted the vacuum supply by pumping the brakes with the engine off .
- feels like strong engine brake then continuously variable transmission adjust to have a smooth stop .

Brake (592 statements)**switch** (1% or 5 statements)Keywords: *shop, solenoid, light*

- brought the car to the dealer again on 11/14/2011 , the dealer told me that the car " needs linear shift solenoid and brake light switch , parts had to be ordered , and the car can be drive !
- the repiar shop found a bad brake light switch .
- on 11/29/2011 , the dealer replaced the linear shift solenoid and the brake light switch , then told me that the problem was fixed .
- his diagnosis was that the brake switch had failed .
- the repair shop found a a bad connection from the ebcm to the brake light switch .

Brake (592 statements)**booster** (1% or 5 statements)Keywords: *valve, cylinder, master, leak*

- however the dealership said the master cylinder was leaking and damaged the brake booster .
- I am now looking at replacing the brake booster and check valve .
- there was nothing wrong with the brakes-but the " brake booster and master cylinder was leaking " a reliable mechanic did not detect anything-but I had the car towed to the dealership even though the brakes were now working fine .
- is this how one finds out about issues with brake boosters ?
- the contact took the vehicle to the dealer for diagnostic test , who stated that the brake booster valve was defective and needed to be replaced .

Brake (592 statements)**calipers** (1% or 4 statements)Keywords: *cause, disengage*

- the vehicle was later taken to the dealer where the technician advised that the brake calipers needed replacing .
- so I had to have my caliper replaced and my brakes .
- the caliper causes the brakes to not " disengage " causing " friction " thus wearing the brakes down way too quickly ?
- since the repair of the brakes and calipers we have not had any issues and the gas mileage increased .

Brake (592 statements)**fluid** (1% or 3 statements)Keywords: *leak, possible, boil*

- I took the vehicle back to a brake repair shop and they changed the brake fluid , making me aware there was quite a bit of air in the brake lines .
- so not only are my rear calipers cooked , rotors warped , brake pads shot , brake fluid boiled .
- I took my car into the mechanic for two issues : a possible brake fluid leak , and a weak to almost nonfunctional a / c in the summer months .

Brake (592 statements)**valve** (1% or 3 statements)Keywords: *booster, check, defective*

- the dealership stated that the brake valve had to be replaced in all the 2007 honda accord hybrids .
- I am now looking at replacing the brake booster and check valve .
- the contact took the vehicle to the dealer for diagnostic test , who stated that the brake booster valve was defective and needed to be replaced .

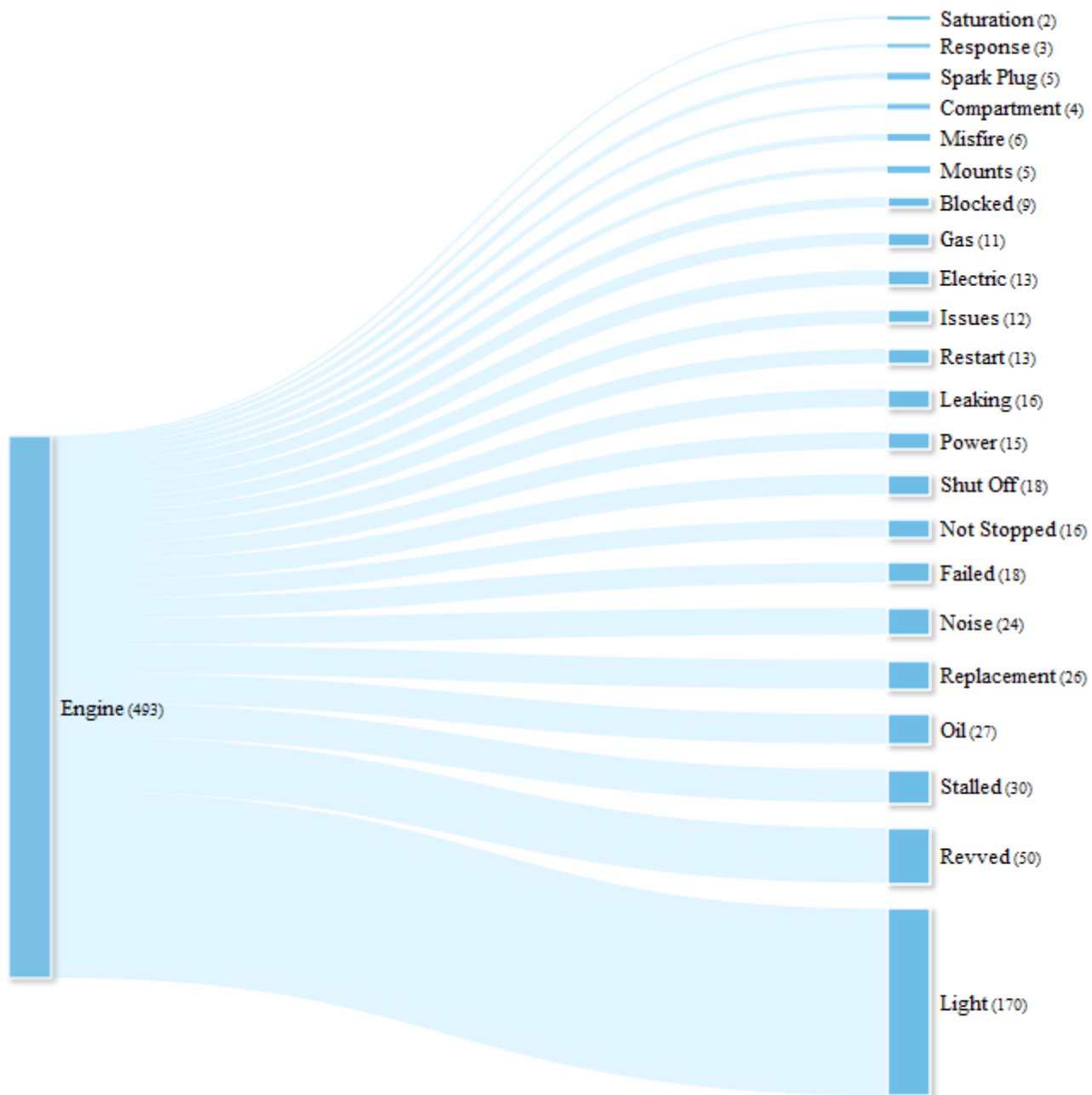
Brake (592 statements)**warranty** (1% or 3 statements)Keywords: *occur, expire*

- my brakes did occur during warranty , and they said nothing was wrong with the brakes and that having them wear out under 20,000 miles is normal .
- after much complaining (because brakes are not usually a warranty item , and this was prior to the class action settlement) they did repair and replace them for free .
- he said my warranty for the brakes had expired .

Brake (592 statements)**failure** (% or 2 statements)Keywords: *company, order, cause*

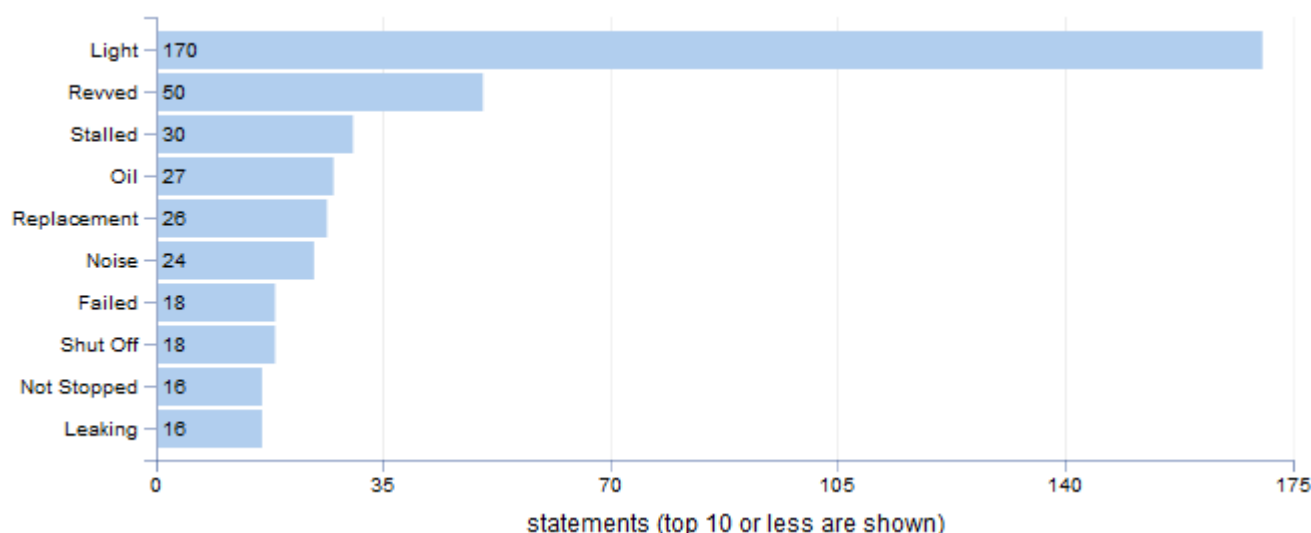
- we have a 2012 honda accord with a loud clicking noise in the front brakes when you change directions , we have had it in the dealer 3 times and have been told by them that there is nothing else that can be done that it was brake pad shift and it is normal for that year accord , I am concerned for my family 's safety as my wife drives in it with my stepdaughters and my young grandchildren , I am concerned that the constant movement will wear down the metal and cause a brake failure ,
- other car companies are order to do recalls on brakes failure , seat belts , honda is not being an honest customer oriented company ,

Engine



Engine

493 or 8% statements (total 5,820 Stmts)



Engine (493 statements)

light (34% or 170 statements)

Keywords: *engine, check, vsa, panel, mile, tc, instrument, consumer, indicator, restraint, airbag*

- after the car and restarting it starts working but check engine light was on .
- when driving the car , the check engine light flashed on , then off .
- when the transmission control module detects a malfunction with the control , a signal is send to the engine control module (engine control modules) to trigger the engine light or service engine soon light .
- check engine light flashes on and off from time to time .
- the engine warning light would illuminate on the instrument panel intermittently .

Engine (493 statements)

revved (10% or 50 statements)

Keywords: *engine, parking, rpm, seconds, pedal, couple, gas, space, gear*

- the engine revved but the car would not move forward .
- the engine revved and revved , but would not shift .
- transmission slipped out of gear and the engine revved up in rpms .
- the engine revs but the car does not engage .
- all I would hear is the engine revving , but car not moving .

Engine (493 statements)

stalled (6% or 30 statements)

Keywords: *engine, warning, mph, minute, light, temp, illumination*

- while driving approximately 25 mph , the engine stalled .
- the contact stated that while driving 65 mph , the engine stalled without warning .
- continued to stall at low speeds high speeds cold engine hot engine .
- if the engine stalls unexpectedly , it could lead to death .
- the car collapsed on to that wheel and the engine stalled .

Engine (493 statements)**oil** (5% or 27 statements)

Keywords: *engine, mile, consumption, quart, cylinder, rate, leak*

- no oil in engine .
- no warning lights to indicate that the engine was 3 quarts low on oil .
- honda has serious problem with engine oil leaking ,
- recently my car has engine oil leaking from engine gasket seal .
- there is also an issue with engine oil being low but yet there are no leaks .

Engine (493 statements)**replacement** (5% or 26 statements)

Keywords: *engine, dealership, beam, belt, sensor, timing, seal*

- I have been to 3 local metro detroit honda dealerships and they refuse to replace the engine beam .
- honda replaced the first engine because it was under factory warranty .
- engine oil had been replaced at dealer within honda recommended intervals .
- I purchased a 2004 honda accord in October of 2008 , the car was running and functioning well until the year 2010 where I started to have problems with the radio not working , the transmission failed and now in 2011 had to replace the sop engine control modules (per honda dealer the memory card of the car) , I have spent more than \$ 6,000 on this car because I had so many major a minor problems with it .
- my engine light was on about 4 months ago and they said the light was on due to my cadallic convertor , so they replaced and now the engine light is back on and this is due to airbag issue ,

Engine (493 statements)**noise** (5% or 24 statements)

Keywords: *engine, change, loud, oil, ignition, shop, acceleration*

- engine makes noise when starting up that goes away after around 5 seconds .
- oil lamp indicator light began blinking and heard noise from the engine .
- a noise was coming from the engine .
- within the past couple of months I had the car in the shop because of engine noise .
- there is a significant amount engine noise during acceleration until the transmission changes gears .

Engine (493 statements)**failed** (4% or 18 statements)

Keywords: *engine, timing, control, highway, driver, oil, belt*

- the car is running fine , then at different speeds , the engine fails .
- the engine fails while driving for no apparent reason .
- came real close to being hit on a left hand turn when engine failed to accelerate ,
- the reason for my having it towed into my local dealer was due to the fact that my engine failed while driving on a residential street drive two miles from my home .
- the contact stated that the engine failed , causing the vehicle to stall without warning while driving at various speeds .

Engine (493 statements)**shut off** (4% or 18 statements)

Keywords: *engine, burning, condition, minute, dash, power, smell*

- my car engine shut off when I backed up a few times not in forward .
- I stepped on the accelerator and the car did not move and the engine shut down .
- something feels loose , I was driving local on 11/25/12 and made a left turn , the engine just shut off on me , I took it back to the dealer and the dealer found nothing wrong with the car or with the suspension .
- I shut off the engine after briefly smelling a burning smell .
- again , a burning smell prompted us to shut off the engine .

Engine (493 statements)**not stopped** (3% or 16 statements)

Keywords: *engine, parking, light, minute, temp*

- car was stopped engine keep running foot was on the brakes ,
- engine did not stop , but remianed in idle mode .
- stopped for gas engine keep running at high level of rpms with foot on the brakes stopped the car by shifting to neutral and turning engine off this was the second time it happen in one day .
- the engine does not stop but remain in idle mode .
- the engine does not stop but remains in idle mode .

Engine (493 statements)**leaking** (3% or 16 statements)

Keywords: *engine, oil, fluid, hose, gasket, passenger, inspection, pressure*

- transmission fluid may be leaking , engine (or transmission) stutters after go maybe a block ,
- there was an excessive amount of oil was leaking from the engine .
- no visible engine leaks from dye test .
- inspection indicate leak at engine block assembly .
- have heard there is some kind of leak into the engine and a class action lawsuit .

Engine (493 statements)**power** (3% or 15 statements)

Keywords: *engine, hose, pressure, line, warning, safety, manufacturer, model*

- at the same time , all the other warnings were on (i.e. electric power steering , engine warning , tire pressure warning vehicle stability assist warning etc.) also , the econ assist went off .
- while driving on the interstate my car lost power from the engine .
- while driving with my foot on the gas and the car in drive (it is an automatic) , if you accidentally push the engine start / stop button , it cuts the power to the engine .
- driving car on freeway when it lost transmission , engine still running but no power to the car .
- my 2004 honda accord had an engine fire caused by a defective high pressure power steering hose .

Engine (493 statements)**restart** (3% or 13 statements)

Keywords: *engine, action, collision, lamp, gear*

- after the engine is started , the light stays on and continues to stay on until I restart the engine , at which time the light may or may not turn off .
- restarted the engine and had a great deal of difficulty getting the transmission out of park .
- the engine restarted and the vehicle resumed as normal .
- I put the car in park and was able to restart the engine .
- consumer states vehicle engine quit and would not restart and gear shift would lock * tgw the consumer stated after waiting for about five minutes ; she was able to restart the vehicle and continue as normal .

Engine (493 statements)**electric** (3% or 13 statements)

Keywords: *engine, check, light, component*

- brakes , electric steering , abs , check engine , my speedometer was not working and many more lights remained on .
- at the same time all the dash warning lights came on , including check engine , the big exclamation mark , anti-skid control , and the electric steering wheel warning light .
- at the same time , all the other warnings were on (i.e. electric power steering , engine warning , tire pressure warning vehicle stability assist warning etc.) also , the econ assist went off .
- the vehicle engine has and continues to occasionally stall as if their is a short circuit in the electrical component and transmission of the vehicle and vehicle engine which intermittently shuts down but comes back on before the vehicle engine completely stops .
- this stalling had the exact same symptoms as if the key had been switched to the accessory position (i.e. power was lost to the dash and the engine shut off , but radio and other accessories stayed powered) , indicating an electrical failure .

Engine (493 statements)**issues** (2% or 12 statements)

Keywords: *engine, light, oil, computer, check*

- this vehicle has been properly maintained and I have never missed an oil change , timing belt , etc. I have never had any major problems with this car , no leaks , no engine issues and this leads me to believe there is some sort of defect with this automobile which needs to be recalled .
- there is also an issue with engine oil being low but yet there are no leaks .
- engine light is one service computer states transmission shifting problem .
- many honda and acura honda with engine that made between 2004 and 2006 had suffer the same problem .
- honda dealer performed engine computer software updates on two different occasions that did not remedy the oil consumption issue .

Engine (493 statements)**gas** (2% or 11 statements)

Keywords: *engine, pedal, power, speed*

- stopped for gas engine keep running at high level of rpms with foot on the brakes stopped the car by shifting to neutral and turning engine off this was the second time it happen in one day .
- first vsa following engines light and uncontrolled loose brake condition is came when engine not take gas irregular .
- I was hitting the gas the engine would rev and the rpm 's were super high but the car would only go about 5 mph with the ending revving really loud .
- twice the gas engine lost almost all power at freeway speed , unable to maintain prevailing speed .
- while driving with my foot on the gas and the car in drive (it is an automatic) , if you accidentally push the engine start / stop button , it cuts the power to the engine .

Engine (493 statements)**blocked** (2% or 9 statements)Keywords: *engine, assembly, leak, fluid, technician*

- replace engine sort block assembly .
- it a brand new car with a new engine and they already to place the short block engine !
- now , with the routines check I noted that the oil is leaking between cylinder head and cylinder block where the engine gasket is ,
- I hope this is nothing major and they do not have to replace an engine block like mentioned below .
- I did not mind it due to that fact it was not the major repair like touch the engine , but soon after I receive a call telling me that they need to change the short block of the engine that is when I got concern .

Engine (493 statements)**misfire** (1% or 6 statements)Keywords: *engine, oil, ex-l, light*

- there is no stuttering , stalling , or engine misfires , it quietly just quits .
- wife was driving at highway speed when car began to violently shake as if engine was misfiring .
- check engine light came on due to misfiring and fouled # 3 spark plug .
- consumer writes in regards to engine misfire that may disable vehicle .
- my 2010 honda accord v6 ex-l engine is misfiring and burning excessive oil .

Engine (493 statements)**mounts** (1% or 5 statements)Keywords: *engine, crack, feel*

- the dealer service rep says there are 3 motor mounts on this engine .
- felt like engine mounts had failed .
- 3 out of 4 engine mounts are broken .
- engine mounts are cracked .
- the contact stated that the vehicle was taken to the dealer for an unrelated issue when the contact was advised that the engine mounts were failing and needed to be replaced .

Engine (493 statements)**spark plug** (1% or 5 statements)Keywords: *engine, ignition, replacement, trouble, coil*

- in my 2009 honda accord , this has caused cylinder misfires on the following three dates , including spark plug failure , multiple spark plug replacements and engine trouble : - June 21 , 2012 - April 18 , 2013 - September 17 , 2013 honda has settled this lawsuit but details are still unavailable .
- the defect causes excessive oil consumption , premature spark plug degradation and engine malfunction .
- the # 2 spark plug shot out of the engine thru the ignition coil , stripped the threads of the cylinder , hit the firewall , and caused the engine to lose power immediately while on the freeway .
- he fixed the treads where the spark plug screws into the engine but the engine did not pressurize .
- I was passing a car on the expressway doing 75 mph when the engine sent too strong a current to the spark plug which grenaded it .

Engine (493 statements)**compartment** (1% or 4 statements)

Keywords: *engine, smoke, water, hood*

- smoke visible coming from right side of engine compartment .
- this situation is still a danger and power steering fluid is still leaking in the engine compartment ,
- I drove south on interstate 15 from victorville to fontana , california , and when I parked the car I noticed the smell of smoke coming in through the air vents and saw a bit of white smoke coming up from the back of the engine compartment hood .
- I have notice after driving my 2013 honda accord on or after a rainy day or if the roads are wet a large amount of water saturation appears inside the engine compartment .

Engine (493 statements)**response** (1% or 3 statements)

Keywords: *engine, turn, seconds, half*

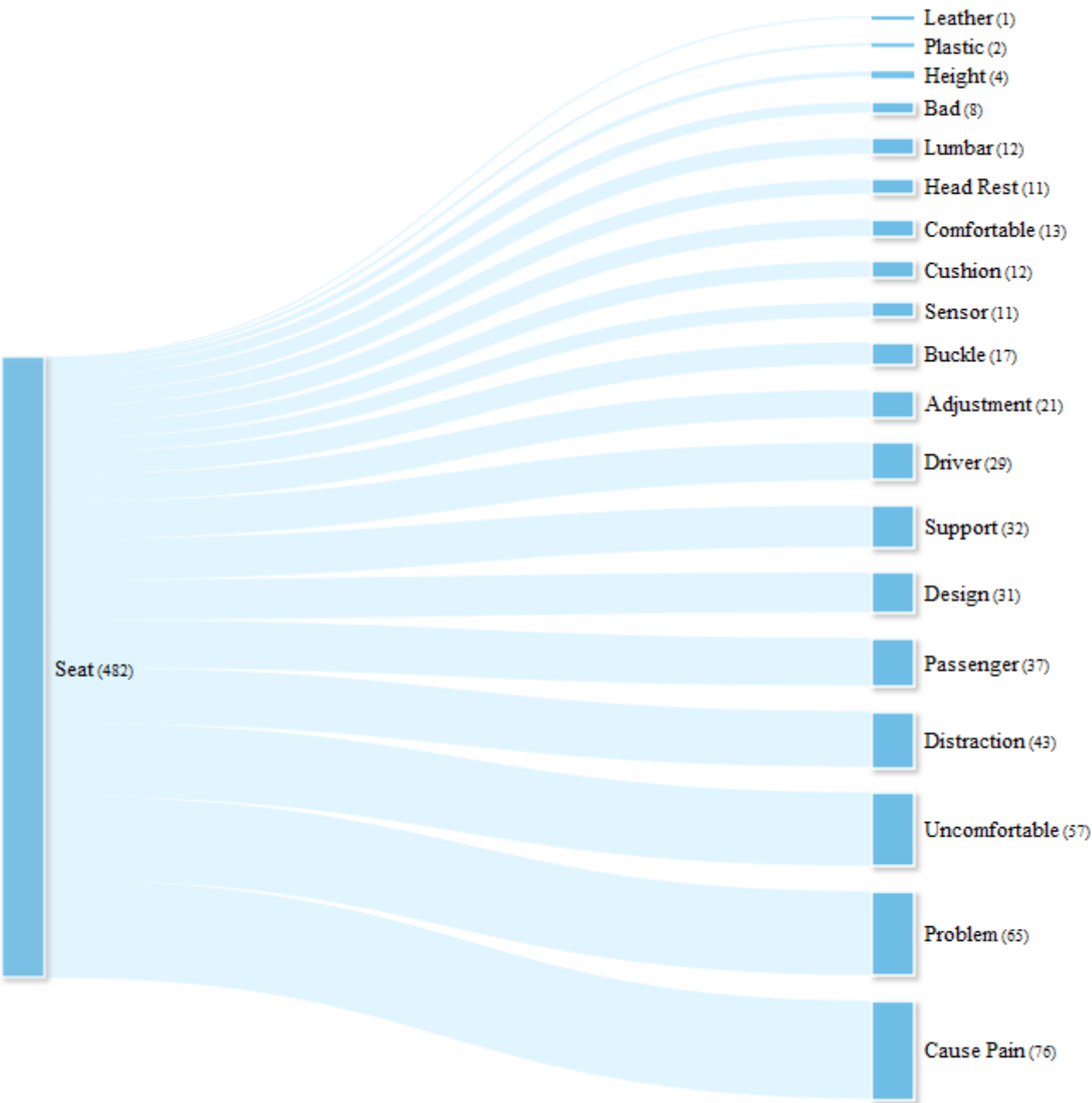
- despite repeated attempts to accelerate the vehicle , the engine had no response and was sitting at idle while I decelerated in the middle of traffic .
- stopped at traffic light , made a left turn when break in traffic , half way into turn engine lagged with no response like it shutdown , then took off .
- lag between start of turn and then engine response was at least 2-3 seconds .

Engine (493 statements)**saturation** (% or 2 statements)

Keywords: *engine, water, amount, compartment, appear*

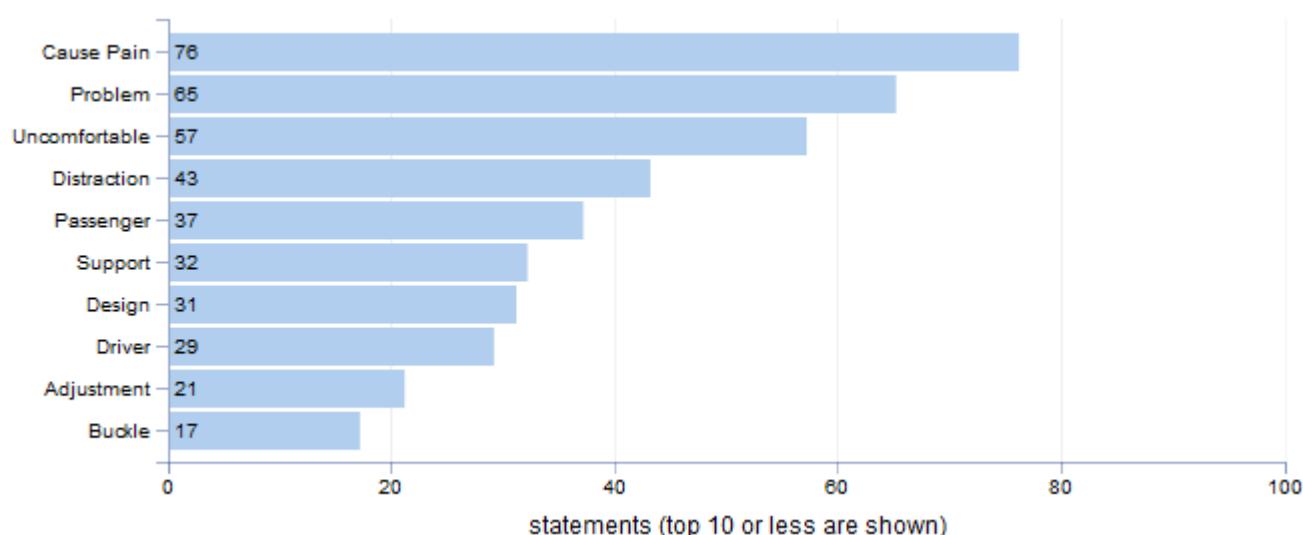
- the water saturation is on almost all engine parts .
- I have notice after driving my 2013 honda accord on or after a rainy day or if the roads are wet a large amount of water saturation appears inside the engine compartment .

Seat



Seat

482 or 8% statements (total 5,820 Stmts)



Seat (482 statements)

cause pain (16% or 76 statements)

Keywords: *driver, passenger, neck, seat, headrest, adjustment, leg, minute, airbag, mile*

- during this time , I developed more back pain due to driver side seat and this seat is not giving any comfort and even lumbar support also not giving correct position , seating in driver side seat creating lot pain , back hurting requesting honda to replace driver side seat with correct one as this creating medical problems ,
- the front seats (driver and passenger) are causing extreme back pain and numbness in my legs .
- driver seat is very uncomfortable , it causing me severe back pain , I just purchased this car last month , I called honda but unfortunately they have no solution .
- driver seat is very uncomfortable , when I drove the car initially , I did not feel it because it was only for 5-7 minutes or so , but obviously after 30 minutes or so , one can feel the back and neck pain .
- the contact stated that the driver and passenger seats were very uncomfortable , causing him to sustain back pain .

Seat (482 statements)

problem (13% or 65 statements)

Keywords: *safety, belt, complaint, driver, restraint, seat, headrest, highway, traffic, administration*

- I google " accord seat problem " and found that there are several websites and hundreds of people having the same issue .
- second problem is driver seat belt .
- I make investigation thru motor trend that this car has a problem about seat belt / buckle front driver seat .
- the consumer also stated there was a problem with the seat belts , updated 07/22/11
- the seats in this car are junk and a safety hazard .

Seat (482 statements)

uncomfortable (12% or 57 statements)

Keywords: *seat, driver, passenger, pain, comfort, front, headrest, support*

- driver seat is very uncomfortable , it causing me severe back pain , I just purchased this car last month , I called honda but unfortunately they have no solution .
- driver seat is very uncomfortable , when I drove the car initially , I did not feel it because it was only for 5-7 minutes or so , but obviously after 30 minutes or so , one can feel the back and neck pain .
- the drivers seat is so uncomfortable it is unsafe to drive .
- the drivers seat is so uncomfortable that I can not drive it more than a half an hour .
- the driver seat is very uncomfortable .

Seat (482 statements)

distraction (9% or 43 statements)

Keywords: *headrest, seat, driver, complaint, belt, passenger, pain, head, safety*

- the vehicle was taken to an auto repair shop , where it was determined , it was not a seat belt issue , but an air bag issues .
- honda of america needs to put on notice the seats in this car are now a safety issue .
- I was told that it is related to the seat belt issue .
- these seats would cause permanent damage to me if I continued to drive the car , if they have not already , I have never had any issues with a car seat before .
- however , after reading hundreds of complaints on the web concerning this seating issue and hondas response to their complaints , my attempt to highlight this problem to honda would most certainly fall on deaf ears .

Seat (482 statements)

passenger (8% or 37 statements)

Keywords: *seat, airbag, driver, wife, side, front, door, son*

- passenger seat , we are afraid of fire , we stopped using it ,
- my wife was in the passenger seat .
- after driving off the lot with the 2012 accord my wife and I noticed a " lump " in both the drivers and passenger seat .
- there was no passenger in the passenger seat .
- today the dashboard indicator constantly turns on and off while I am driving regardless whether anyone or anything is in the passenger seat .

Seat (482 statements)

support (7% or 32 statements)

Keywords: *seat, driver, pain, headrest, shoulder, position, setting, neck, comfort*

- hello , I already posted my problem with head-rest for the pilot seat causing neck pain while driving as the head-rest always , regardless the how we set seat position , pushes the head forward in a c position causing the neck pain .
- front and passenger airbags say they are off even if someone in setting in seat .
- the vehicle seat offer no comfort or support , but actually inflict severe and immediate back and hip pain .
- sitting in the driver 's seat causes muscle and nerve pain in the right leg and lower back pain after about 50 miles .
- my upper back and shoulders can not contact the seat due to the head restraint angle , regardless of the height of the head restraint .

Seat (482 statements)**design** (6% or 31 statements)

Keywords: *seat, driver, pain, neck, front, head, safety, passenger*

- very poor seat design .
- very poor and awkward seat design ,
- it is the seats design and would not do anything about it .
- the front seats have bad design and are very uncomfortable for longer drive .
- 2010 honda accord ex has very very bad seat design .

Seat (482 statements)**driver** (6% or 29 statements)

Keywords: *seat, sensor, bag, position, front, passenger*

- my vehicle was in park , I was in the driver seat and I had a passenger .
- second problem is driver seat belt .
- dealer says problem not in air bags but driver seat belt module in seat buckle .
- they called me back and said there were two fault codes one being the driver seatbelt buckle and the other being the drivers seat position sensor .
- I was in the driver seat of my 2007 honda accord with a passenger in the right side front seat .

Seat (482 statements)**adjustment** (4% or 21 statements)

Keywords: *seat, headrest, cushion, memory, success, multiple, pain, neck*

- tried multiple seat adjustments without success .
- I have made multiple seat adjustments with no success .
- there is no seat adjustment that is comfortable .
- I have tried multiple seat adjustment and bought neck supports but nothing has helped .
- can not find a comfortable adjustment with the 10 way power seat .

Seat (482 statements)**buckle** (4% or 17 statements)

Keywords: *seat, belt, driver, switch, warranty, side*

- honda dealer repaired first " supplemental restraint system incident " driver 's side seat buckle .
- the technician stated that the front drivers seat belt buckle would have to be replaced .
- first code read the driver side seat buckle switch fault .
- dealer says problem not in air bags but driver seat belt module in seat buckle .
- seat belt warranty for life of vehicle but honda says the buckle where switch is not covered .

Seat (482 statements)

comfortable (3% or 13 statements)

Keywords: *seat, headrest, position, driver, adjustment*

- I believe the pain and discomfort is caused by the pronounced " cupping " shape of my car 's seat and headrest , which keeps me from finding a comfortable posture while driving , especially on long-distance drives ,
- the vehicle seat offer no comfort or support , but actually inflict severe and immediate back and hip pain .
- there is no seat adjustment that is comfortable .
- national highway traffic safety administration standards should require manufacturers to allow drivers to adjust the headrests to a comfortable position to avoid drivers modifying or removing them entirely ,
- can someone please tell me if you have any comments back from other people with recommendations of brands that might have a more comfortable headrest than honda / acura ?

Seat (482 statements)

cushion (2% or 12 statements)

Keywords: *seat, adjustment, mile, driver, bottom, panel*

- I have tried multiple seat cushions and seat adjustments .
- neither numerous seat adjustments nor cushions / supports did not help solve the problem .
- I have tried numerous seat adjustments and seat cushions to no avail .
- the contact stated that the cushion on the drivers side seat was worn where the metal frame could be felt .
- when the car hit 1 , 000 miles the springs in the bottom seat cushion started to feel like they were pushing up through the seat .

Seat (482 statements)

lumbar (2% or 12 statements)

Keywords: *seat, driver, support, pain, padding*

- the seat has adjustable lumbar but , above that , the seat has a hard section that protrudes directly into my mid back .
- the drivers side seat is very uncomfortable due to over protruding lumbar support .
- drivers seat lumbar design causing driving safety issues note : it seems that this problem is more prominent for male drivers versus female drivers .
- excessive pressure from the seats lumbar area .
- the only way to make this car semi drivable and avoid crippling permanent back damage is to remove lumbar plates from inside front seats .

Seat (482 statements)

sensor (2% or 11 statements)

Keywords: *driver, seat, position, replacement, side*

- replacement of drivers seat position sensor needed .
- this condition is exactly the same as described in honda service bulletin 07-002 , " safety recall : driver 's seat position sensor harness replacement . "
- they called me back and said there were two fault codes one being the driver seatbelt buckle and the other being the drivers seat position sensor .
- second code read the driver side seat position sensor fault .
- I called honda america and they also told me it was my responsibility to repair the part since my vehicle did not have a vehicle identification numbers affected by the driver seat position sensor recall .

Seat (482 statements)

head rest (2% or 11 statements)

Keywords: *headrest, angle, restraint, seat, replacement, shoulder*

- the headrest angle is too far forward and does not align with my spine .
- I need honda to respond by providing a replacement headrest with a less angle of incline and / or a headrest that allows for adjustment to other angles .
- my upper back and shoulders feels strained - regardless of the height of the headrest .
- my upper back and shoulders can not contact the seat due to the head restraint angle , regardless of the height of the head restraint .
- I have read that this is a government required headrest angle .

Seat (482 statements)

bad (2% or 8 statements)

Keywords: *seat, driver, design, position*

- the front seats have bad design and are very uncomfortable for longer drive .
- the drivers seats are very bad and cause back problems .
- very poor and awkward seat design ,
- 2010 honda accord ex has very very bad seat design .
- the front seats in the 2012 honda accord are so bad the owners are altering the seats and compromising the built in safety design .

Seat (482 statements)

height (1% or 4 statements)

Keywords: *seat, back, passenger, force*

- I can not lower down the height of head rest because the back of the seat is too high .
- the high leverage forces caused by passengers pushing back on their seat back (e.g. , getting in the car , or pulling something from their pockets while sitting) will take a toll on the thin metal bracket ; eventually the bracket it will fail and most likely at a time when the integrity of the bracket is needed most (during an accident) for passenger safety ,

Seat (482 statements)

plastic (% or 2 statements)

Keywords: *seat, panel, metal, cushion, located*

- however that showed me the plastic in the seat back is the problem .
- it turns out the new design for the headrest to push forward in a rearend crash has included a big plastic panel held on by 2 metal bars located in the seat just behind the cushion (I removed seat back to see this) .

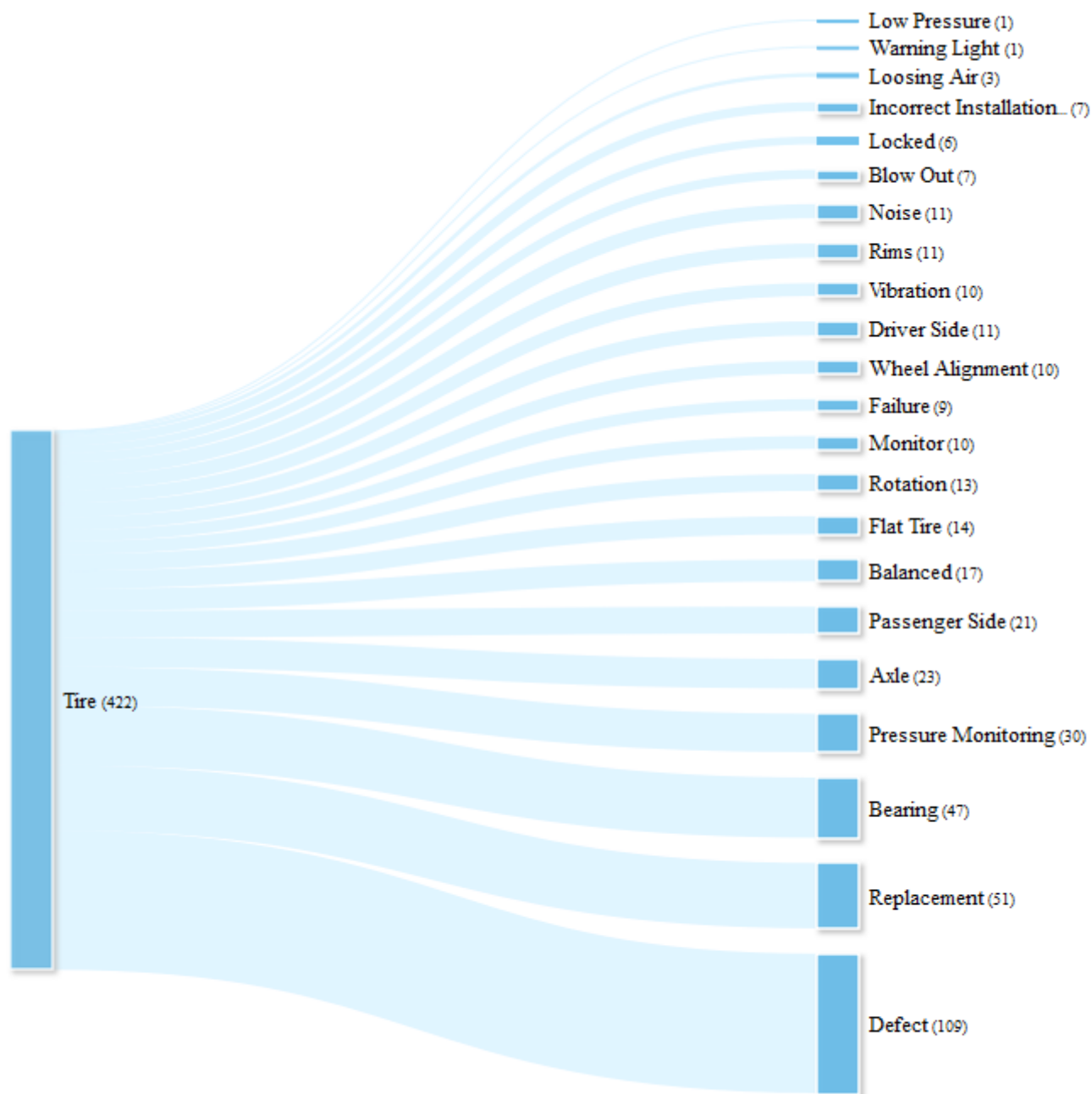
Seat (482 statements)

leather (% or 1 statements)

Keywords: *passenger, seat, melt*

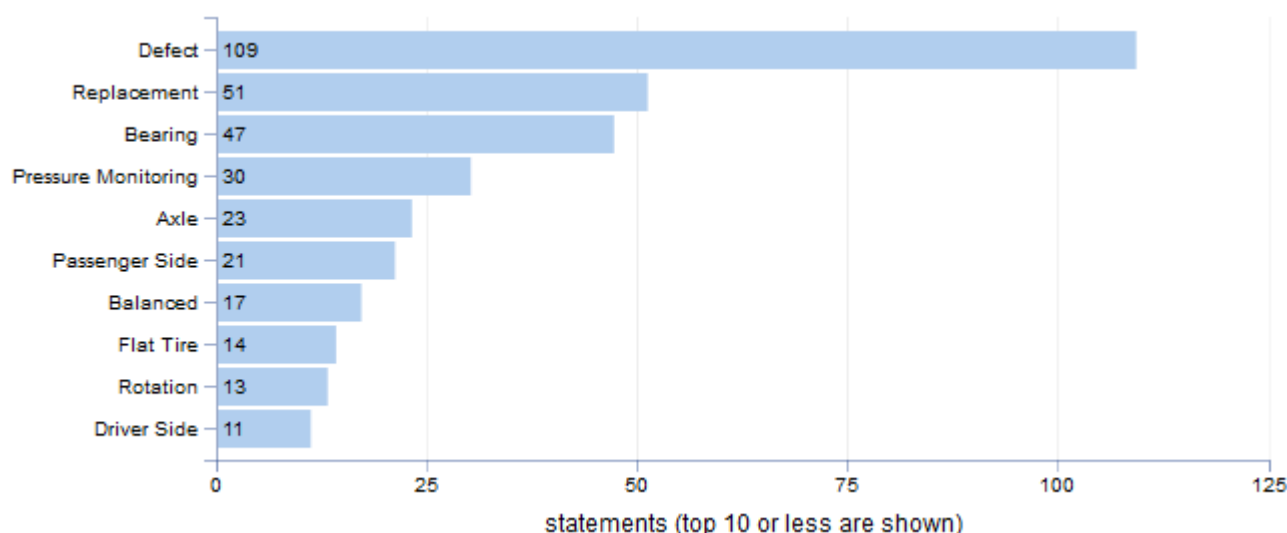
- after we got home and she got out of the car , I noticed that part of my passenger leather seat was melted ,

Tire



Tire

422 or 7% statements (total 5,820 Stmts)



Tire (422 statements)

defect (26% or 109 statements)

Keywords: *pressure, tire, hose, power, wheel, oil, sensor, engine, fluid, accident, pedal*

- the forward collision warning indicator light was lit on my dashboard , as well as the ldw light , the low tire pressure light , the electric power steering (eps) system indicator , and the vehicle stability assist (vsa) system indicator .
- the other thing I want to add is the recall on honda accords " high pressure power steering hose " - of course , the recall was not until after I would already paid for the service - my car 's hose went bad and needed to be replaced for the same reason as which all of the other hondas were under recall for (the heat of the engine caused it to melt) .
- limited lights on the panel , tire pressure system , and red passenger seat icons were lighted .
- power steering high pressure hose failure and leak ,
- looked up technical service bulletins regarding 2004 recall repairs utilizing jet pack to increase transmission fluid flow (and pressure ?) .

Tire (422 statements)

replacement (12% or 51 statements)

Keywords: *tire, wheel, driver, bearing, axle, michelin, warranty, technician, frame, pressure*

- the technician balanced all four tires and replaced the front drivers tire .
- immediately the manager came to check under the tire and within 30 seconds of inspection said they were not able to replace the tire because it was caused by a puncture .
- honda dealer replaced right front wheel bearing in warranty .
- this tire is a replacement for a previous tire , same issue , the new tire has only been on my vehicle for four months .
- the tire was replaced .

Tire (422 statements)**bearing** (11% or 47 statements)

Keywords: *wheel, noise, shaft, front, service, tire, mechanic, replacement*

- 4/05/2013 : 97 , 100 miles , complained of humming noise , replaced both right and left front wheel bearings at honda service ,
- October 20 2014 left front wheel bearing reported bad by honda .
- 9/29/2011 : 48 , 268 miles , replaced right front wheel bearing at honda service .
- honda dealer replaced right front wheel bearing in warranty .
- I took my 1999 honda accord ex (213 , 500 miles) to a honda dealership service center for a front right wheel bearing replacement .

Tire (422 statements)**pressure monitoring** (7% or 30 statements)

Keywords: *tire, light, wheel, sensor, warning, indication, low, mile, safety*

- the forward collision warning indicator light was lit on my dashboard , as well as the ldw light , the low tire pressure light , the electric power steering (eps) system indicator , and the vehicle stability assist (vsa) system indicator .
- limited lights on the panel , tire pressure system , and red passenger seat icons were lighted .
- the previous three times , before taking my accord to the dealership , I checked the tire pressure .
- car has been at the dealership for 2 days now and they called and told me all of the failure was due to low tire pressure .
- while driving on florida turnpike at approx 65 mph , I first felt a subtle change in the tires / traction of the car , so I look at the dash to see if I had a low tire pressure indicator , nothing .

Tire (422 statements)**axle** (5% or 23 statements)

Keywords: *tire, side, driver, passenger, front, rim*

- damage front bumper , front passenger door and left front axle ,
- I was at a stand still (at a stop sign) , the fast oncoming vehicle crashed into me causing me to skid 10 feet , knocking my front bumper off , shattering my windows , and I have been told my front axle is broke .
- the contact stated that while at the dealer for a safety inspection , the technician stated that the front frame was corroded and the front passenger side axle shaft boost was fractured .
- (they replaced tires 3 times , and wheels and axles once) honda usa is taking the position that this is not a big deal , but the vehicle is not safe to drive .
- sub-frame is rusted out on the passenger side between the cv axle and tie rod

Tire (422 statements)**passenger side** (5% or 21 statements)

Keywords: *tire, wheel, driver, front, noise, rear*

- while driving approximately 55 mph the contact noticed the rear passenger side tire blew out .
- while driving 65 mph the rear passenger tire blew up .
- the contact stated while traveling 35 mph the front passenger side tire blew out ; however , the contact was able to pull over without incident .
- the contact stated that the front driver and passenger side tires blew out .
- passenger side tire kept loosing air , we kept airing it up no luck we found out the wheel has a bubble .

Tire (422 statements)

balanced (4% or 17 statements)

Keywords: *tire, wheel, alignment, technician, mile, front, dollar*

- the technician balanced the front tires but the failure continued .
- local mechanic originally thought it was a tire or alignment problem because the tires were wearing unevenly in an odd pattern and car was pulling strongly .
- honda balanced my tires several times , then replaced all 4 michelin pilot tires with 4 new ones .
- checked tires , alignment , and even wheel rims and all were ok .
- the technician advised that the rotation and alignment of the tires were needed .

Tire (422 statements)

flat tire (3% or 14 statements)

Keywords: *passenger, wheel, sensor, front, 2011*

- I felt the flat tire and see the abs light on my dash board turned on .
- on August 2 , 2011 , the consumer heard the same noise again and discovered another tire was flat .
- the dealer was made aware of the failure and stated the vehicle does not come equipped with a spare tire only a kit that assists if there was a flat tire .
- the flat tire debris ripped off the abs sensor wire .
- there was a completed flat tire on my left front wheel of honda accord 2005 .

Tire (422 statements)

rotation (3% or 13 statements)

Keywords: *tire, oil, change, mile, dealership*

- went into my honda dealer for an oil change and tire rotation and was notified that my rear brakes in my 2010 honda accord were shot at 14 , 805 miles .
- I took my car in for an oil change and tire rotation and was told the rear brake pads needed to be replace .
- the dealer rotated the tires .
- I took my honda in for a scheduled oil change and tire rotation at the local honda dealership .
- the technician advised that the rotation and alignment of the tires were needed .

Tire (422 statements)

driver side (3% or 11 statements)

Keywords: *wheel, front, highway, bag, tire*

- a mechanic looked at it , listened to it , and turned the front driver 's side wheel .
- the front driver side wheel then detached from the vehicle , causing him to crash into a guard rail .
- driver 's seat of my '99 honda accord has become loose , rocks and pulls away from steering wheel upon acceleration , causing lack of control since momentum pulls driver away from wheel .
- an independent mechanic replaced the driver side wheel bearing .
- upon inspection , it was found that the front driver 's side tire was protruding awkwardly from the wheel well .

Tire (422 statements)**rims** (3% or 11 statements)

Keywords: *tire, front, engine, noise, jb*

- checked tires , alignment , and even wheel rims and all were ok .
- the inside rim of both tires were " dry rotted " per one tire guy and unexplainable on how it would wear like it did ,
- the lower ball joint separated - the front suspension collapsed , breaking the axle and rim of front left tire and turned the left tire sideways .
- the contact placed oil between the rims and rotors and was able to remove and rotate the tires .
- I told him about a winding noise in my front end and a strange substance on my tire rims .

Tire (422 statements)**noise** (3% or 11 statements)

Keywords: *wheel, tire, front, type, bearing*

- took vehicle to mechanic to inspect wheel noise .
- the contact stated that there was an abnormal clicking noise from the front wheel .
- the contact stated that the power steering hose was leaking fluid and there was an abnormal winding noise from the steering wheel .
- the contact stated that the vehicle would make a loud noise from the steering wheel .
- , heard a noise that sounded like a tire blowing out or some other type of noise emanating from underneath the car .

Tire (422 statements)**monitor** (2% or 10 statements)

Keywords: *tire, pressure, light, warning, consumer*

- two false tire pressure monitoring system low pressure warnings , second occurrence 7/19/2013 .
- the dealer stated by plugging in her cell phone , it was causing the light tire pressure monitoring system light to illuminate , updated 07/18/12
- tire pressure monitoring system light comes on regularly .
- tire pressure monitoring system is an indirect system , computed through abs system .
- the tire pressure monitoring system light comes on at different intervals , at different speeds and over different types of roadways .

Tire (422 statements)**wheel alignment** (2% or 10 statements)

Keywords: *tire, mile, vibration, dollar, request*

- after the dealer balanced the tires and performed a wheel alignment , the steering wheel continued to shake and pull to the right .
- checked tires , alignment , and even wheel rims and all were ok .
- local mechanic originally thought it was a tire or alignment problem because the tires were wearing unevenly in an odd pattern and car was pulling strongly .
- the technician advised that the rotation and alignment of the tires were needed .
- at 30k my tires are worn out only on the inside edge and I am requesting a third wheel alignment which now will cost 600 dollars or more to fix honda 's problem .

Tire (422 statements)**vibration** (2% or 10 statements)

Keywords: *wheel, speed, highway, mph, brand*

- after I received the car back from the shop , I noticed the car was pulling to the left , wheel vibrations , loose steering wheel and making noise .
- however , I am still having the idle rpm , shifting problems , wheel vibration issues , steering problems , noise issues as well as several other problems .
- I noticed noise , wheel vibrations and steering problems .
- when cruising on the highway , the steering wheel develops a vibration .
- the vibration is felt in the steering wheel , and the wheel can be seen visibly vibrating .

Tire (422 statements)**failure** (2% or 9 statements)

Keywords: *tire, mileage, highway, mph, pressure, kb*

- the approximate vehicle failure mileage was 199 , 100 and the tire failure mileage was 9 , 100 .
- the failure mileage of the tire was 7 , 000 .
- the vehicle and tire failure mileage was 70 , 000 .
- car has been at the dealership for 2 days now and they called and told me all of the failure was due to low tire pressure .
- they denied liability for the tire failure and the tire is still in their possession ,

Tire (422 statements)**blow out** (2% or 7 statements)

Keywords: *tire, passenger, side, driver*

- while driving approximately 55 mph the contact noticed the rear passenger side tire blew out .
- while driving 65 mph the rear passenger tire blew up .
- the contact stated that the front driver and passenger side tires blew out .
- the contact stated while traveling 35 mph the front passenger side tire blew out ; however , the contact was able to pull over without incident .
- the contact stated that the rear driver 's tire blew out while driving 60 mph .

Tire (422 statements)**incorrect installation** (2% or 7 statements)

Keywords: *tire, shop, factory, april, michelin*

- the repair shop informed the consumer bead popping may have occurred when the tire was installed .
- I believe this is due to the type of footprint the tires installed by the factory .
- he offered me to only pay for the tire but will not charge for installation .
- the contact installed a spare tire and the vehicle was taken to an independent repair shop .
- a new set of michelin mxm4 primacy tires were installed in April 2012 .

Tire (422 statements)**locked** (1% or 6 statements)Keywords: *wheel, skid, front, rear*

- it could be unsafe to drive in traffic or at highway speeds , since at any time the vehicle could lose power or the wheels could lock up .
- the cause of the front wheel locked skid was the transmission clutch was burned out on gears # 5 and # 3 .
- traveling north on i-83 from baltimore to pennsylvania , the car started jerking violently , and came to a complete stop , front wheels quit rotating (locked ?) .
- I was driving my 2003 honda accord ex , v6 , on the freeway at 70 mph when my car went into a front wheel locked skid .
- I was driving on maryland route 270 at 60mph when the car violently jolted and wheels locked for a second putting me into a split second skid .

Tire (422 statements)**loosing air** (1% or 3 statements)Keywords: *passenger, tire, side, noise*

- passenger side tire kept loosing air , we kept airing it up no luck we found out the wheel has a bubble .
- firestone affinity junk tire losing air ?
- I had given the car for repair due to some noise on the front passenger side wheel .

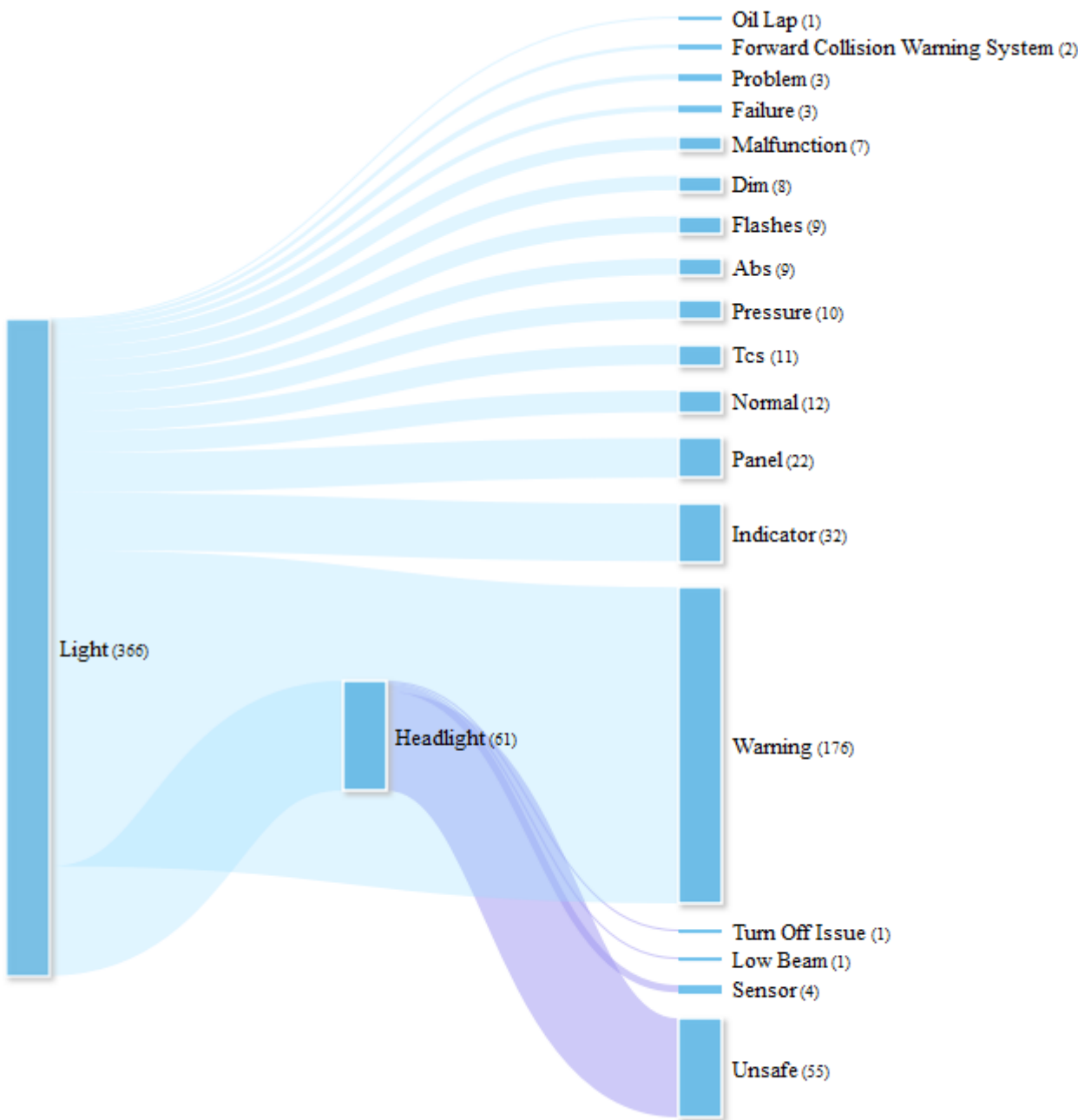
Tire (422 statements)**warning light** (% or 1 statements)Keywords: *tire, flash, start*

- the check engine light came on , the electric power steering light came on , the traction control light came on , and my tire warning light started flashing .

Tire (422 statements)**low pressure** (% or 1 statements)Keywords: *tire, warning, monitoring, false*

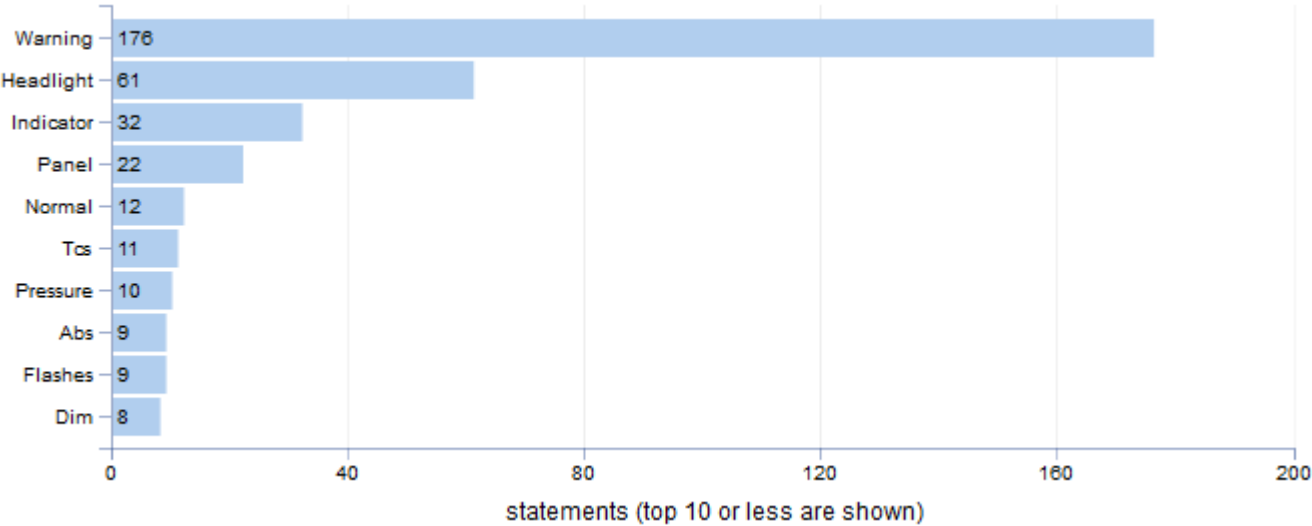
- two false tire pressure monitoring system low pressure warnings , second occurrence 7/19/2013 .

Light



Light

366 or 6% statements (total 5,820 Stmts)



Light (366 statements)

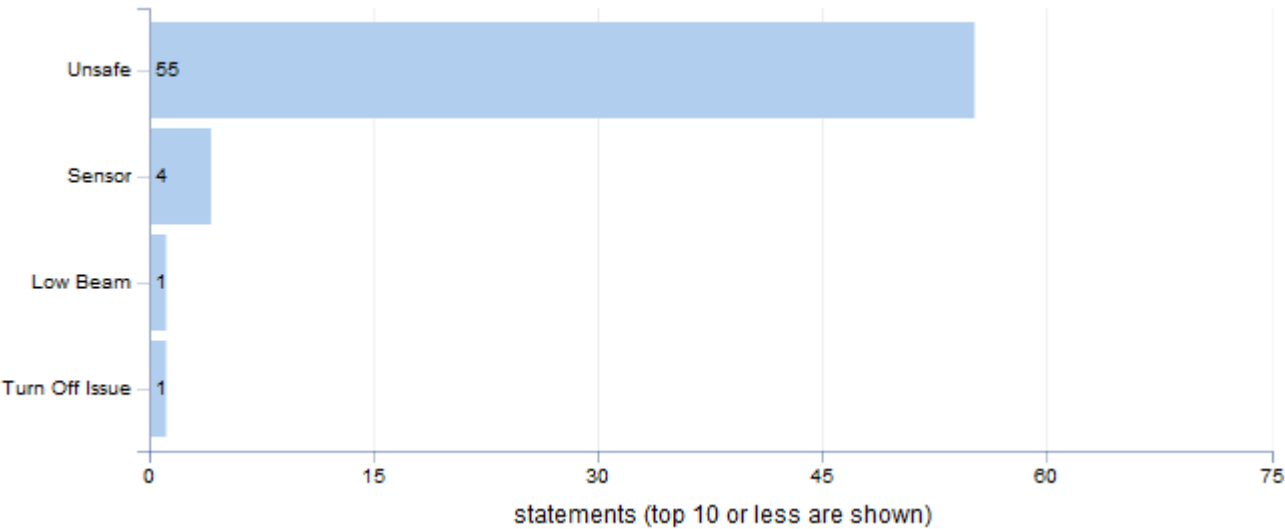
warning (48% or 176 statements)

Keywords: *bag, engine, airbag, panel, instrument, restraint, air, power, collision, dashboard*

- airbag warning light on dash is on and will not go off .
- very difficult to get to the dealer after hours or on Sunday , with the warning lights on ,
- my third problem is the warning light on the dash for the air bag has illuminated .
- I have been doing some reasear on this make and model , and have found that many owners are having the same issues with the supplemental restraint system light on the honda accord .
- there was no warning light or anything that showed a failure of any kind .

Light ► headlight

61 or 1% statements (total 5,820 Stmts)



Light ► headlight (61 statements)

unsafe (90% or 55 statements)

Keywords: *headlight, beam, traffic, sensor, night, light, lens, point*

- headlights flicker when fan switch is on .
- low beam headlights wont work , systemic problem with honda motors 2003-2004 product line , many pilots and civics recalled but not accords .
- 2008 honda accord headlights flicker when ac is on when fan cycles , occurs every 15-20 seconds .
- the headlight sensor had , as before , activated , resulting in practically no front visibility .
- when the low beam headlights are on they do not shine higher than 3-4 feet high .

Light ► headlight (61 statements)

sensor (7% or 4 statements)

Keywords: *headlight, traffic, force, turn*

- the headlight sensor had , as before , activated , resulting in practically no front visibility .
- I have found that at night , the headlight sensor overcompensates when detecting headlight beams cast by the opposing lanes of traffic .
- I report at least four separate incidents in the last 14 months alone : during February 2013 , while driving under icy conditions at night in potomac , my vehicle passed opposing traffic vehicle and the headlight sensor activated .
- the sensor then forces the headlight sensor to immediately turn off our vehicle 's headlights , leaving the driving shrouded in complete darkness .

Light ► headlight (61 statements)

low beam (2% or 1 statements)

Keywords: *headlight, illuminate*

- the low beam headlights do not illuminate enough to read normal street and information signs nor to see an object , person , or anything that might cross your path .

Light ► headlight (61 statements)

turn off issue (2% or 1 statements)

Keywords: *headlight, point*

- at one point the headlights would not turn off .

Light (366 statements)

indicator (9% or 32 statements)

Keywords: *airbag, dashboard, engine, dash, oil, seat, restraint, light, collision*

- during the past few months , the airbag (red light) indicator light comes on the dashboard warning system and will not go off .
- no indicator lights on the dash .
- oil lamp indicator light began blinking and heard noise from the engine .
- on 11/10/2012 out of no where when I was getting off the freeway my car started to down shift really hard , was jerking while driving and then was stuck in first gear , luckily I was less than a mile from my house so I drove home then parked it and no indicator lights on .
- symptoms included : gear shift slippage , d4 indicator light flashing , delayed gear engagement , erratic and harsh shifting resulting in the car lurching forward while in drive , automatic transmission fluid leak , erratic acceleration , and the left differential diagnosed with excessive play .

Light (366 statements)

panel (6% or 22 statements)

Keywords: *instrument, bag, engine, light, air, check*

- the check engine light illuminated on the instrument panel and as she decelerated to a stop , the vehicle stalled .
- the contact stated that the air bag warning light illuminated on the instrument panel of the vehicle .
- the contact stated while driving approximately 50 mph , the check engine and tcs light illuminated on the instrument panel .
- the warning light on the dashboard panel is warning that the passenger airbag as deployed .
- there were no warning lights illuminating on the instrument panel .

Light (366 statements)

normal (3% or 12 statements)

Keywords: *light, engine, headlight, manager, minute*

- the vehicle was taken to dealer while the light was illuminated and they determined that the vehicle needed a new air bag .
- I called honda america and was told that if the dealer said the lights were normal then there was nothing honda could or would do .
- the dealer replaces the fog light assembly with an identical unit which is also subject to the same problem .
- while driving , headlights in normal position dim to point of not being safe to see and then they flicker to being normal low beams again .
- I said this was unacceptable and the service manager said he could try to mitigate the effects by raising the headlight adjustment , but he warned me that at some point the headlights might blind oncoming traffic .

Light (366 statements)

tcs (3% or 11 statements)

Keywords: *engine, light, check, airbag*

- check engine and tcs light was on .
- feb16 , check engine and tcs light turned on while stopped at stop light .
- then suddenly the check engine and tcs lights came on and the d4 light was blinking .
- the contact stated while driving approximately 50 mph , the check engine and tcs light illuminated on the instrument panel .
- after I came to a stop at the parking lot , I noticed the engine symbol along with the tcs and abs lights were illuminated .

Light (366 statements)

pressure (3% or 10 statements)

Keywords: *tire, light, monitoring, oil, engine*

- the forward collision warning indicator light was lit on my dashboard , as well as the ldw light , the low tire pressure light , the electric power steering (eps) system indicator , and the vehicle stability assist (vsa) system indicator .
- the consumer also stated the tire pressure monitoring system light illuminated .
- no explanation for suspected leak / excessive consumption despite last oil change being just 6000mi back 3/18/14 : oil pressure warning light flashes once and car was not started until I made an appointment with suburban honda on 3/20/2013 3/20/14 : 62450 mi - within 0.25 mi of my way to dealer , the oil pressure light flashes in the middle of a signal intersection and engine fails amidst heavy traffic thereby , compromising my safety .
- I bought my 2014 honda civic exl new in feb 2014 , and ever since new the tire pressure monitoring system light has been turning on , even though the vehicle has been updated several times with the latest software at the purchasing dealership .
- the dealer stated by plugging in her cell phone , it was causing the light tire pressure monitoring system light to illuminate , updated 07/18/12

Light (366 statements)

abs (2% or 9 statements)

Keywords: *light, engine, minute, tc, purchase*

- on my way home the vsa , brake light and abs light came on in the car .
- I left my car at the dealer for a week , paid a few dollars short of \$ 3000.00 dollars and my engine vsa , brake and abs lights is still coming on .
- abs lights on purchase after 5 months .
- a few minutes later the abs light came on , went off and then came on again .
- after I came to a stop at the parking lot , I noticed the engine symbol along with the tcs and abs lights were illuminated .

Light (366 statements)

flashes (2% or 9 statements)

Keywords: *engine, light, oil, minute, pressure*

- no explanation for suspected leak / excessive consumption despite last oil change being just 6000mi back 3/18/14 : oil pressure warning light flashes once and car was not started until I made an appointment with suburban honda on 3/20/2013 3/20/14 : 62450 mi - within 0.25 mi of my way to dealer , the oil pressure light flashes in the middle of a signal intersection and engine fails amidst heavy traffic thereby , compromising my safety .
- check engine light flashes on and off from time to time .
- the next day , started the car and the warning lights were no longer flashing .
- on my way home from work one night my engine light started flashing and my car was driving like it is going to shut off .
- pulled over turned car off and back on , warning lights still flashing .

Light (366 statements)

dim (2% or 8 statements)

Keywords: *headlight, light, road, point*

- lights dim (and entire dash momentarily losses power) frequently
- the car cuts off at any giving time the lights are dim and the electrical is malfunctioning ,
- at night the headlights dim repeatedly while the car is at a stop .
- at night , when I am utilizing my regular headlights on a dimly light road , my front windshield becomes partly obscured .
- when my car is on dim , the lights points down to the road and you can not see anything in front of you ,

Light (366 statements)

malfunction (2% or 7 statements)

Keywords: *light, indicator, safety, engine*

- driving down the street when the malfunction indicator light went on .
- the malfunction light did not go out and after a couple days you could smell fuel in the car it was taken to the dealer and was found to have a faulty gas tank that was leaking at a seam .
- the dealer was contacted over the phone and a technician said this was normal and the malfunction light would go out .
- my oil light indicator would never light up-which is another malfunction .
- the engine malfunction light then came on when the vehicle was restarted .

Light (366 statements)

failure (1% or 3 statements)

Keywords: *collision, light, warning, center*

- the lights continue to come on and the forward collision warning continues to show failure , but it is not a continuing problem , only intermittent one .
- at this time I noticed all the warning lights were still on , including the forward collision warning light in the center of the speedometer with the message forward collision warning failure .
- there was no warning light or anything that showed a failure of any kind .

Light (366 statements)

problem (1% or 3 statements)

Keywords: *light, warning, engine, computer*

- I was driving on the freeway at 65mph and the transmission went out with no prior indication of any problem and no warning lights .
- engine light is one service computer states transmission shifting problem .
- requested original service manager (mahwah honda , new jersey) of problem and asked to speak to a honda regional representative to discuss as to why no warning lights and may be caused by a defective modulator .

Light (366 statements)

forward collision warning system (1% or 2 statements)

Keywords: *message, light, dashboard, center*

- the malfunction indicator lamp came on and was blinking and the dashboard lit up with a message stating forward collision warning system failed .
- at this time I noticed all the warning lights were still on , including the forward collision warning light in the center of the speedometer with the message forward collision warning failure .

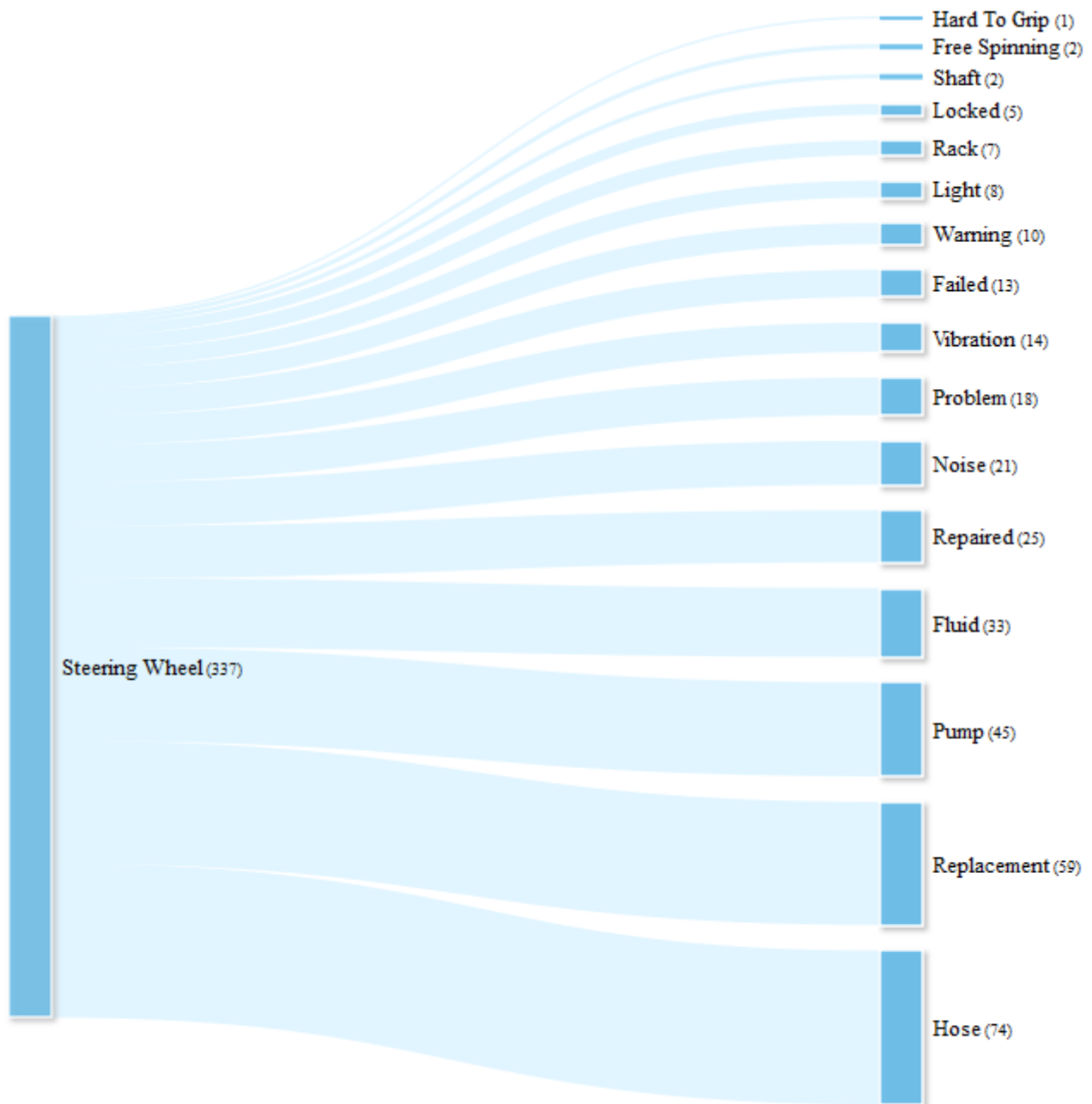
Light (366 statements)

oil lap (% or 1 statements)

Keywords: *brand, light, normal, come*

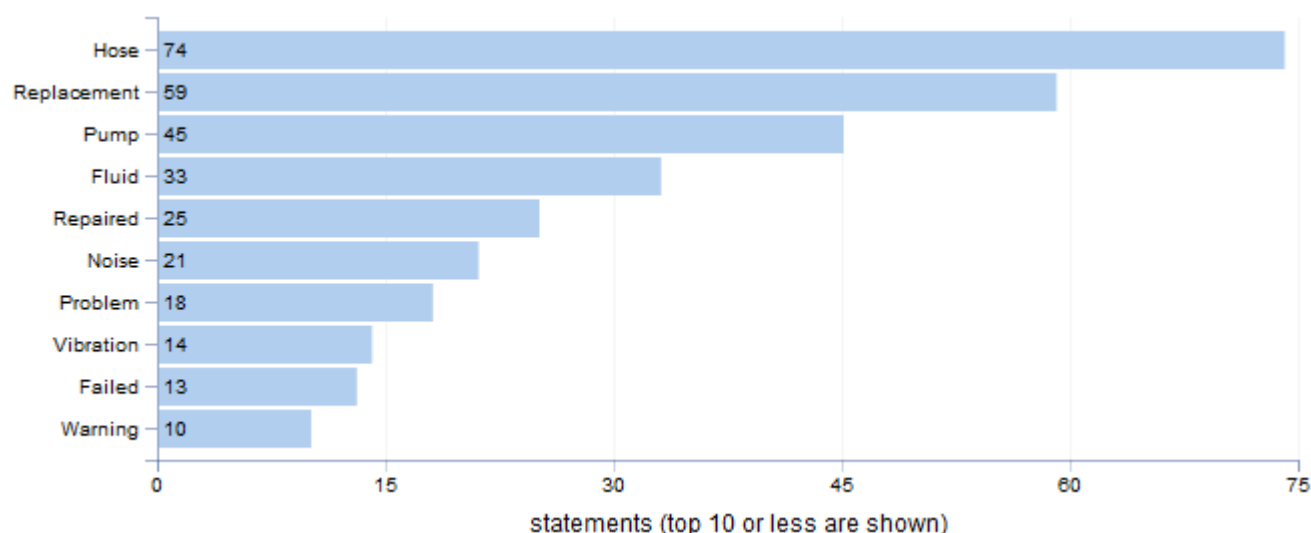
- it is not normal for oil lap light to come on a brand new car and the oil change was not even due .

Steering Wheel



Steering Wheel

337 or 6% statements (total 5,820 Stmts)



Steering Wheel (337 statements)

hose (22% or 74 statements)

Keywords: *power, pressure, fluid, engine, line, exhaust, safety, oil, pump*

- I was informed the " power steering hose " was replaced , per honda but was also informed the issue with my car was not the specific hose honda identified in the recall ?
- my power steering hose (which is constructed of the same materials and routed in the same manner as the acura tl) began leaking fluid onto my catalytic converter at the rear of the engine and a great deal of smoke billowed from the hood .
- upon receipt of the safety recall issued in feb 2013 for the " power steering hose " I took my car in to landmark honda in alexandria , va to have the recall processed on my car .
- honda accord 2003 power steering hose recall .
- power steering hose is leaking and could cause potential fire due to the location in the engine compartment .

Steering Wheel (337 statements)

replacement (18% or 59 statements)

Keywords: *power, hose, fluid, pump, rack, column, mechanic*

- I was informed the " power steering hose " was replaced , per honda but was also informed the issue with my car was not the specific hose honda identified in the recall ?
- as a result , the power steering fluid , suction tube , o-ring and both hoses needed to be replaced .
- due to the fact that the vehicle functioned for many years with the faulty hose , the power steering pump had to be replaced as well .
- mechanic found power steering hose leaking and replaced it (\$ 400 parts and labor) .
- this man said ; " your power steering pump is shot and everything is going to need to be replaced over \$ 600.00 .

Steering Wheel (337 statements)

pump (13% or 45 statements)

Keywords: *power, hose, noise, fluid, mechanic, rack, leak*

- consumer writes in regards to power steering pump failure recall .
- the vehicle was taken to a local mechanic , who repaired the power steering hose but not the power steering pump .
- one power steering hose was replaced and fluid was added , however several different hoses were leaking and it was noted by the mechanic that fluid was leaking at the power steering rack and pump .
- the manufacturer was also contacted and confirmed that they would take no liability for the power steering pump failure .
- the vehicle was repaired twice for the power steering pump .

Steering Wheel (337 statements)

fluid (10% or 33 statements)

Keywords: *power, hose, pinion, pressure, rack, leak, exhaust*

- the contact stated that he noticed the vehicle was leaking power steering fluid .
- in addition , power steering fluid was leaking from the vehicle .
- power steering fluid is leaking onto the exhaust from the power steering pressure hose .
- inspection found power steering fluid leaking from pressure hose onto exhaust ,
- this situation is still a danger and power steering fluid is still leaking in the engine compartment ,

Steering Wheel (337 statements)

repaired (7% or 25 statements)

Keywords: *power, safety, highway, traffic, number, administration, campaign*

- I took my honda accord e6 into darrell waltrip honda for a recall to repair a power steering hose .
- the vehicle was taken to a local mechanic , who repaired the power steering hose but not the power steering pump .
- the contact mentioned that the vehicle was repaired under recall national highway traffic safety administration campaign number : 12v222000 (steering) .
- the vehicle was repaired twice for the power steering pump .
- during the repair process , I was informed that due to the defective part , the power steering pump would need replaced as it has cracked and leaked power steering fluid .

Steering Wheel (337 statements)

noise (6% or 21 statements)

Keywords: *wheel, column, power, pump, loud, difficult*

- since I purchased this car , the engine vibrates , power steering makes noise (and the pump was replaced by dealer) , now it also vibrates when riding (wheel) and brakes make a " clamping " noise that honda assures me is normal .
- as a result , the steering column makes a clunk noise when the steering wheel is turned .
- the contact stated that while driving at various speeds , he heard a noise coming from the steering column .
- after hearing a noise coming from the steering wheel (such as a clicking noise or squeaking) , turning it left and / or right , I took it to the honda dealership on 08/20/2013 .
- the contact stated that when turning and reversing , an abnormal noise was coming from the steering column .

Steering Wheel (337 statements) problem (5% or 18 statements)

Keywords: *power, hose, vibration, steering, dealership, consumer, wheel*

- on jan 24th , 2013 I took my car to the honda dealership for a problem with my power steering .
- I noticed noise , wheel vibrations and steering problems .
- the service personnel did another computer reset and my car has had the same power steering problems since then .
- I have had no other problems with this car other than the power steering which there was a recall on .
- the car is definitely a lemon , and I am wondering if other 2014 honda accord owners are experiencing a similiar problem with the steering .

Steering Wheel (337 statements) vibration (4% or 14 statements)

Keywords: *wheel, mph, shimmy, speed*

- I noticed noise , wheel vibrations and steering problems .
- the contact stated that while driving approximately 60 mph the contact noticed a shimmy in the steering wheel and vibration throughout the vehicle .
- consumer states vehicle is a lemon * tgw the consumer stated since taking delivery of the vehicle , he has returned to the dealer eight times to correct a defect related to a shaking / vibration in the steering wheel which occurred at highway speeds between 60-80 mph .
- * smd the consumer stated the steering vibration traveled throughout the vehicle .
- brand new honda accord coupe 2012 ex-l with steering wheel vibration noticed on the interstate while driving home at the speed of 60 + ,

Steering Wheel (337 statements) failed (4% or 13 statements)

Keywords: *power, wheel, steering, steer, safety*

- the contact stated that while traveling 10 mph , the power steering failed and the vehicle veered to the right .
- the power steering failed and he could not turn .
- the power steering failed while driving down the freeway .
- while driving on highway at 50 mph , the power steering failed and the steering light came on .
- while driving down farris rd at ~ 40 mph the eps light came on and the power steering failed .

Steering Wheel (337 statements) warning (3% or 10 statements)

Keywords: *power, light, illumination, wheel*

- prior to this , the power steering warning light , anti lock brake warning light , anti skid warning light , all illuminated .
- the steering wheel would become hard to control with the illumination of the power steering warning light .
- it took very great effort to steer the car and steering warning light came on .
- the contact stated that wheel seized with the illumination of the power steering warning light .
- the contact stated that the power steering warning indicator illuminated .

Steering Wheel (337 statements)

light (2% or 8 statements)

Keywords: *power, warning, electric, wheel, indicator*

- the contact mentioned that the power steering warning light illuminated .
- the contact stated while driving at an unknown speed , the steering wheel became difficult to turn as the power steering warning light illuminated .
- the forward collision warning indicator light was lit on my dashboard , as well as the ldw light , the low tire pressure light , the electric power steering (eps) system indicator , and the vehicle stability assist (vsa) system indicator .
- at the same time all the dash warning lights came on , including check engine , the big exclamation mark , anti-skid control , and the electric steering wheel warning light .
- brakes , electric steering , abs , check engine , my speedometer was not working and many more lights remained on .

Steering Wheel (337 statements)

rack (2% or 7 statements)

Keywords: *power, fluid, pump*

- car also diagnosed with power steering rack failure .
- after having the car a few hours they called me stating that my power steering rack was completely gone in me car and that it would have to be replaced .
- the dealership advised that the power steering rack was leaking the fluid and would have to be replaced .
- consumer writes in regards to power steering rack and pump replacement , * smd
- one power steering hose was replaced and fluid was added , however several different hoses were leaking and it was noted by the mechanic that fluid was leaking at the power steering rack and pump .

Steering Wheel (337 statements)

locked (1% or 5 statements)

Keywords: *wheel, manner, steer, house*

- * trupdated 06/03/14 * bf on 9/30/13 , the steering wheel had locked (technically the electrical power steering , or eps , malfunctioned and stopped working) on a highway as I was changing lanes at high speed (and the steering system proceeded to move the car in the direction of the highway median) and I had to force the wheel as strongly as I could to turn it back onto the road - all less than two months after purchasing the car brand new .
- however , not even half-a-mile down from my parents house my accord steering wheel locked up again !
- my daughter had just left the house , she was maybe 1/4 mile from the house and she said it felt like her steering wheel locked up so she started hitting the brakes .
- the two theories we have is either steering wheel getting locked or left wheel giving out in some manner .
- it appeared that the steering wheel locked up or something was holding me from backing up .

Steering Wheel (337 statements)

shaft (1% or 2 statements)

Keywords: *ground, malfunction, steer*

- the horn (and the steering shaft ground) operates perfectly when the key is removed from the ignition switch .
- isolated the malfunction and found that the steering shaft is only intermittently grounded , and the horn requires that ground in order to function .

Steering Wheel (337 statements)

free spinning (1% or 2 statements)

Keywords: *wheel, tire, control, steering*

- as I went to the left my steering wheel just kept spinning and the tires were going all over the place .
- as I was driving down the highway I veered to the left and the steering wheel started free spinning and the tires were not controlled by the steering wheel any longer .

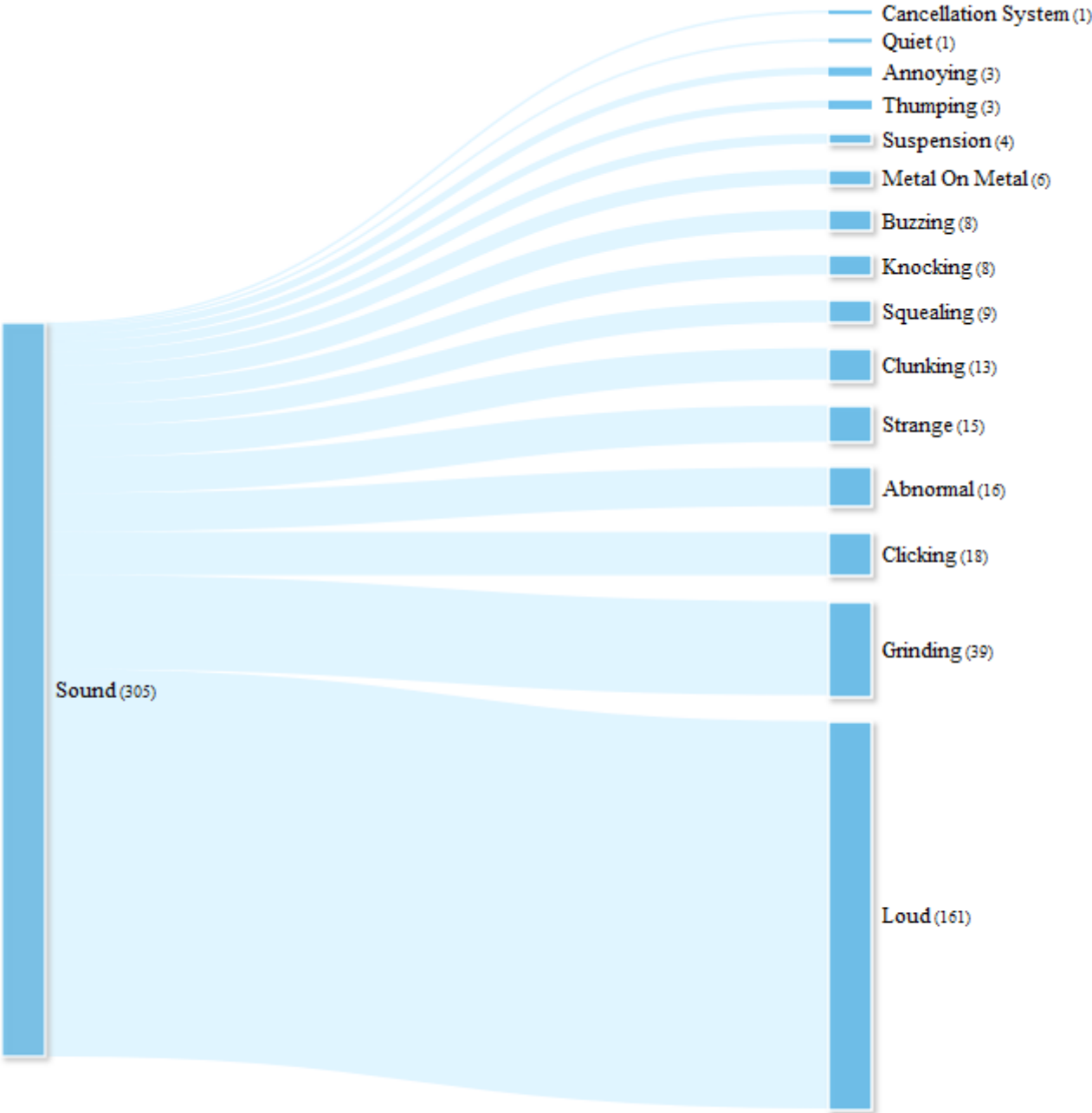
Steering Wheel (337 statements)

hard to grip (% or 1 statements)

Keywords: *wheel, glove, difficult, slick*

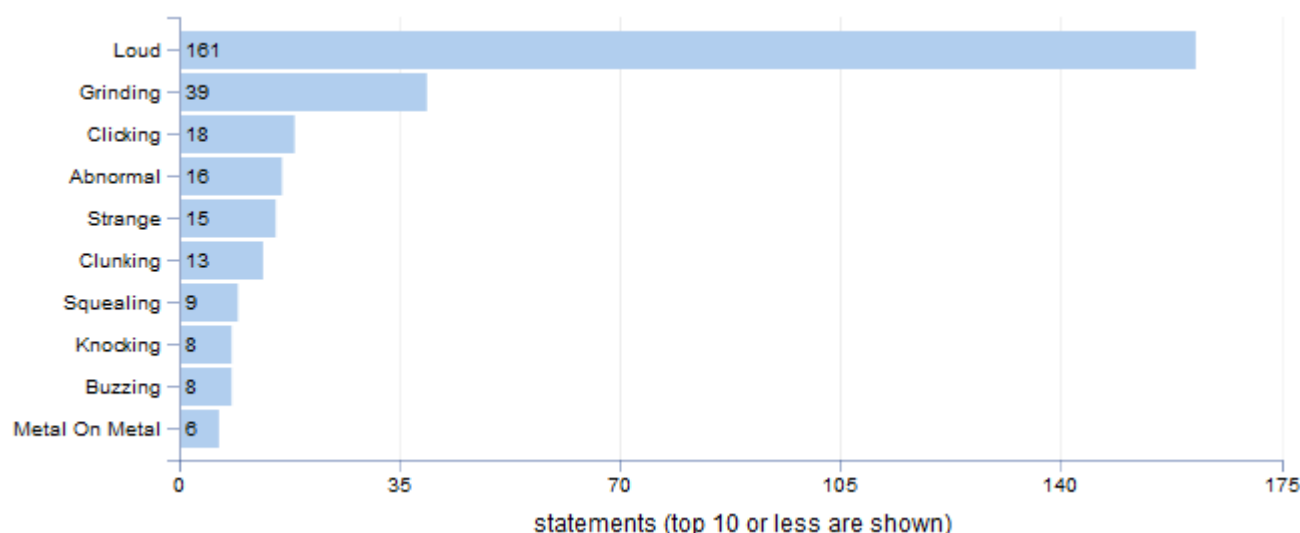
- during days of severe cold (0 degrees or below) , the steering wheel becomes extremely slick and sometimes difficult to firmly grip without gloves .

Sound



Sound

305 or 5% statements (total 5,820 Stmtts)



Sound (305 statements)

loud (53% or 161 statements)

Keywords: *noise, engine, wheel, explosion, metal, window, side, acceleration, gear, mile*

- traveling at 55 mph car jerked back and forth , loud noise from under car .
- the contact stated that while driving at various speeds , he noticed that there was a loud noise from the front end of the vehicle .
- there is a significant amount engine noise during acceleration until the transmission changes gears .
- however , I am still having the idle rpm , shifting problems , wheel vibration issues , steering problems , noise issues as well as several other problems .
- within the past couple of months I had the car in the shop because of engine noise .

Sound (305 statements)

grinding (13% or 39 statements)

Keywords: *noise, seconds, sound, gear, engine, driver, passenger, oil*

- sometimes my car makes a grinding noise when I turn the key to start it .
- my 2009 honda accord has a grinding noise that occurs when the ignition is activated from a cold start .
- grinding noises in an engine are bad , and could lead to catastrophic engine failure should the abrasive metallic parts (due to grinding when there is no oil in the actuator) becoming lodged .
- when I put the car in drive there was a grinding noise and I felt the car go into gear a few seconds later .
- there was grinding noise for couples days on and off .

Sound (305 statements)

clicking (6% or 18 statements)

Keywords: *noise, wheel, sound, front, loud, column*

- when starting the car a loud clicking noise is heard .
- the contact stated that there was an abnormal clicking noise from the front wheel .
- the contact stated there was a clicking noise each time she restart the vehicle .
- we have a 2012 honda accord with a loud clicking noise in the front brakes when you change directions , we have had it in the dealer 3 times and have been told by them that there is nothing else that can be done that it was brake pad shift and it is normal for that year accord , I am concerned for my family 's safety as my wife drives in it with my stepdaughters and my young grandchildren , I am concerned that the constant movement will wear down the metal and cause a brake failure ,
- I have had multiple vehicles from mazda to nissan even toyota and this is the first vehicle that I have with such annoying clicking sound ,

Sound (305 statements)

abnormal (5% or 16 statements)

Keywords: *noise, wheel, front, passenger, column, side*

- an abnormal noise is occurring in my vehicle transmission when I am in the secondary gear .
- the contact stated that while driving at various speeds , there was an abnormal noise coming from the front of the vehicle and the vehicle would veer to the left .
- the contact was driving 50 mph and heard an abnormal noise from the transmission .
- the contact stated that while driving at 30 mph , there was an abnormal noise coming from front passenger side of the vehicle .
- the contact stated that there was an abnormal clicking noise from the front wheel .

Sound (305 statements)

strange (5% or 15 statements)

Keywords: *noise, speed, mph, tire, manager, loss, front*

- but after one month , the front wheels began to make strange noise .
- the car begins to make strange noises .
- I did some research on this as my car had always made a strange clicking / creaking noise when turning the wheel .
- heard some strange noises and took the car to a mechanic .
- as soon as I entered highway i-95 north (exit # 43 in maryland) , I noticed there was strange noises .

Sound (305 statements)

clunking (4% or 13 statements)

Keywords: *noise, front, passenger, sound*

- finally , the loud , clunking noise was heard at all times driving , only coming from the passenger side .
- clunking noise when going over bumps or turning right .
- clunking noise from the front end .
- clunking noise in the right front passenger area .
- about a few days later the loud noise from the transmission also came a new problem a loud clunking noise from the left side front suspension .

Sound (305 statements)

squealing (3% or 9 statements)

Keywords: *noise, sensor, sound, metal, pitch*

- the contact stated while driving various speeds , a squealing noise emitted from the rear brake sensor .
- iam hearing a squealing sound when applying the brakes .
- however , as of dec. 5 , 2012 , the squeal noise has returned when turning to the left and the right front suspension now makes a clunk noise when traveling over small dips in the roadway .
- rear brake wear signal indicator stated to squeal and make scraping sounds .
- right front suspension makes a metal to metal squeal noise when turning to the left while the wheels are rolling .

Sound (305 statements)

knocking (3% or 8 statements)

Keywords: *noise, engine, sound, wheel, front*

- my engine makes knocking noises when starting vehicle because of the lack of oil .
- the car made a knocking sound and pulls to the right at 55 miles per hour .
- the contact was driving 20 mph when the vehicle exhibited a loud , abnormal knocking noise .
- I took my car to get checked for a knocking noise and was told ball joints recommended to be replaced .
- the engine makes a loud knocking noise as soon as the car is started and does not stop .

Sound (305 statements)

buzzing (3% or 8 statements)

Keywords: *noise, sound, engine, ignition, wheel*

- the car made loud buzzing sounds the entire period , as I struggled to maintain 60 + mph .
- engine turned over initially then only buzzing sound .
- every time I try to start the car there will be a buzzing sound coming from the ignition switch .
- also a buzzing noise coming from the radio or bluetooth .
- when I did stop and got my composure back I looked down and there was a steering wheel light on and a buzzing noise .

Sound (305 statements)

metal on metal (2% or 6 statements)

Keywords: *noise, sound, pad, front*

- the contact stated hat while driving approximately 40 mph and engaging the brake pedal , a metal to metal noise was heard from the vehicle .
- since the noise sounds like metal to metal rubbing , I am concerned about breakage of these moving parts and my overall safety ,
- right front suspension makes a metal to metal squeal noise when turning to the left while the wheels are rolling .
- I dealt with it for a while , but then recently began hearing the metal on metal sound of the rear pads going out again .
- the right rear brake makes a noise as if the brake pads are worn out and it sounds like metal surfaces scratching each other .

Sound (305 statements)**suspension** (1% or 4 statements)Keywords: *noise, front, metal, left*

- right front suspension makes a metal to metal squeal noise when turning to the left while the wheels are rolling .
- however , as of dec. 5 , 2012 , the squeal noise has returned when turning to the left and the right front suspension now makes a clunk noise when traveling over small dips in the roadway .
- about a few days later the loud noise from the transmission also came a new problem a loud clunking noise from the left side front suspension .
- the front suspension is making a knocking or thumping sound .

Sound (305 statements)**thumping** (1% or 3 statements)Keywords: *sound, mile, front*

- there is still the thumping sounds .
- replaced the tires with another set of michelins at 30 , 000 miles and the thumping sound is still there !
- the front suspension is making a knocking or thumping sound .

Sound (305 statements)**annoying** (1% or 3 statements)Keywords: *noise, passenger, box, side*

- window on the driver side is wobbling , and causing excessive , annoying noise .
- the noise coming from the passenger side under the glove box when the air is on is annoying and pretty loud .
- I have had multiple vehicles from mazda to nissan even toyota and this is the first vehicle that I have with such annoying clicking sound ,

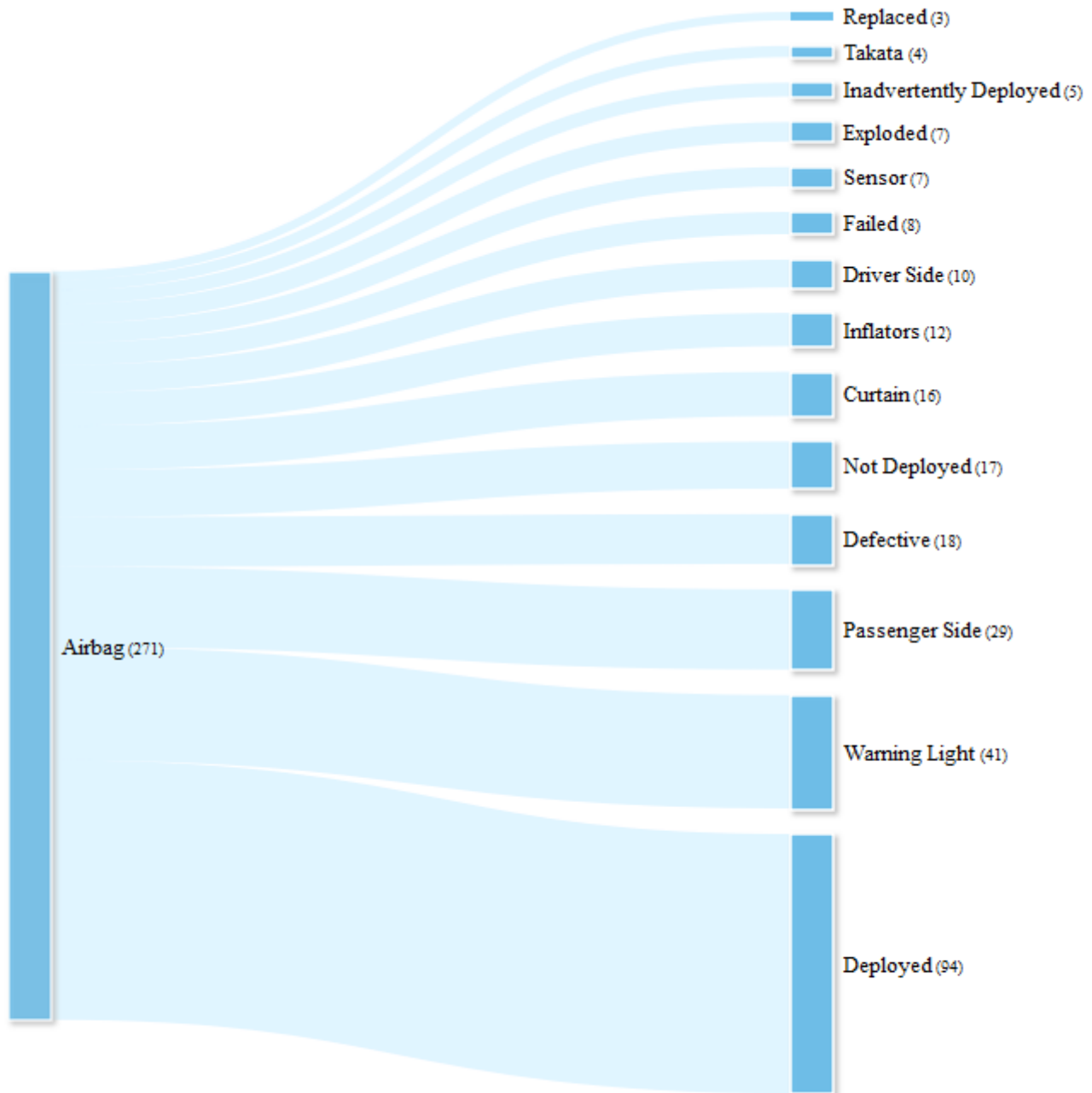
Sound (305 statements)**quiet** (% or 1 statements)Keywords: *assembly, hub, change, sound*

- changed out both hub assemblies and now it sounds quiet again .

Sound (305 statements)**cancellation system** (% or 1 statements)Keywords: *noise, model, 2013*

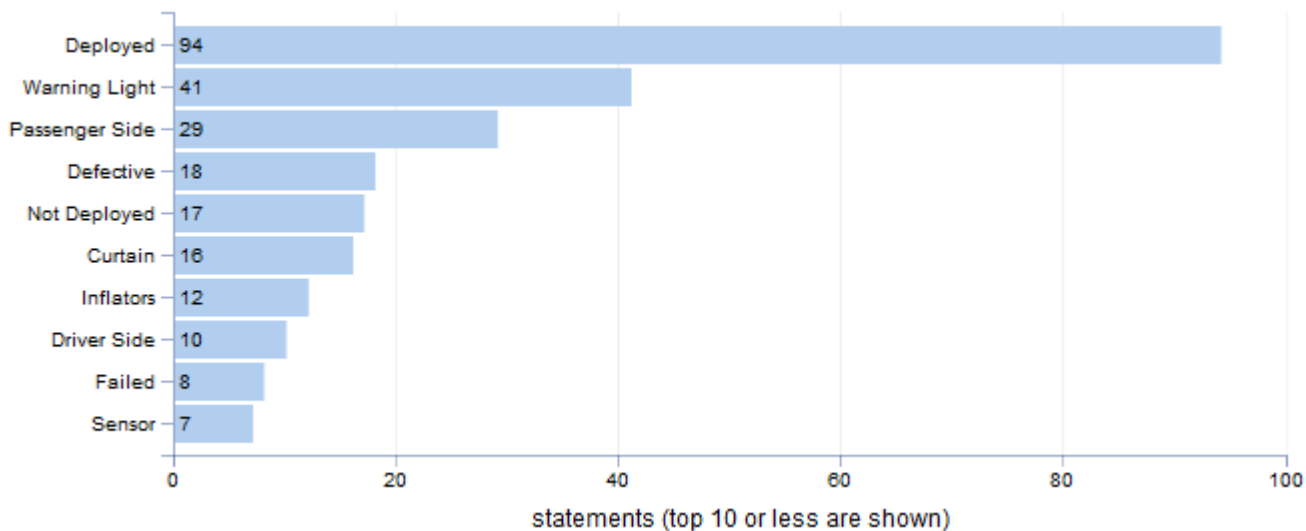
- honda reconfigured the noise cancellation system in it is 2013 accord models .

Airbag



Airbag

271 or 5% statements (total 5,820 Stmts)



Airbag (271 statements)

deployed (35% or 94 statements)

Keywords: *airbag, passenger, driver, side, seat, curtain, reason, door, deployment*

- he got in the front passengers side seat and when he shut the door the side airbags deployed !
- none of the airbags deployed ,
- the accord 's passenger airbag deployed but the driver 's airbag did not .
- I realized that the airbags had deployed for no apparent reason ,
- he was in a hurry so shut the door hard but I would have never expected the airbags to deploy .

Airbag (271 statements)

warning light (15% or 41 statements)

Keywords: *airbag, passenger, side, seat, driver, curtain, door, indicator, seatbelt*

- but airbag light stays lit and on dashboard the seatbelt lights up and the off lights , keeps blinking on dashboard and above hazard button .
- the passenger seat airbag indicator lights comes on intermittently when no items are in the seat , and occasionally comes when items are in the seat .
- airbag light stayed on without accident .
- 3 / with the engine running while in part , un-buckle the seatbelt sometimes the airbag light come on but not the seatbelt light .
- I have noticed a faultiness with the airbag light indicator / sensor .

Airbag (271 statements)**passenger side** (11% or 29 statements)Keywords: *airbag, mph, driver, door, indicator, inflator, front*

- after shutting the door , all of my passenger side airbags deployed , including the passenger seat airbag .
- I came to a stop and my 15 yr son got out of the car and shut the passenger 's side door and the passenger side airbags deployed .
- the warning light on the dashboard panel is warning that the passenger airbag as deployed .
- while slowly accelerating at less than 5 mph all passenger side airbags deployed without any impact to vehicle , in process of trying to get honda to take responsibility for faulty equipment .
- if the indicator is correctly monitoring my passenger airbags , then I am driving my car 70 % of the time without the benefit of passenger side airbags never knowing if they will deploy properly , which is outrageous .

Airbag (271 statements)**defective** (7% or 18 statements)Keywords: *airbag, defect, manufacturer, passenger, consumer, model, restraint*

- both concluded that either faulty wiring and electronics were causing this problem or that one of the airbags is defective .
- my car failed inspection because of the airbag problem (code 61-10) .
- I contacted american honda and despite living in a recall " humidity zone " (miami , florida) my honda was not included in their limited recall of defective passenger airbag inflators .
- the supplemental restraint system light illuminated indicating an airbag problem with my honda accord at approx .
- I have the takata airbags that are defective according to consumers magazine (jan , 2015 issue , pp.56-57 .

Airbag (271 statements)**not deployed** (6% or 17 statements)Keywords: *airbag, driver, side, accident, restraint, injury, sensor*

- drivers side airbag did not deploy .
- I decided not to replace because I am not convinced it will not fail again but now I am driving around knowing my airbags will not deploy .
- I am concerned not only for the damage this is causing to my vehicle but because if I were to be in an accident I am afraid that airbags will malfunction and not deploy .
- the vehicle crashed into a pole and the airbags did not deploy upon impact .
- an inspector came and claimed he noticed previous damage (scrapes) to the undercarriage of the car and even though the airbags did not deploy then , that may have caused it .

Airbag (271 statements)**curtain** (6% or 16 statements)Keywords: *airbag, side, seat, passenger, driver, front*

- while making lane change , side curtain airbag , seat , and seatbelt retractor , deployed with out any contact to vehicle .
- driving 10mph and just made a left hand turn when the driver side , side curtain airbag deployed .
- while the car was parked , but running , the front passenger door was shut slightly harder than normal , and the side curtain and seat airbags deployed on the passenger side only .
- with the car turned off the driver 's side curtain airbag and seat airbag deployed after I shut the door .
- passenger got out of the car , closed the front ps door and boom out came the side curtain airbags .

Airbag (271 statements)**inflators** (4% or 12 statements)

Keywords: *airbag, driver, side, passenger, inflater*

- there is a recall of the passenger side airbag inflator but honda has not sent letters to owners to inform us .
- when I was sitting perfectly still parked in a parking lot , my driver side airbag and my passenger-side side airbag inflated .
- upon the door closing the door the side impact airbags on the passenger side of the vehicle inflated .
- however , the airbag inflator ruptured , striking the driver in the head , fracturing her skull .
- after airbag repair I returned home and found following comment on my invoice : " redesigned airbag inflators are not available for installation at this time . "

Airbag (271 statements)**driver side** (4% or 10 statements)

Keywords: *airbag, light, inflator, ear, unexpected*

- driver side airbag light stayed on unexpected .
- driver side airbag light on unexpected and instable .
- there was no one except myself in the vehicle and the driver side airbag did not activate .
- however , the driver side airbag never deployed .
- however , the driver side airbag inflator ruptured and propelled the metal disk into the driver 's head , fracturing her skull .

Airbag (271 statements)**failed** (3% or 8 statements)

Keywords: *airbag, passenger, crash, safety*

- airbags failed to deploy upon impact of collision ,
- airbags failed to deploy when vehicle hit in front on driver 's side .
- the passenger airbag deployed but the driver 's airbag failed to deploy .
- there was a premature failure of the supplemental restraint system module in our 2008 honda accord which , according to a local honda representative , renders the airbags useless in a crash or can cause premature deployment .
- consumer writes in regards to a safety recall related to vehicle airbag * tgw the consumer was involved in an accident and the air bags failed to deploy .

Airbag (271 statements)**sensor** (3% or 7 statements)

Keywords: *bag, air, defect*

- air bag sensor illuminated while driving rendering the air bags inoperative .
- the vehicle was taken to an independent mechanic where it was advised that the air bag sensor needed to be replaced .
- the contact stated that the air bag sensor illuminated intermittently .
- the contact stated that the vehicle had received recall repairs two days prior to the crash under national highway traffic safety administration campaign id number : 10v364000 (electrical system : ignition) and stated that the air bag sensor could have been deactivated .
- it is my believe that honda has a major defect in the air bag sensor and does not wish to investigate and / or acknowledge culpability in a defective safety component .

Airbag (271 statements)**exploded** (3% or 7 statements)Keywords: *airbag, passenger, side, seat*

- the airbag exploded and sheared the skin off my right under arm .
- for no reason at all , the passenger side airbags exploded causing a quick reaction under extreme fear .
- about a year ago I noticed the passenger side airbag warning light on the dashboard now I am afraid to let anyone sit in the front passenger seat in light of this new information about exploding airbags .
- as a result of my car having to brake so hard and sudden to stop a possible accident the airbags exploded also braking the seat belts without there being an actual impact .
- right at that moment , the driver side airbag violently exploded with full force and with a very loud bang whipping my face and my left ear .

Airbag (271 statements)**inadvertently deployed** (2% or 5 statements)Keywords: *bag, driver, air, side*

- the contact stated that while the vehicle was parked , the driver side air bag deployed inadvertently .
- the contact stated that while driving 65 mph , the drivers side air bag inadvertently deployed .
- the contact stated that after a passenger exited the vehicle , the driver 's side air bag deployed inadvertently .
- the contact stated that while traveling 60 mph , the side curtain air bags deployed inadvertently .
- the contact stated that while driving 15 mph , the air bags deployed inadvertently and without any warning .

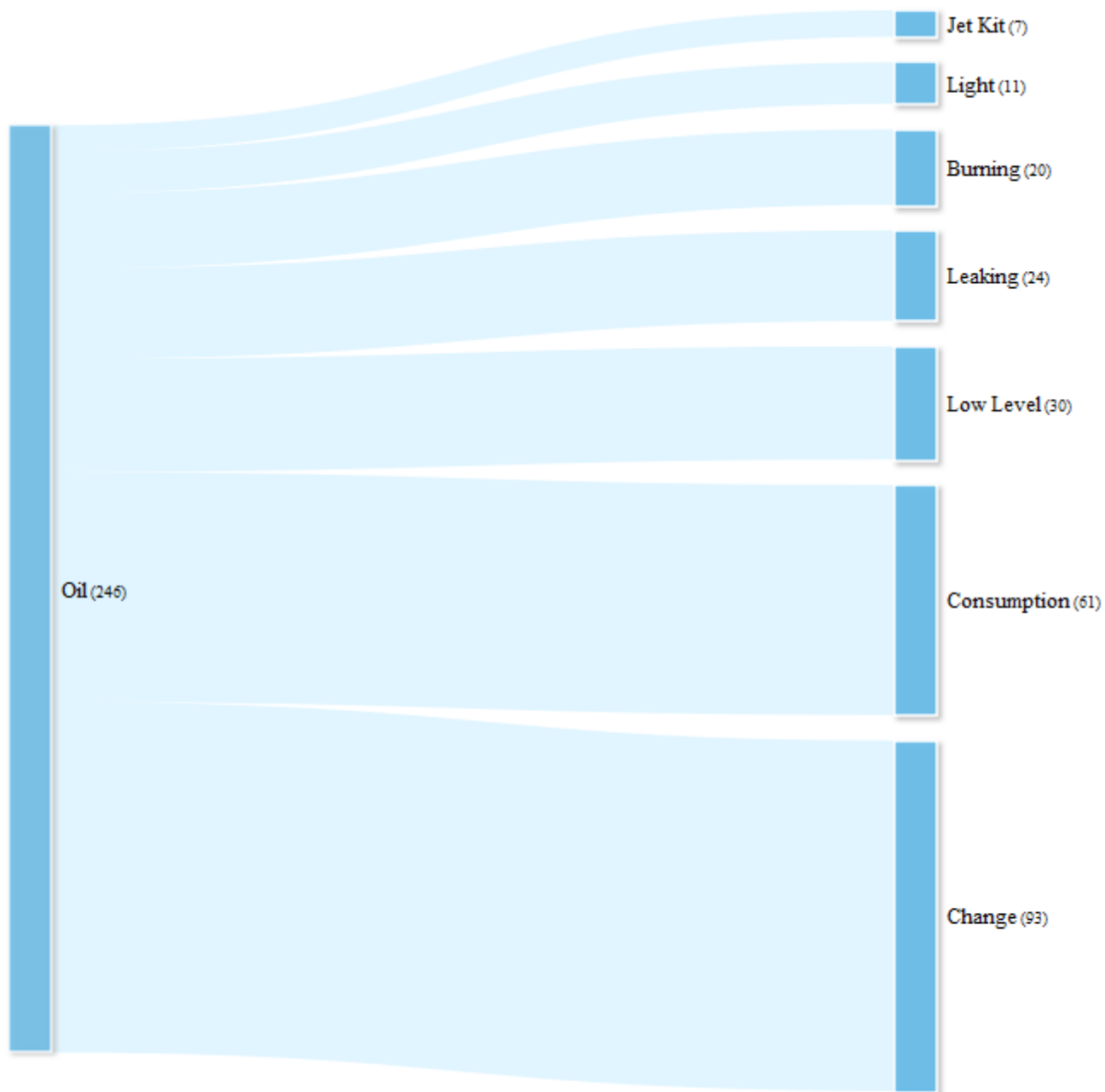
Airbag (271 statements)**TAKATA** (1% or 4 statements)Keywords: *airbag, consumer, defective, flaw*

- consumer writes in regards to an alleged takata airbag flaw .
- submission from senator warner on behalf of constituent re defective takata airbag (attn : shane clem) * tgw the consumer believed her vehicle should be included in the air bag recall .
- I am concerned that the takata airbag recall notice is not being properly communicated to the public .
- I have the takata airbags that are defective according to consumers magazine (jan , 2015 issue , pp.56-57 .

Airbag (271 statements)**replaced** (1% or 3 statements)Keywords: *airbag, driver, engine, tt, acura*

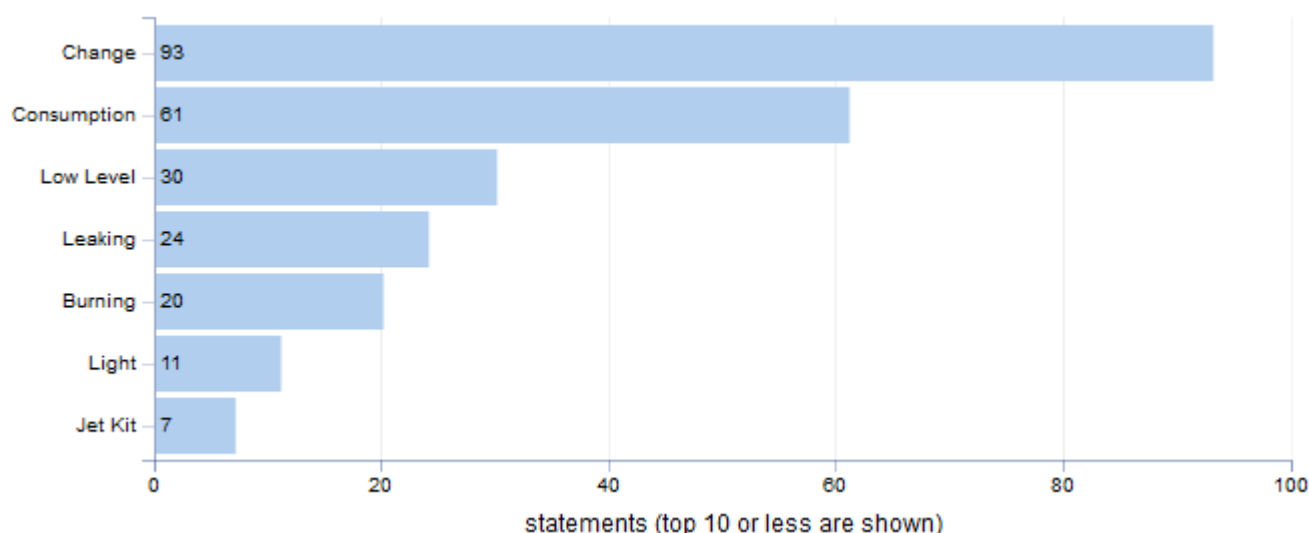
- I am trying to get my drivers airbag replaced .
- honda has expanded a previously announced recall of certain 2001 through 2003 model-year honda and acura vehicles to replace the driver 's airbag inflator originally installed in approximately 273 , 000 additional vehicles sold in the u.s. affected driver 's airbag inflators may deploy with too much pressure , which can cause the inflator casing to rupture and could result in injury or fatality .
- my engine light was on about 4 months ago and they said the light was on due to my cadallic convertor , so they replaced and now the engine light is back on and this is due to airbag issue ,

Oil



Oil

246 or 4% statements (total 5,820 Stmts)



Oil (246 statements)

change (38% or 93 statements)

Keywords: *oil, mile, tire, dealership, level, engine, service, rotation, consumption*

- I inquired about it when I took it in for the 5 , 000 mile oil change and was told there was faulty wiring and the air bag unit needed to be replaced ,
- this car was serviced at this dealership it is entire life (since new) and the dealership absolutely should have noticed this subframe rotting as they performed routine oil changes , tire changes , tire rotations , etc. I believe that honda should be responsible for this since 1) the vehicle was purchased and maintained at the honda dealership and 2) it seems to be a significant design flaw to have the drain immediately above this area .
- I get an oil change , and everything is usually good .
- change oil every 7 , 000 miles and have to add 1 quart weekly .
- we were expecting a normal \$ 25.00 - \$ 30.00 oil change .

Oil (246 statements)

consumption (25% or 61 statements)

Keywords: *oil, engine, mile, test, quart, timing, complaint, control*

- I was told by the rep that I can have the dealership do an oil consumption test .
- called me back and said they would have to do a oil consumption test .
- the second , and most important , is an oil consumption issue , of which honda is well aware of a problem .
- excessive oil consumption ; car makes clattering engine noise (oil starvation) at around 4200 miles between oil changes ; been on oil consumption test at dealer and told I am still within specs of burning 1 quart oil per 1000 miles being normal ; have never owned a vehicle that loses oil between changes ; dealer recommended I pull over on side of road when I hear clattering noise to top off oil ; been getting oil changes every two months because of clattering noise being heard in engine ; was given a software update to fix this in late August but it has only gotten worse - went from burning 1/4 quart per 1000 to 1/3 quart per 1000 ,
- oil consumption is 1 qt every 1230.00 miles ,

Oil (246 statements)**low level** (12% or 30 statements)

Keywords: *oil, engine, mile, indicator, quart, dealership, change, explanation, light*

- oil indicator light does not indicate low oil ,
- no warning lights to indicate that the engine was 3 quarts low on oil .
- oil indicator does not show that vehicle is low on oil , but vehicle starts to run with problems , if oil not replaced ,
- the vehicle was also low on oil .
- there is also an issue with engine oil being low but yet there are no leaks .

Oil (246 statements)**leaking** (10% or 24 statements)

Keywords: *oil, engine, hose, area, brand, exhaust, power*

- the car was leaking oil so it was towed to the body shop .
- it emits no blue smoke from the exhaust and has no oil leaks .
- troubleshoot oil leak .
- no evidence of oil leaks .
- recently my car has engine oil leaking from engine gasket seal .

Oil (246 statements)**burning** (8% or 20 statements)

Keywords: *oil, mile, engine, quart, amount, rate, excessive, motor*

- car burns excessive amounts of oil .
- the mechanic said the rear spark plugs were fouled by the oil indicating the car was burning oil at a high rate ,
- my vehicle burns about a quart of oil every 1000 miles .
- the vehicle was taken to the dealer for diagnosis and it was determined that the vehicle was burning an excessive amount of oil .
- I have already complained to honda about the car burning oil but they said that is normal .

Oil (246 statements)**light** (4% or 11 statements)

Keywords: *oil, indicator, pressure, engine, flash*

- oil light never lit .
- oil lamp indicator light began blinking and heard noise from the engine .
- no explanation for suspected leak / excessive consumption despite last oil change being just 6000mi back 3/18/14 : oil pressure warning light flashes once and car was not started until I made an appointment with suburban honda on 3/20/2013 3/20/14 : 62450 mi - within 0.25 mi of my way to dealer , the oil pressure light flashes in the middle of a signal intersection and engine fails amidst heavy traffic thereby , compromising my safety .
- it is not normal for oil lap light to come on a brand new car and the oil change was not even due .
- my oil light also comes on once in a while then goes off .

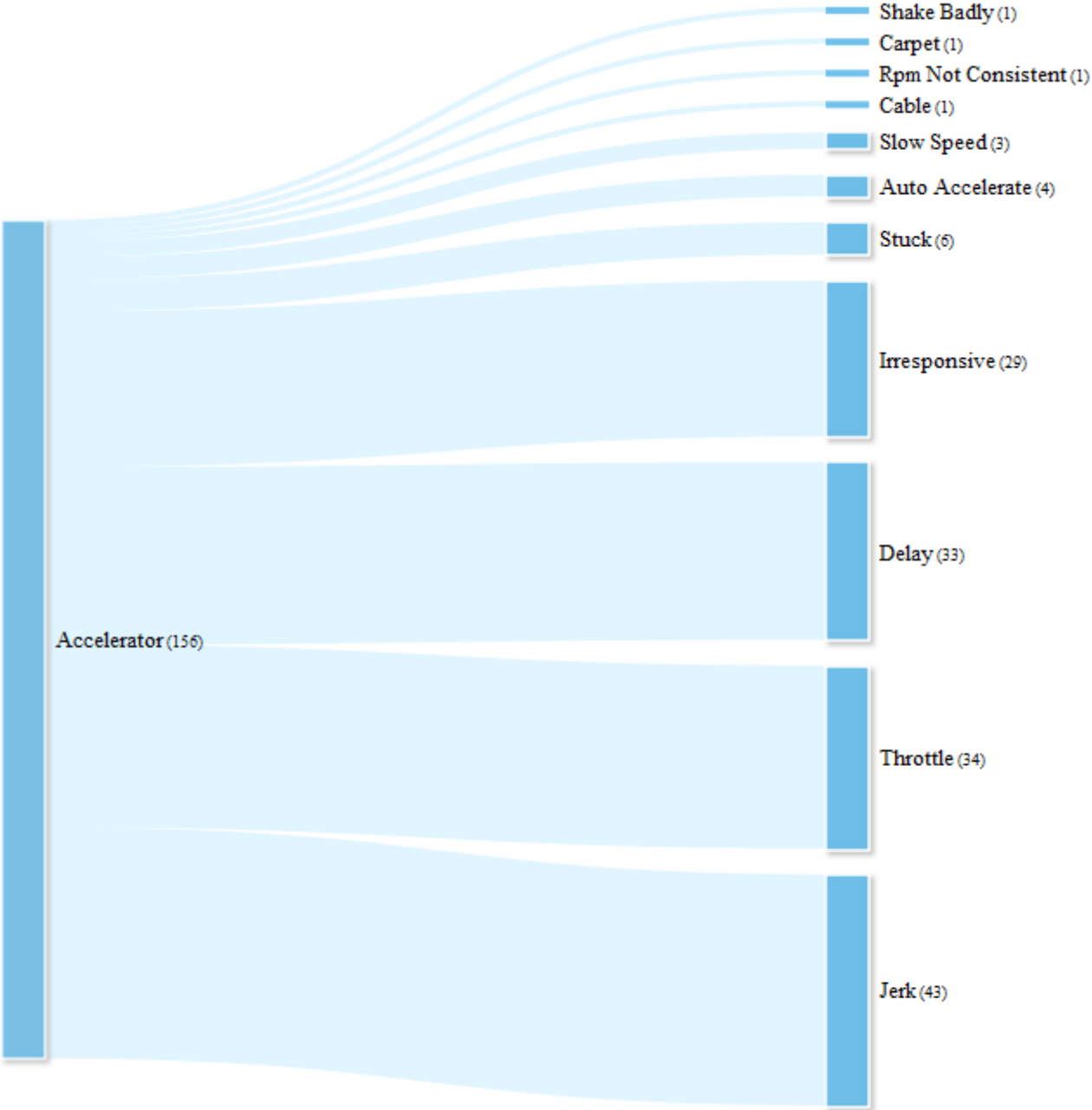
Oil (246 statements)

jet kit (3% or 7 statements)

Keywords: *oil, dealership, gear, lubrication*

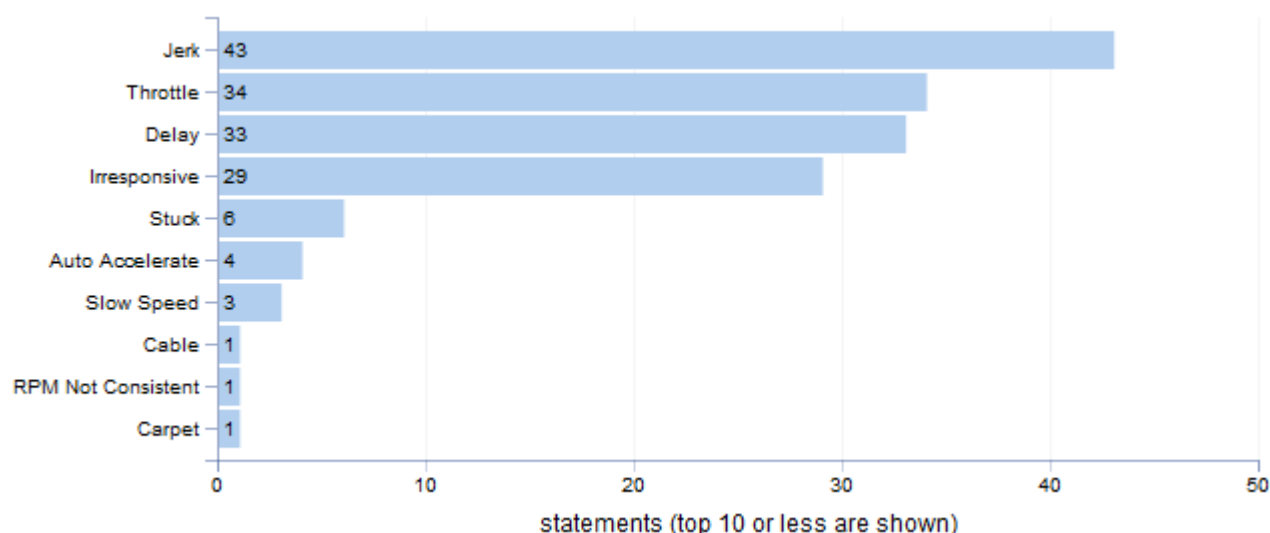
- consumer states instead of replacing a defective transmission , the dealer installed an oil jet kit .
- the dealer replaced the oil jet kit on the vehicle , but did not repair the transmission .
- there was a honda transmission oil jet kit recall for this vehicle .
- the oil jet kit was a cheap and limited fix to this problem and only delayed transmission failure .
- when I tried calling the honda corporate and dealership that said they had the oil jet kit looked at during the recall of 2004 but said there was nothing wrong with the transmission .

Accelerator



Accelerator

156 or 3% statements (total 5,820 Stmts)



Accelerator (156 statements)

jerk (28% or 43 statements)

Keywords: *accelerator, foot, mph, engine, response, mile, highway, jolt*

- the car jerked when I tried to accelerate or brake .
- I was driving along , with my foot on the accelerator , but the car lost power , it stopped going forward .
- when at a stop sign I press accelerator and the car jerks forward until transmission engages .
- when I put my foot on the accelerator the engine revs really high (4 , 000 to 5 , 000 rpm) but the car barely moves at all .
- I parked in a parking lot and while pulling in , the car jerked violently again between accelerating and decelerating for no reason .

Accelerator (156 statements)

throttle (22% or 34 statements)

Keywords: *pedal, acceleration, engine, mph, foot, sensor, position, half, response*

- drove about 60 feet then upon making a right turn I realized there was no throttle response .
- not even month later I had to replace throttle body .
- then I lifted pressure , as I had enough momentum to pass the slower vehicle , but noticed the throttle was still wide open .
- the vehicle was returned to the dealer , where the replaced the throttle body assembly .
- I was going to shift to neutral , but I quickly stabbed the pedal and the throttle unstuck itself .

Accelerator (156 statements)**delay** (21% or 33 statements)

Keywords: *pedal, accelerator, throttle, seconds, mph, response, board, jerk, floor*

- the contact attempted to accelerate from a traffic stop but the accelerator pedal became hard and would not immediately respond .
- when moving at very slow speeds , say around 2-4 mph , there sometimes is a flat spot , ie no acceleration when stepping on the accelerator pedal .
- from a standstill or speeds up to approximately 20 mph when the accelerator pedal is depressed there is a delay in the response and then an unexpected and sudden acceleration occurs .
- the contact stated while driving 5 mph out of a driveway there was a delayed response upon engaging the accelerator pedal .
- sometimes while trying to accelerate from a standstill position I have to depress the accelerator all the way down to board for several seconds before the car would move .

Accelerator (156 statements)**irresponsive** (19% or 29 statements)

Keywords: *pedal, accelerator, mph, response, floor, driver, sensor*

- the vehicle has several times failed to accelerate when the accelerator pedal is depressed .
- in addition , when the accelerator pedal was depressed the vehicle failed to accelerate .
- the contact mentioned that although he depressed the accelerator pedal , the vehicle failed to respond .
- the contact attempted to apply the brakes and also the accelerator pedal , but the vehicle would not respond .
- the contact stated while driving and slowing down to approximately 5 mph the vehicle would hesitate and failed to respond when pressing the accelerator pedal before suddenly accelerating .

Accelerator (156 statements)**stuck** (4% or 6 statements)

Keywords: *accelerator, pedal, board, gear*

- I did not look to see what might have caused the accelerator to stick , as I was focused on the road in front of me .
- additionally the contact mentioned that while attempting to depress the accelerator pedal to reverse , he noticed that the accelerator pedal was stuck to the floor board .
- the vehicle was taken to an independent mechanic where it was diagnosed that the accelerator was stuck in position .
- dealer said that driver side rug could have caused accelerator to stick but this is not likely cause (in my opinion) because the accelerator pedal should then have still been stuck when I re-started the car in the parking lot ,
- it felt like my accelerator was stuck rather than a problem with the brakes .

Accelerator (156 statements)**auto accelerate** (3% or 4 statements)

Keywords: *accelerator, pedal, mph, speed*

- I turned very slowly at low speed after stopping at the stop sign , and all of a sudden the steering wheel started to turn by itself , then my car turned 180 degrees , while the accelerator speeded up at a rapid pace , seeming to be stuck .
- the contact stated that while driving at 60 mph , the vehicle began to accelerate without the accelerator pedal being depressed .
- the accelerator would also accelerate on it is own .
- the contact stated that while driving 10 mph the vehicle suddenly accelerated without the accelerator pedal being engaged .

Accelerator (156 statements)**slow speed** (2% or 3 statements)Keywords: *accelerator, pedal, acceleration, throttle, hesitation*

- the contact stated while driving and slowing down to approximately 5 mph the vehicle would hesitate and failed to respond when pressing the accelerator pedal before suddenly accelerating .
- at very slow speeds , there is a 2 to 3 second hesitation in acceleration upon depressing the accelerator .
- the problem resolves after a few minutes , but the car is very unpredictable to drive as it requires so much throttle to move at a slow speed .

Accelerator (156 statements)**cable** (1% or 1 statements)Keywords: *accelerator, release, stick*

- a passerby , who was a mechanic opened the hood , and discovered the accelerator cable was stuck and released it .

Accelerator (156 statements)**RPM not consistent** (1% or 1 statements)Keywords: *throttle, input*

- rpm is not consistent with throttle input .

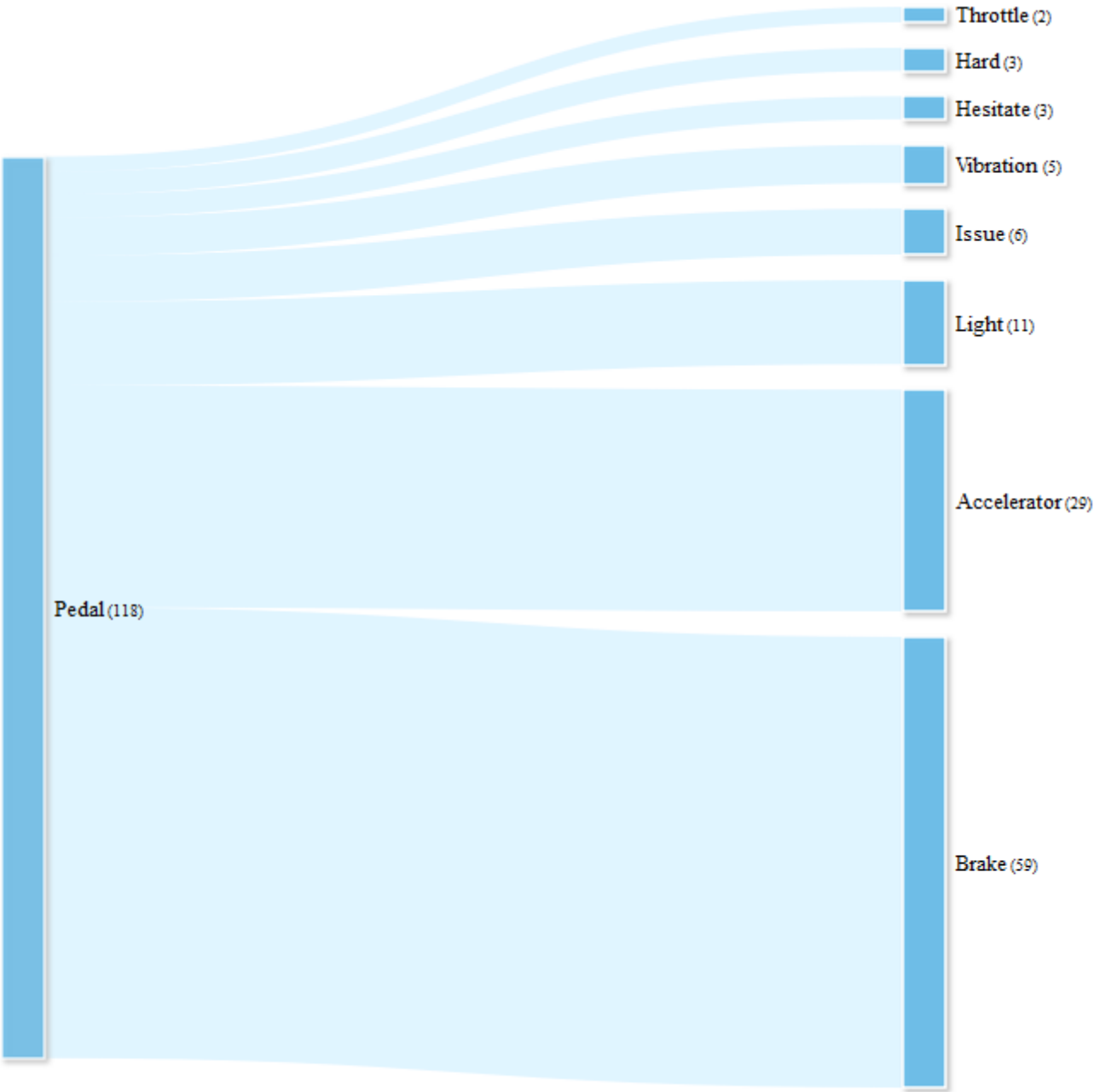
Accelerator (156 statements)**carpet** (1% or 1 statements)Keywords: *pedal, accelerator, floorboard, attach*

- the contact stated that the carpet under the accelerator pedal was not attached to the floorboard .

Accelerator (156 statements)**shake badly** (1% or 1 statements)Keywords: *accelerator, stop, let*

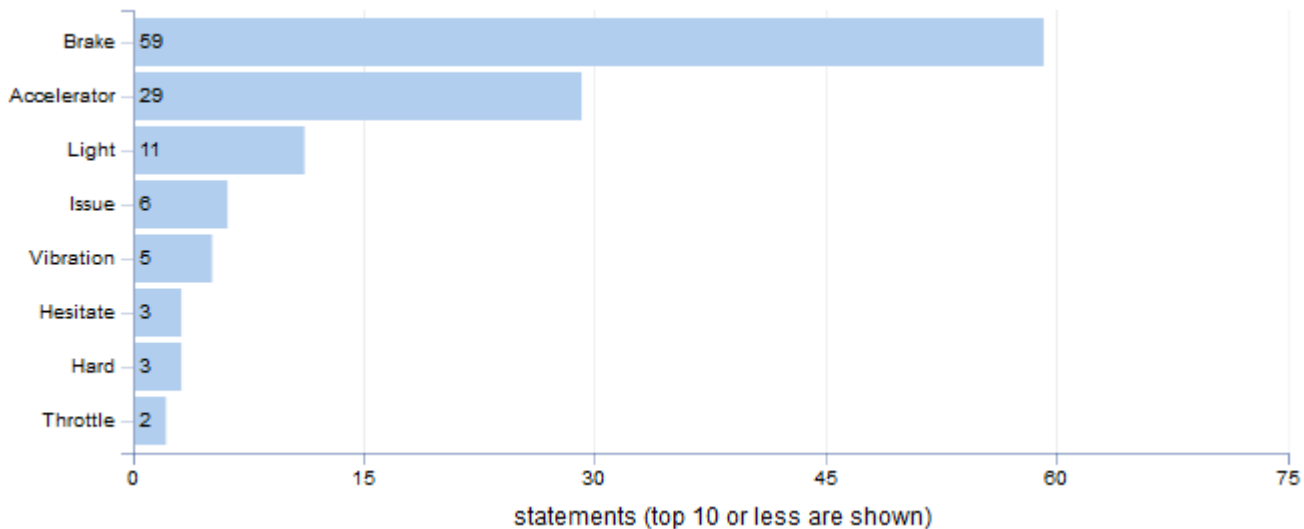
- it starts to shake so bad that you have to let up on the accelerator and almost stop , before you feel safe enough to continue on .

Pedal



Pedal

118 or 2% statements (total 5,820 Stmts)



Pedal (118 statements)

brake (50% or 59 statements)

Keywords: *pedal, foot, sensor, gas, mph, floor, wheel, pressure*

- is not this as serious as other safety issues confronting consumers , e.g. , gm 's ignition switch , various airbag problems , brake pedal issues , et al) ?
- while pulling into parking space , with foot on the brake pedal , the vehicle violently lunged forward into a block wall .
- coming to a yield , was clear , accelerated vehicle in d4 , vehicle did not move , rpms 2000 , 30 sec later gear engage , spinning front tires , road was not clear at this time , had to apply emergency brake along with pedal brake to keep from hitting another vehicle .
- I am an assistant service manager for a toyota dealership and I am totally aware of sudden acceleration problems re recent toyota problems , my mats were not involved (as were some found with the toyota problems) and I am 100 % sure that my , foot was on the brake and not the gas pedal .
- I know for a fact that my foot was on the brake and not on the gas pedal .

Pedal (118 statements)

accelerator (25% or 29 statements)

Keywords: *pedal, mph, response, floor, driver, delay*

- the contact mentioned that the accelerator pedal had to be depressed all the way to the floor in order for the vehicle to respond .
- when moving at very slow speeds , say around 2-4 mph , there sometimes is a flat spot , ie no acceleration when stepping on the accelerator pedal .
- updated 1/7/14 * cn the consumer stated the carpet is coming up by the rear passenger side , front passenger side , and on the driver 's side by the accelerator pedal .
- from a standstill or speeds up to approximately 20 mph when the accelerator pedal is depressed there is a delay in the response and then an unexpected and sudden acceleration occurs .
- dealer said that driver side rug could have caused accelerator to stick but this is not likely cause (in my opinion) because the accelerator pedal should then have still been stuck when I re-started the car in the parking lot ,

Pedal (118 statements)**light** (9% or 11 statements)Keywords: *pedal, gas, foot, pressure, accelerator*

- the contact stated while at a stop light , the brake pedal was depressed but failed to respond .
- the consumer was informed the brake lights were staying on all the time , as he was driving , but would go out , when the brake pedal was pressed .
- while driving the check engine light and vsa light came on , the car started to slow down stepped on gas pedal no response , no power , and could not go over 20 mph .
- while driving on I 95 to baltimore , my cars check engine light , vsa , and traction control lights came on , cruise control disengaged , vehicle began to slow down from 70 mph , the engine would not pick up speed even when pressing on the gas pedal .
- I slowed down at a traffic light and my car was rear ended by another car who failed to apply the brakes and / or may have hit the gas pedal instead of the brakes .

Pedal (118 statements)**issue** (5% or 6 statements)Keywords: *pedal, floorboard, effort, accelerator, clutch*

- the contact stated that when the brake was applied , the brake would exhibit an abnormally loud noise as the pedal went to the floorboard .
- while driving at an unknown speed , the clutch pedal sank to the floorboard .
- I had the brakes bled again three weeks ago , and again the pedal is almost to the floorboard to get the car stopped .
- 07november2011 , pedal effort problem returned , worse than ever .
- the contact stated that the carpet under the accelerator pedal was not attached to the floorboard .

Pedal (118 statements)**vibration** (4% or 5 statements)Keywords: *pedal, gas, mile, engine*

- minor gas pedal vibration noticed for first 500 miles during break-in .
- always before I can get out of the parking lot and get up to speed (usually under 20mph and 1500-2000rpm) , I get a short (1-2 second) loud and strong vibration that I can feel from the gas pedal .
- I have never noticed any such gas pedal vibration on other cars when driving down on the same roads .
- during first 500 miles on the accord , I also felt minor gas pedal vibration frequently on roads that are not perfectly paved and have some minor bumps .
- I am not sure if there is any relationship between initial gas pedal vibration during break-in and recent engine rev incident .

Pedal (118 statements)**hesitate** (3% or 3 statements)Keywords: *pedal, gas, press*

- also , when at a " stop sign " once she presses gas pedal to go , the car hesitates to take off and then it goes .
- owned auto for 2 days when auto began to hesitate when pushing on gas pedal and then surged forward .
- the contact stated while driving and slowing down to approximately 5 mph the vehicle would hesitate and failed to respond when pressing the accelerator pedal before suddenly accelerating .

Pedal (118 statements)**hard** (3% or 3 statements)

Keywords: *pedal, spring, stiff, feel*

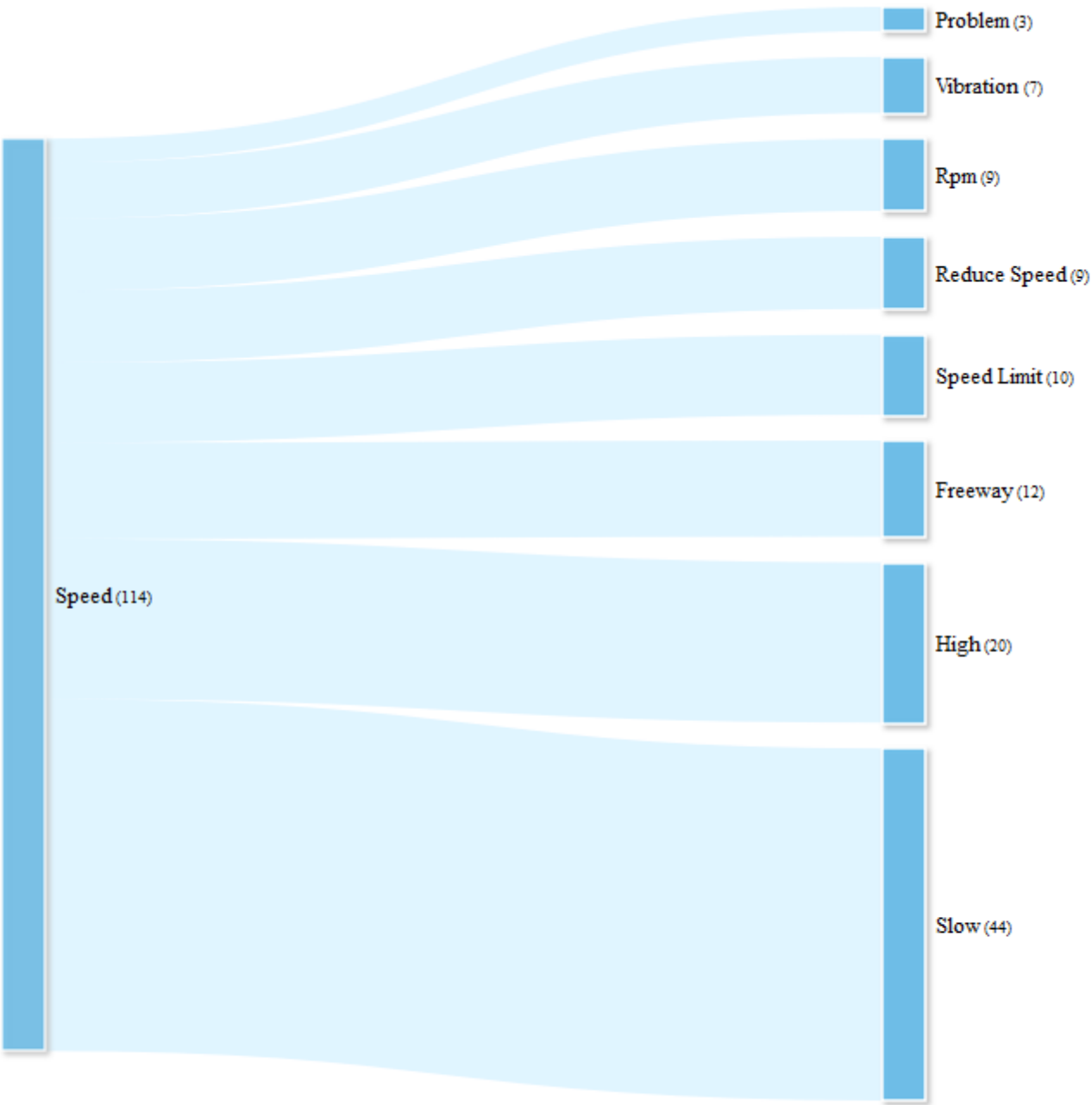
- when she returned about 15 minutes later , the brake pedal felt hard .
- the pedal felt very hard , unlike the springy feel in the parking lot .
- I felt the hardness of the brake pedal , although it felt more like a stiff spring than a non-power brake pedal to me .

Pedal (118 statements)**throttle** (2% or 2 statements)

Keywords: *pedal, stab, unstuck*

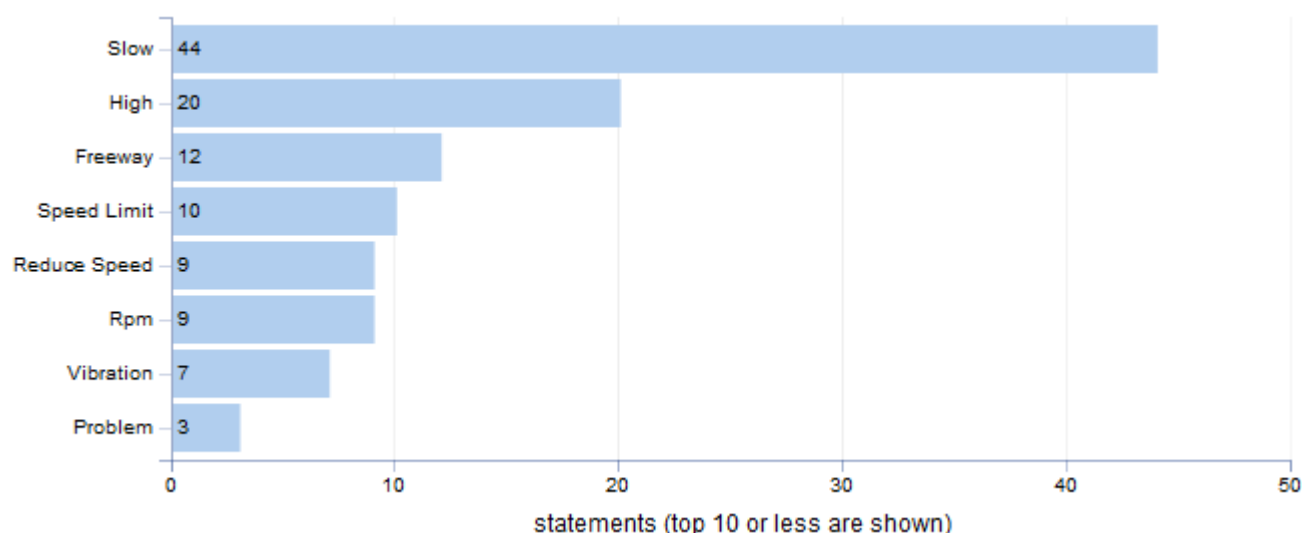
- the dealer diagnosed that the throttle pedal would need to be replaced .
- I was going to shift to neutral , but I quickly stabbed the pedal and the throttle unstuck itself .

Speed



Speed

114 or 2% statements (total 5,820 Stmts)



Speed (114 statements)

slow (39% or 44 statements)

Keywords: *speed, highway, engine, power, low, sign, mph*

- I had to turn on the high beam lights to illuminate the road adequately ahead , even at low speed .
- only at low speeds .
- to state my accord troubles , the car jerks / pulls at low speeds while applying the brake .
- the car lurched at highway speeds and at low speeds .
- during low speed driving (approximately 30-40 mph) and squeaking noise was emitting from the right rear tire .

Speed (114 statements)

high (18% or 20 statements)

Keywords: *speed, highway, engine, traffic, road, rate, higher*

- in August 2012 , while driving on a texas highway at high speeds , a large truck cargo full of crates and boxes began to topple onto the road side in front of my vehicle .
- * trupdated 06/03/14 * bf on 9/30/13 , the steering wheel had locked (technically the electrical power steering , or eps , malfunctioned and stopped working) on a highway as I was changing lanes at high speed (and the steering system proceeded to move the car in the direction of the highway median) and I had to force the wheel as strongly as I could to turn it back onto the road - all less than two months after purchasing the car brand new .
- in recent months I have notice as I traveling at higher speeds on the highway the car downshift making it unsafe when traffic flow is heavy .
- the vehicle careened at a high speed around the parking lot , jumped several curbs , and side swiped three other cars , before coming to a stop when three tires blew out and the front passenger side wheel turned perpendicular to direction of motion .
- 03 honda accord that had recall work on transmission in 04 down shifted from drive to second gear at speeds higher than 55 mph .

Speed (114 statements)**freeway** (11% or 12 statements)

Keywords: *speed, mile, engine, hour, traffic*

- happened 3 or 4 times , sometimes at freeway speed , car restarted from neutral a few minutes later .
- this is a major safety problem when a car just locks up at freeway speeds .
- I was driving along on the freeway at freeway speeds when suddenly the transmission seemed to have slipped out of gear and then re-engaged back into gear violently .
- twice the gas engine lost almost all power at freeway speed , unable to maintain prevailing speed .
- the vehicle 's speed had reduced to nearly 20 miles per hour in busy freeway traffic before I had successfully navigated the vehicle across 3 lanes and onto the shoulder .

Speed (114 statements)**speed limit** (9% or 10 statements)

Keywords: *road, mph, mile, local, highway*

- I was on a road with a speed limit of 35 mph , and fortunately I was able to move the car into a nearby parking lot where the car completely stalled .
- while driving my car on a very busy road with a 55 mph speed limit , it would not accelerate above 25 mph .
- 2003 honda accord v6 transmission failure in the middle of traffic , almost caused an accident but fortunately this was on a road with a slower speed limit .
- ran a red light at 60 miles an hour 20 miles over speed limit , side impact , air bags did not work !
- \$ 259 and two days later we were driving along a local highway with a speed limit of 40 mph when the car again jerked through gears and barely moving .

Speed (114 statements)**reduce speed** (8% or 9 statements)

Keywords: *mile, hour, traffic, freeway, front*

- about one minute , the car was reduced at speed of 50 miles / hour .
- the vehicle 's speed had reduced to nearly 20 miles per hour in busy freeway traffic before I had successfully navigated the vehicle across 3 lanes and onto the shoulder .
- car did not stop or reduce the speed .
- I kept stepping brake steadily to reduce speed until it kicking into 50 mile / hr .
- this system is suppose to reduce your speed when it sees another vehicle in front of you and then bring you back up to speed when the obstacle is no longer present .

Speed (114 statements)**rpm** (8% or 9 statements)

Keywords: *speed, engine, converter, torque*

- while I were driving locals , I notice a sudden drop in speed and spike in rpm .
- then the rpms eventually go back down and the vehicle speeds up .
- entering on-ramp on freeway with speed of about 45mph and I hear my engine accelerate and see my rpm 's increase rapidly , but my honda accord 2004 slows-down and transmission refuses to engage into another gear .
- when the torque converter clutch solenoid valve is activated , the torque converter lockup clutch will engage creating a 1 to 1 rpm ratio between the transmission input shaft and the rotational speed of the torque converter .
- at near highway speeds my rpm 's shot up but the car was slowing down due to the transmission just slipping , it also down shifted wit ha jerk .

Speed (114 statements)

vibration (6% or 7 statements)

Keywords: *highway, speed, mph, wheel*

- highway speed vibration at various intensities , mostly at speeds over 60 .
- it does not matter what the roads are like as many in my area are brand new , the vehicle is not safe and has a significant vibration at highway speeds .
- consumer states vehicle is a lemon * tgw the consumer stated since taking delivery of the vehicle , he has returned to the dealer eight times to correct a defect related to a shaking / vibration in the steering wheel which occurred at highway speeds between 60-80 mph .
- the vibration and noise now occurs at any speed from 15 to 60 mph .
- it is very distracting to experience serious vibrations at high speeds .

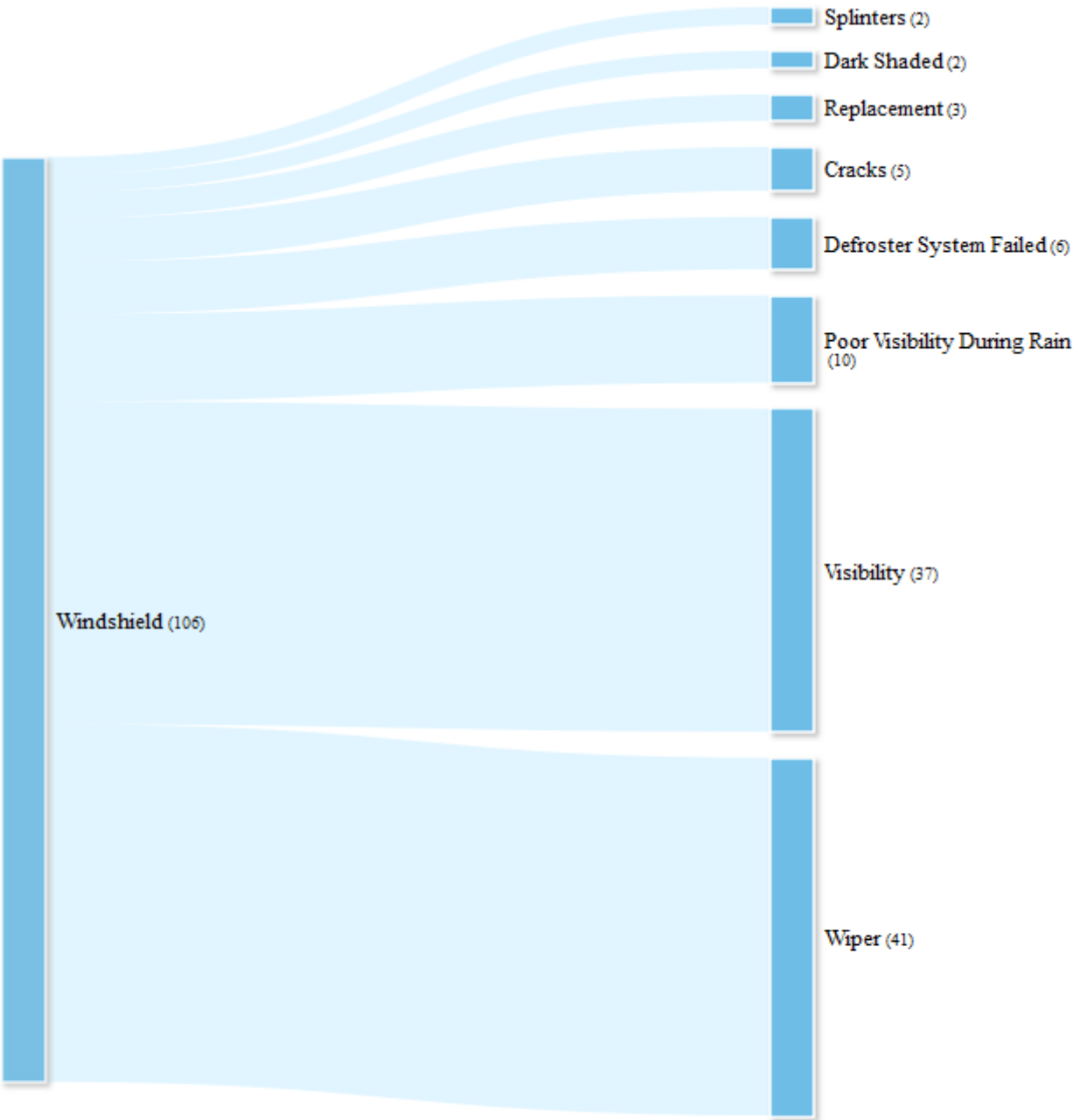
Speed (114 statements)

problem (3% or 3 statements)

Keywords: *speed, investigation, manual, civic*

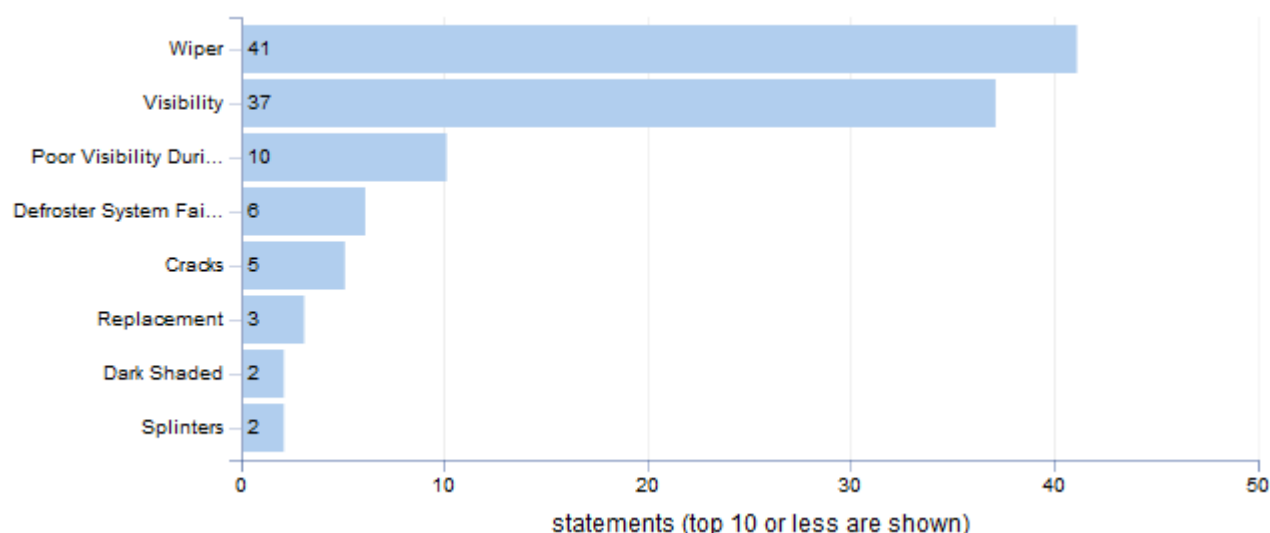
- after exiting the highway , the same problem persisted at lower speeds ; complete gear slipping .
- there seems to still be an inherent problem with the automotive 5 speed transmissions in these cars stemming 2000 !
- upon investigation found that this problem is present in all 6 speed manual transmission honda civic , accord , and acura from 2002 to 2007 .

Windshield



Windshield

106 or 2% statements (total 5,820 Stmts)



Windshield (106 statements)

wiper (39% or 41 statements)

Keywords: *windshield, motor, water, driver, visibility, side, rain, washer*

- the manufacturer was made aware of the failure who did not offer any assistance since the vehicle was not included in national highway traffic safety administration campaign id number 08v169000 (visibility : windshield wiper / washer : motor) .
- windshield wiper (linkage arm) failure .
- the contact stated that the windshield wipers failed after they were repaired according to recall 08v169000 (visibility : windshield wiper / washer : motor) .
- the dealer and manufacturer were contacted but told the contact that the vehicle was not included in national highway traffic safety administration campaign id number : 08v169000 (visibility : windshield wiper / washer : motor) .
- the manufacturer was contacted and advised the contact that there was a recall under national highway traffic safety administration campaign id number : 08v169000 (visibility : windshield wiper / washer : motor) but his vehicle was not included .

Windshield (106 statements)

visibility (35% or 37 statements)

Keywords: *wiper, windshield, number, safety, highway, traffic, administration, campaign, motor, roadway*

- the manufacturer was made aware of the failure who did not offer any assistance since the vehicle was not included in national highway traffic safety administration campaign id number 08v169000 (visibility : windshield wiper / washer : motor) .
- the contact stated that the windshield wipers failed after they were repaired according to recall 08v169000 (visibility : windshield wiper / washer : motor) .
- the manufacturer was contacted and advised the contact that there was a recall under national highway traffic safety administration campaign id number : 08v169000 (visibility : windshield wiper / washer : motor) but his vehicle was not included .
- the dealer and manufacturer were contacted but told the contact that the vehicle was not included in national highway traffic safety administration campaign id number : 08v169000 (visibility : windshield wiper / washer : motor) .
- the dealer advised that national highway traffic safety administration campaign number 13v260000 (visibility) was performed however the failure was not corrected .

Windshield (106 statements)**poor visibility during rain** (9% or 10 statements)Keywords: *windshield, wiper, water, driver, side*

- whenever it rains moderately or heavy the drivers side windshield wiper pulls back the water in my sight of view .
- when it rains moderate to heavy the windshield wiper design causes the water to be pulled back on the windshield causing poor visibility .
- in moderate to heavy rain the drivers side wiper pulls water back onto the center of the windshield on the return swipe .
- hi , I just noticed during heavy rain , my windshield wipers pulling the water back on the windshield at 55mpg or above causing visibility issues .
- during a moderate and heavier rain it affects visibility making it difficult to see the left side of the lane (essentially like not having a wiper on drawing the draw back to the right - it clears as the relative wind breaks up the water .

Windshield (106 statements)**defroster system failed** (6% or 6 statements)Keywords: *windshield, light, bottom, air*

- the defrost was not able to clear the windshield .
- the display for the climate control and radio light went out making it impossible to see what is happening as far as defrost and heat ext. this is a safety issue as it is impossible to see what is going on with the climate control system , and out of the windshield .
- while driving approximately 35 mph , the contact activated the defroster to clear the windshield but it would not function .
- the contact stated that the defroster system failed to clear the bottom of the windshield , which interfered with the wipers blocking the contact 's visibility of the roadway .
- consumer states when driving with lights on , when defroster or air kicks on the lights dim * tgw the consumer also stated there was a problem with the window ,

Windshield (106 statements)**cracks** (5% or 5 statements)Keywords: *windshield, driver, incident, front*

- the paint deterioration is ridiculously embarrassing , the leather seating began showing wear 2 years in , my seatbelt does not return to the original released position , head liner has water leak stains , cd player stopped working , exposed wiring is visible at the driver door hinge , I have gone through 3 batteries , countless tires , one cracked windshield , and I have always suffer from poor radio reception and occasional navigational signal roaming issues .
- the contact stated that the driver replaced the front windshield due to a crack .
- the contact then stated that the driver noticed another crack in the windshield a few weeks later .
- prior to this incident on 4/28/14 the windshield was replaced due to a crack in the windshield after this the ldw (lane warning device) did not function properly .
- windshield cracks from left end corner of driver side under cold weather without any force from outside ,

Windshield (106 statements)**replacement** (3% or 3 statements)Keywords: *windshield, crack, driver, incident*

- the vehicle was taken to an independent repair shop where the windshield was replaced .
- the contact stated that the driver replaced the front windshield due to a crack .
- prior to this incident on 4/28/14 the windshield was replaced due to a crack in the windshield after this the ldw (lane warning device) did not function properly .

Windshield (106 statements)**dark shaded** (2% or 2 statements)

Keywords: *windshield, half, impossible, rest*

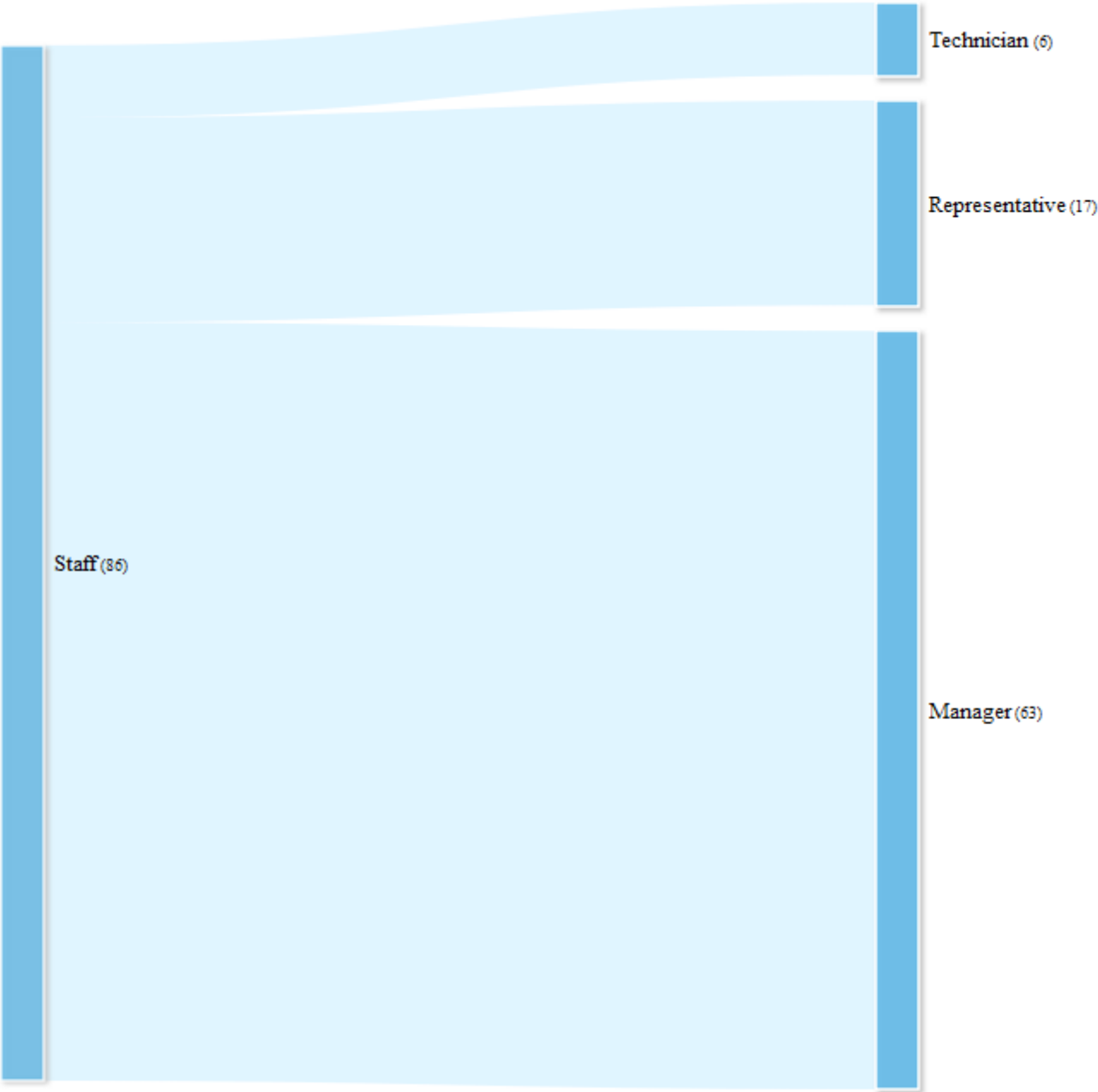
- I found that I had almost half of the windshield clear and the rest was shaded very dark .
- the rest of the windshield appeared dark and almost impossible to see thru .

Windshield (106 statements)**splinters** (2% or 2 statements)

Keywords: *glass, fact, sharp, prevalent, problematic*

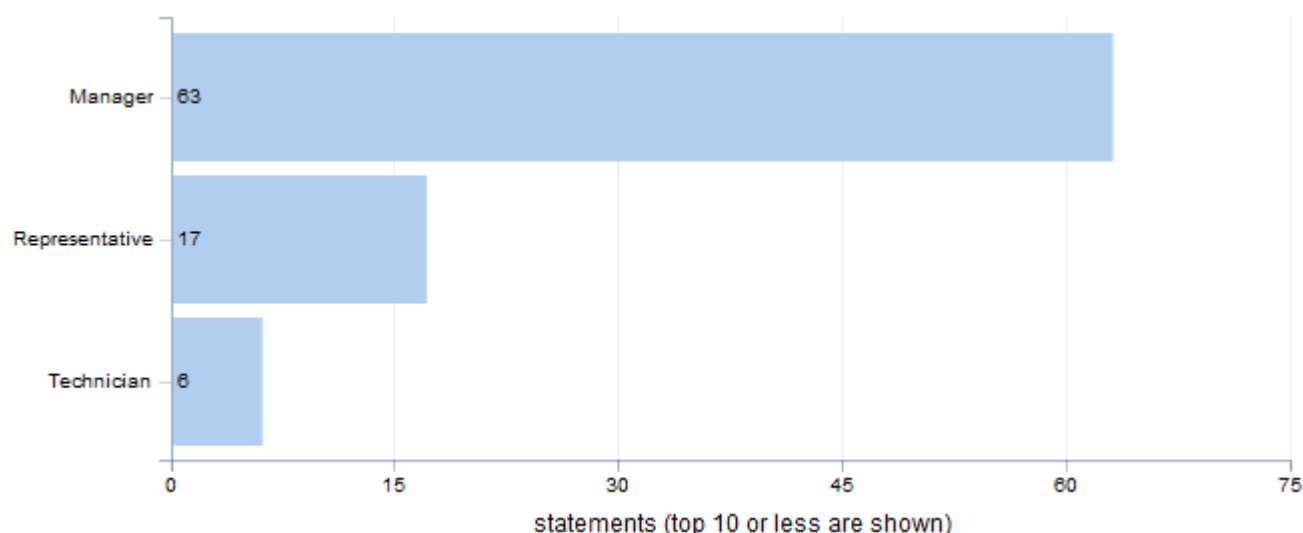
- further , while cleaning up the glass many of the pieces were sharp and glass splinters were prevalent .
- further , the fact that it shattered the way it did with sharp glass and splintering throughout the car is problematic .

Staff



Staff

86 or 1% statements (total 5,820 Stmts)



Staff (86 statements)

manager (73% or 63 statements)

Keywords: *dealership, service, safety, tire, highway, pressure, concern, district*

- the service manager contacted hondas district service manager who replied that honda was not willing to cover any of the \$ 2,000.00 cost of replacing the sub frame .
- less then 4 months need a new transmission service manager refuse to give me a loaner car when I went to get it fixed .
- the service manager after my constant concern regarding the tire safety check the tires saying that the pressure was high and blaming the extreme heat for the problem .
- after the second dealer visit and there was no change , the dealer service manager and I drove our vehicle and at times dangerously close to a vehicle ahead including large trucks and the forward collision warning alarm did not sound .
- the service manager called to say the high pressure hose had a hole in it which caused fluid to leak onto the catalytic converter .

Staff (86 statements)

representative (20% or 17 statements)

Keywords: *service, customer, rep, company, oil, fluid, manager*

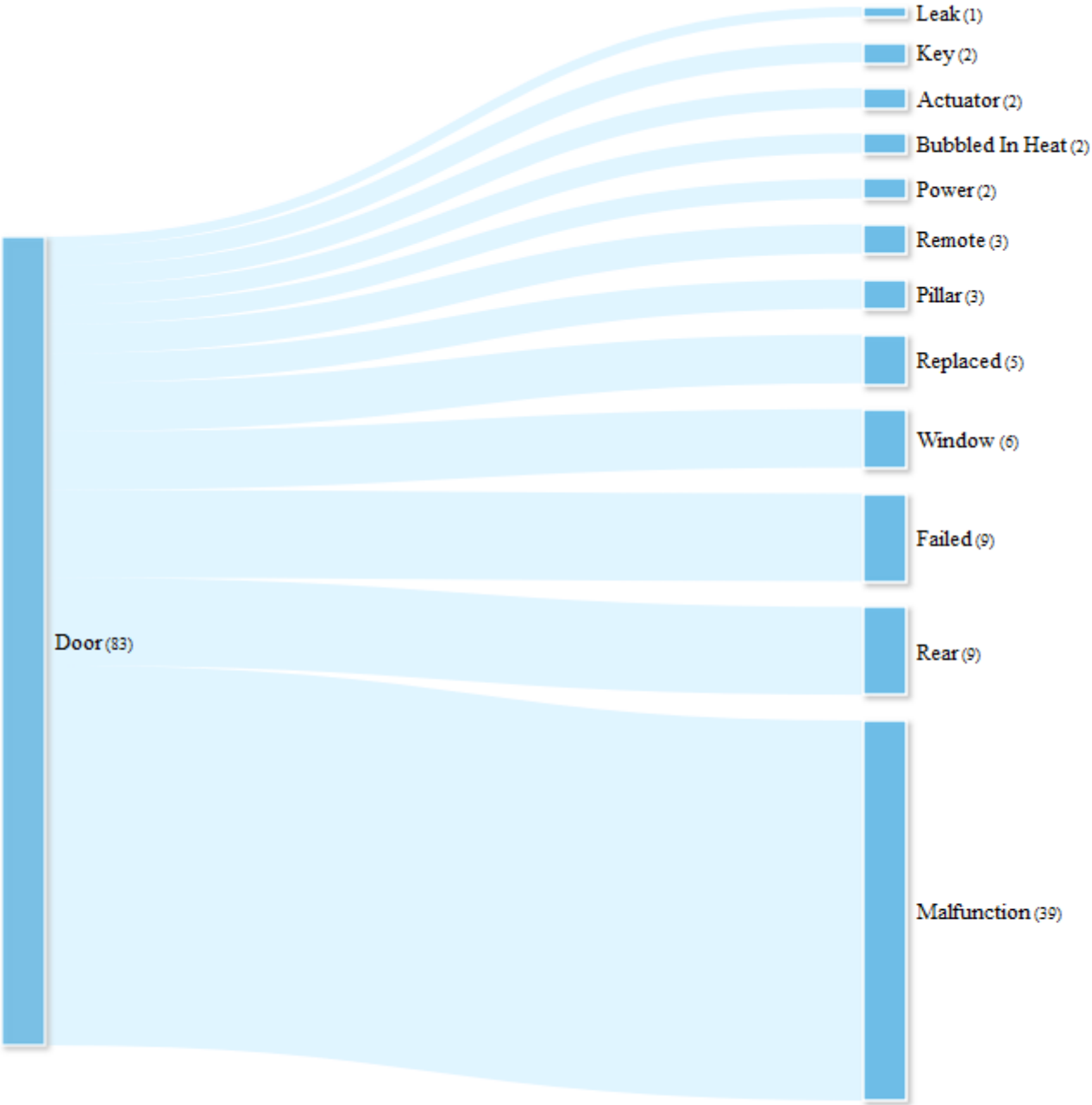
- I spoke to a service rep at my honda dealer who said other owners have reported the same issue , but that it is just a characteristic of the vehicle and that there is no fix for it .
- com , he reports the honda dealer service representative said they had three similar reports and the fix is to replace both front knuckles and bearings .
- the dealer contacted the honda company customer service representative and she refused to pay any part of the repair .
- they contacted the honda company customer service representative and she refuses to pay any part of the repair .
- I was also told by a service rep this was computer controlled and not cable controlled as in the past .

Staff (86 statements)**technician** (7% or 6 statements)

Keywords: *service, accident, manager, phone*

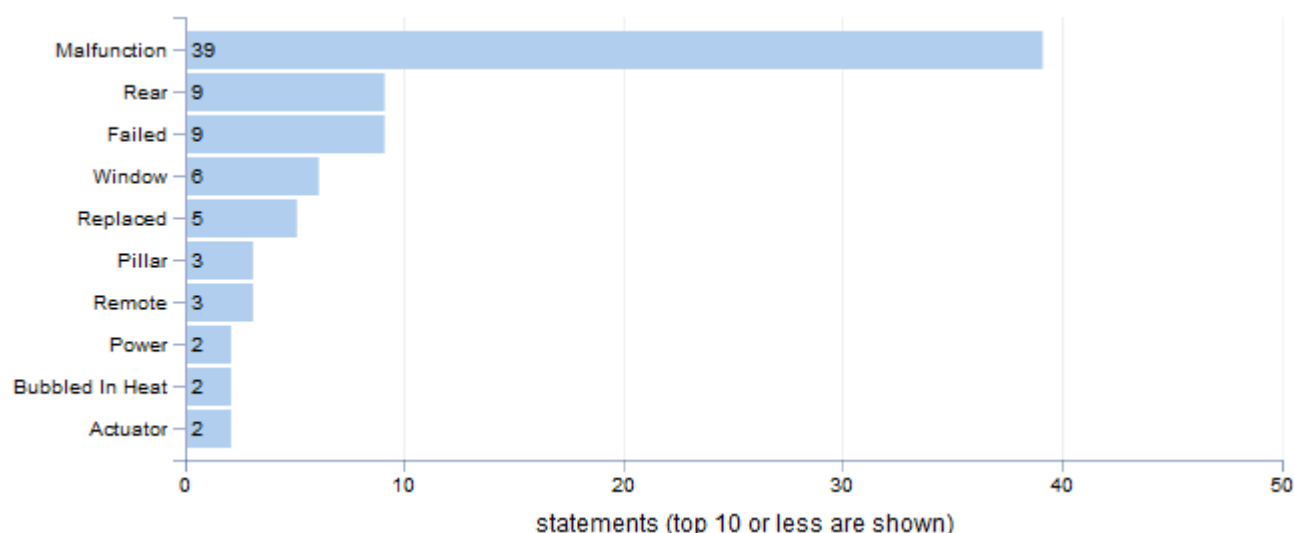
- the service technician did an upload of more recent software and the issue seemed to be fixed .
- I asked the service technician to look into the 2002 ignition switch recall ; customer complaints and what else was performed to correct it .
- prior to any work being performed , my vehicle was inspected by the service technician in my presence as he attempted to explain the 2-3 hours he estimated it would take to do the part replacement .
- I expalined the problem to my local honda service technician and he told me I added too much fluid and it should go away after a while .
- the next day I called the dealer and was put on the phone with the service intake manager who told me that a technician checked the lights and that they were normal and could not be adjusted .

Door



Door

83 or 1% statements (total 5,820 Stmts)



Door (83 statements)

malfunction (47% or 39 statements)

Keywords: *door, driver, passenger, side, arm, control, key*

- rear door locks do not work when using driver door lock switch control .
- rear door lock on driver side does not open from inside even when door lock switch is in up position .
- power door locks did not operate for car doors or trunk via the remote key fob .
- the doors lock and unlock continuously .
- upon repeated pressing of the button , the fuel door will not open .

Door (83 statements)

rear (11% or 9 statements)

Keywords: *door, driver, side, passenger, pressure*

- I tried to avoid a street sign as I panicked , but scrapped it with my drivers side rear door .
- rear door lock on driver side does not open from inside even when door lock switch is in up position .
- then I noticed that my driver side rear door was unlocking in few seconds after I locked my car doors .
- consumer writes in regards to rear doors latch issues .
- a switch , oil pressure rocker arm pressure switch (rear) was replaced .

Door (83 statements)

failed (11% or 9 statements)

Keywords: *door, driver, side, front*

- the contact stated that the front driver side door failed to open when using the exterior latch .
- the contact stated that the driver 's side door failed to remain open when parked on an incline .
- the contact stated that the front driver side interior door latch failed to open .
- driver side front door automatic lock mechanism failed .
- after a week long period of heavy rain , three out of four power window switches on the driver 's side door failed .

Door (83 statements)**window** (7% or 6 statements)Keywords: *door, passenger, side, driver*

- these are the strips that keep water from running down , into the door wells from the closed windows .
- the contact stated that the rear passenger side window would open and fall into the door panel .
- the car was parked at the time and there was no one around and nothing that I know of had hit the car door window .
- after a week long period of heavy rain , three out of four power window switches on the driver 's side door failed .
- door locks and windows were functional as well as the fan motor .

Door (83 statements)**replaced** (6% or 5 statements)Keywords: *door, arm, control*

- the lower control arm has to be removed to replace just the one bushing .
- the vehicle was then taken to the dealer where the contact was also advised that the upper and lower control arms , as well as the knuckle would need to be replaced .
- my pregnant daughter is in the market for a 4 door car to replace her 2 door car .
- the variable timing control (variable timing control) actuator on our 2008 honda accord sedan 4 door model was found to be defective and required immediate replacement by the honda dealership .

Door (83 statements)**pillar** (4% or 3 statements)Keywords: *door, insurance, side, damage*

- not when I am hit but over a bump they deploy on same side the work was done to the pillar and doors .
- got hit on passenger side tboned on front and back doors and no deployment I took the car to honda dealer to do the repair thru my insurance dealer tells me the side doors need to be replaced and damage to the pillar and needed new hinges .

Door (83 statements)**remote** (4% or 3 statements)Keywords: *door, safety, unable, extreme, lock*

- door lock remote fails to open locks .
- I investigated and the remote door opener was working .
- this is an extreme safety issue since I am unable to quickly unlock the door with the remote and none of the other windows will roll down or unlock .

Door (83 statements)**power** (2% or 2 statements)Keywords: *door, lock, unlock*

- in addition , the four power doors unlocked .
- I had gifts and food in the car and the power door locks locked on me automatically with me in it .

Door (83 statements)**bubbled in heat** (2% or 2 statements)Keywords: *driver, door, leather, bubble*

- I have leather interior and the arm rest on the driver 's door bubbles in extreme heat .
- in addition , the top exterior door panel leather upholstery on the front driver and passenger 's sides also had bubbles .

Door (83 statements)**actuator** (2% or 2 statements)Keywords: *door, remedy, temporary*

- the door actuators are not working , it is the 2 left side only work on cold days .
- the vehicle was taken to the dealer multiple times , who decided to replace the door actuator as a temporary remedy .

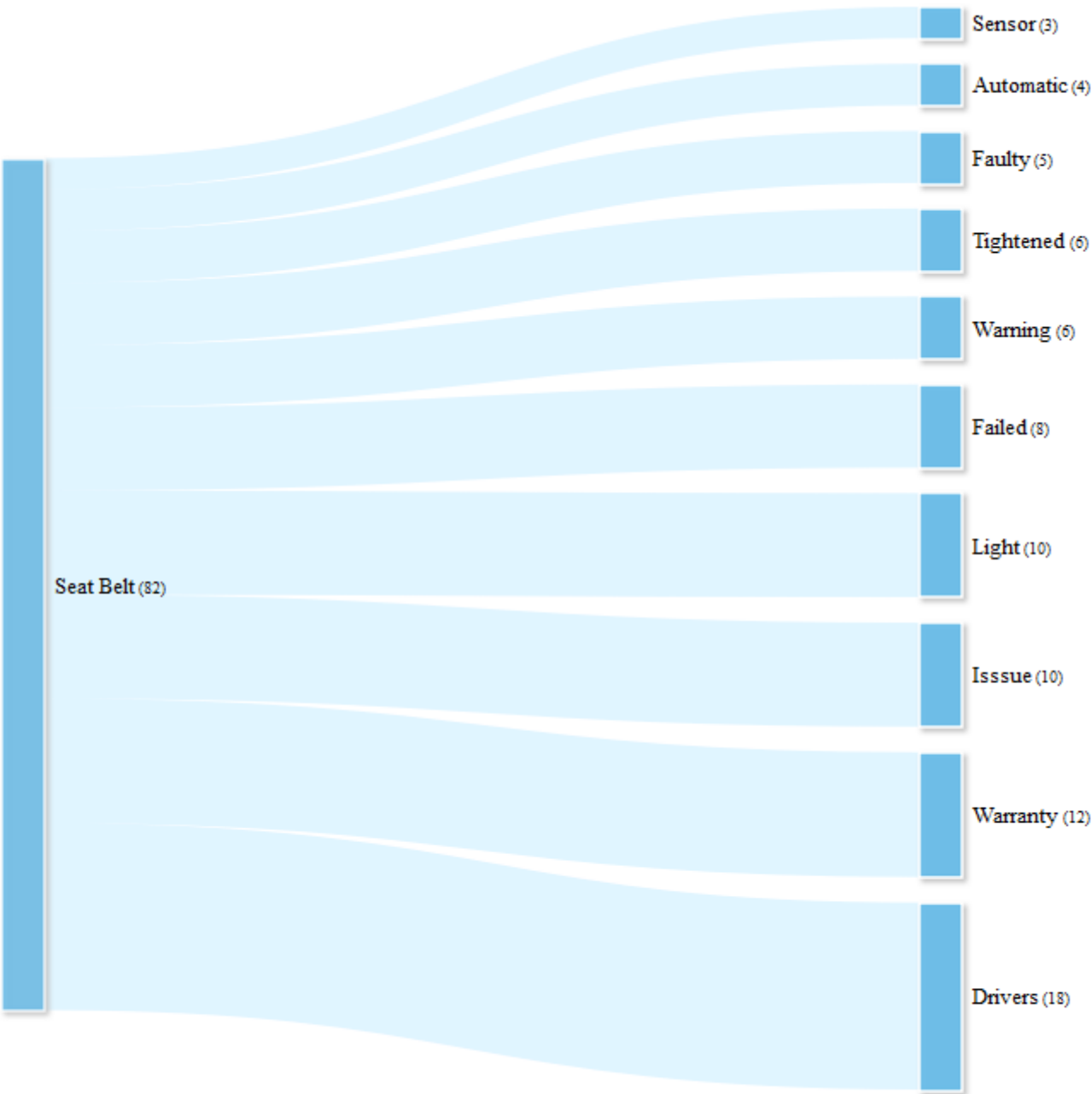
Door (83 statements)**key** (2% or 2 statements)Keywords: *door, manual, fob, switch*

- the car door locked again and I was not able to get into the car either by using the keyless entry nor by manually trying to unlock it with the key in the door lock .
- the contact stated that the front driver 's side automatic door lock was functioning sporadically and would not unlock with the key fob or with the manual door switch .

Door (83 statements)**leak** (1% or 1 statements)Keywords: *driver, door, water*

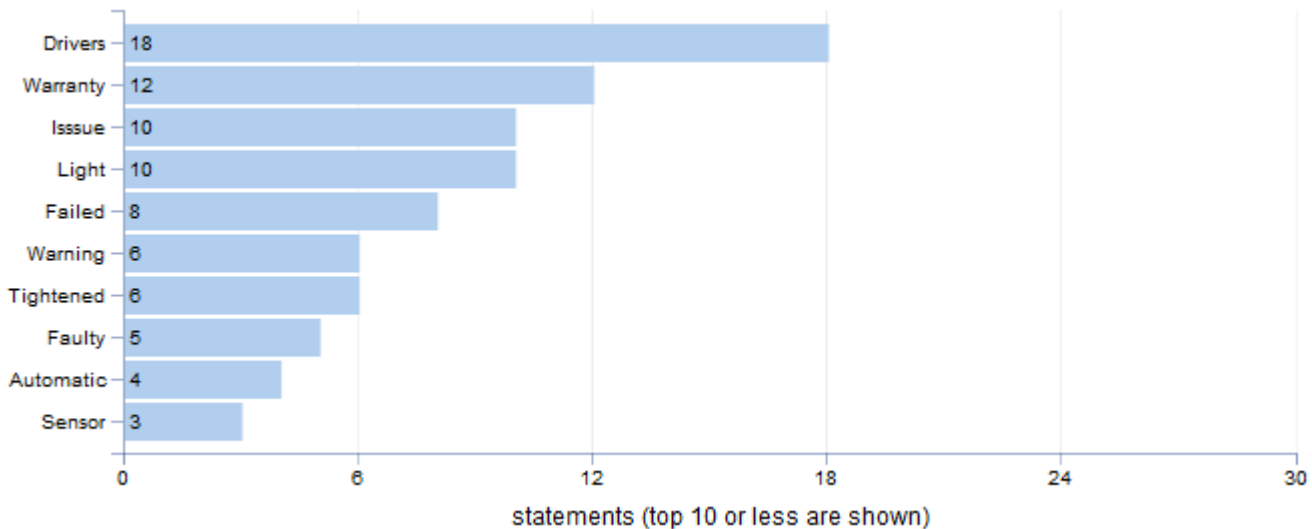
- the driver door leaks water inside .

Seat Belt



Seat Belt

82 or 1% statements (total 5,820 Stmts)



Seat Belt (82 statements)

drivers (22% or 18 statements)

Keywords: *seat, belt, side, buckle, front*

- second problem is driver seat belt .
- the technician stated that the front drivers seat belt buckle would have to be replaced .
- the vehicle was taken to a mechanic shop who inspected and stated that the seat belt sensor on the driver side had failed .
- dealer says problem not in air bags but driver seat belt module in seat buckle .
- the contact stated that water leaked inside of the vehicle near the front driver 's seat belt area after a rain storm .

Seat Belt (82 statements)

warranty (15% or 12 statements)

Keywords: *belt, seat, lifetime, life, safety, manufacturer*

- the lifetime seat belt warranty covers the seat belt control module as it is a seat belt component ,
- honda will not replace this faulty seat belt under the seat belt warranty even though this malfunction was not caused by an accident , collision or misuse .
- seat belt warranty for life of vehicle but honda says the buckle where switch is not covered .
- I was under the impression that seat belts would be covered by the warranty for the life of the car .
- the seat belt could be repaired according to the manufacturer 's safety warranty .

Seat Belt (82 statements)

issue (12% or 10 statements)

Keywords: *seat, belt, driver, warranty, lifetime, buckle*

- second problem is driver seat belt .
- I make investigation thru motor trend that this car has a problem about seat belt / buckle front driver seat .
- the consumer also stated there was a problem with the seat belts , updated 07/22/11
- dealers told me " it is electrical problem in the seat belt , not mechanical " and honda does not cover this even the language in the warranty does not express this at all .
- dealer says problem not in air bags but driver seat belt module in seat buckle .

Seat Belt (82 statements)**light** (12% or 10 statements)Keywords: *belt, seat, restraint, driver, passenger, engine*

- she is elderly and she thought that it was her seat belt light .
- in addition , the seat belt warning light would not illuminate when the seat belt was not engaged .
- the contact stated that while driving at various speeds , the seat belt light illuminated despite the driver and passenger both having the seat belts secured .
- for years my supplemental restraint system light for passenger seat belt was always on .
- supplemental restraint system indicator light illuminated upon unbuckling driver 's side seat belt with engine running .

Seat Belt (82 statements)**failed** (10% or 8 statements)Keywords: *belt, seat, driver, side, restraint*

- the contact stated that the driver 's seat belt failed to latch .
- the contact stated that the front drivers seat belt failed .
- the seat belt control module failed , the driver 's side sliding seat belt is stuck in the forward position .
- the vehicle was taken to a mechanic shop who inspected and stated that the seat belt sensor on the driver side had failed .
- took vehicle to dealership , where diagnostic service showed the driver 's side seat belt detection mechanism was failing to function properly .

Seat Belt (82 statements)**warning** (7% or 6 statements)Keywords: *belt, seat, indicator, light*

- in addition , the seat belt warning light would not illuminate when the seat belt was not engaged .
- soon after the defect was supposedly remedied , an intermittent seat belt warning light illuminated , on the dashboard .
- the contact stated that while driving at approximately 35 mph , the seat belt warning indicator illuminated continuously .
- the contact stated that the air bag and seat belt warning indicators illuminated .
- air bag lamp came on and would not go out , then later , the warning buzzer and seat belt warning lamp quit working .

Seat Belt (82 statements)**tightened** (7% or 6 statements)Keywords: *belt, seat, breathing, surprising, tight*

- none of my 8 airbags went off and I do not believe that my seat belt tightened it is tension at impact .
- the seat belt tightens up whether brakes are applied or not .
- the air bags did not deploy and the seat belt tightened around the contact .
- I did not clear it , the curtain airbag and seat airbag imploded on the left side of my head / ear (very loud pop and some smoke-type substance in air) on the driver 's side , along with my seat belt retracting very tightly .
- her seat belt became very tight even restricting her breathing we were unable to loosen the belt and had to stop as soon as it was safe and have her sit in the back seat .

Seat Belt (82 statements)**faulty** (6% or 5 statements)Keywords: *belt, seat, buckle, driver*

- seat belts save lives and in louisiana wearing a seat belt is the law , but according the honda of covington and the honda headquarters they are not required to replace a faulty seat belt ,
- honda will not replace this faulty seat belt under the seat belt warranty even though this malfunction was not caused by an accident , collision or misuse .
- supplemental restraint system indicator remains on and it looks like it is due to faulty driver 's seat belt buckle switch .
- dealership stated that problem was due to a faulty sensor inside the seat belt buckle .
- honda 's diagnosis was a faulty seat belt buckle requiring a complete replacement which resolved the issue .

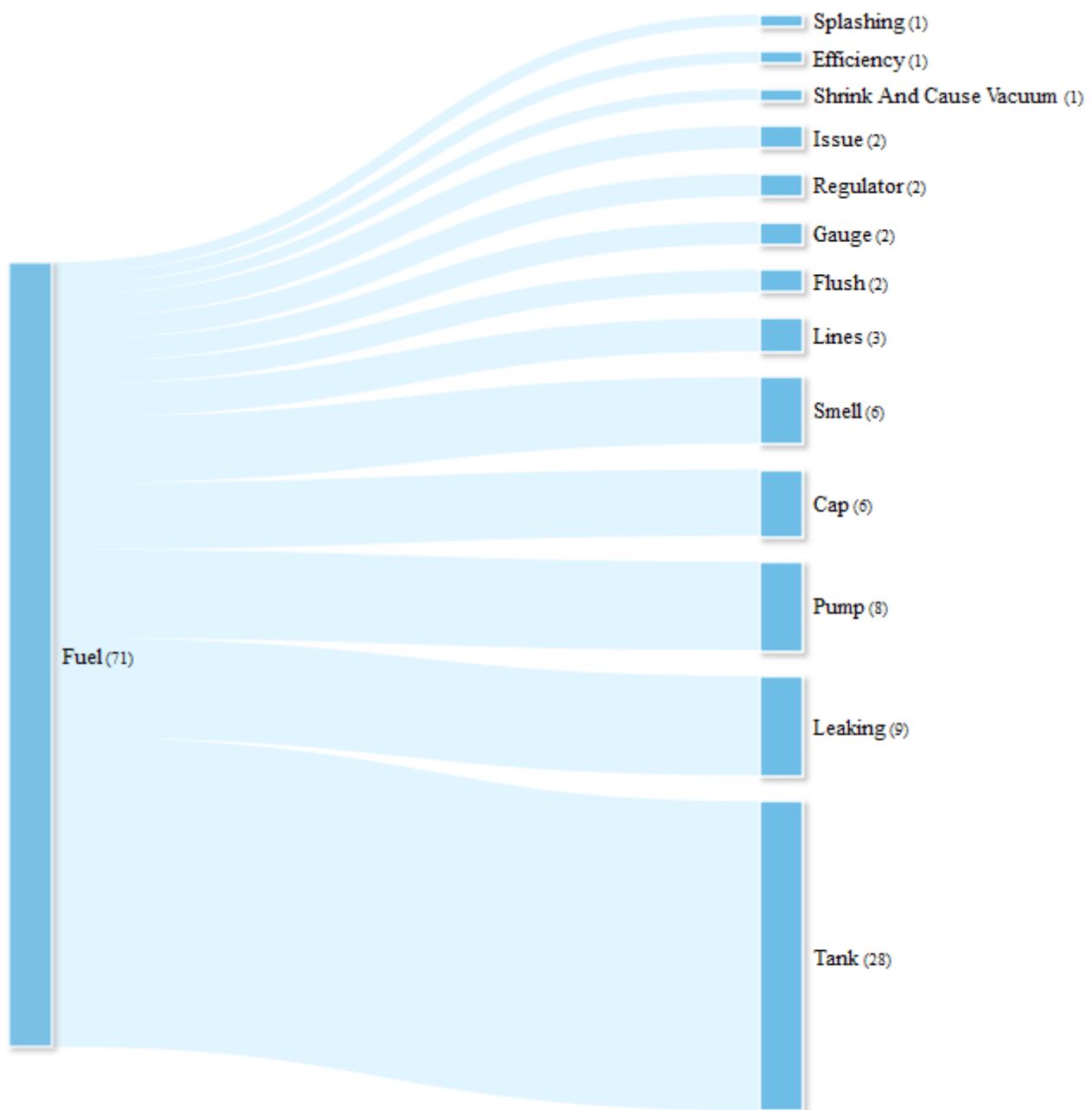
Seat Belt (82 statements)**automatic** (5% or 4 statements)Keywords: *belt, seat, side, driver*

- the contact stated the front drivers side automatic seat belt did not retract .
- I talked to a service mechanic at the honda dealership and he said that the lifetime warranty on seat belts dd not cover automatic seat belts .
- my automatic seat belt on the drivers side stopped retracting , and now the seatbelt light flashes and warning bell keeps beeping .
- the front passenger side automatic seat belt on my 1991 honda accord lx suddenly stopped working .

Seat Belt (82 statements)**sensor** (4% or 3 statements)Keywords: *belt, seat, driver, side*

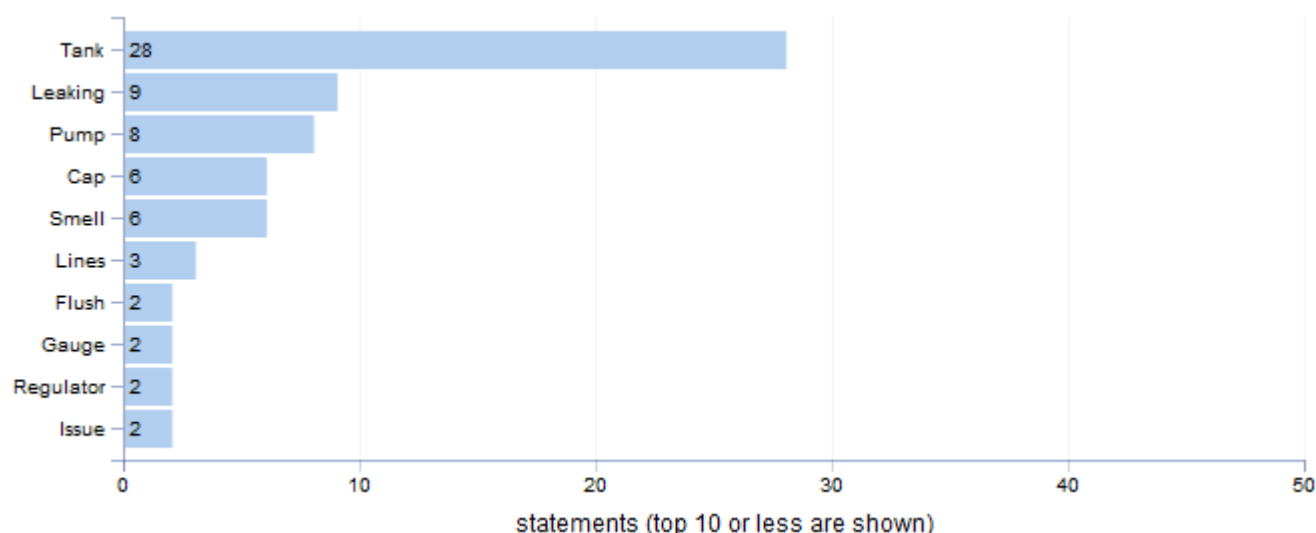
- the contact stated that the seat belt sensor was malfunctioning , causing the airbag warning light to illuminate .
- the vehicle was taken to a mechanic shop who inspected and stated that the seat belt sensor on the driver side had failed .
- dealership stated that problem was due to a faulty sensor inside the seat belt buckle .

Fuel



Fuel

71 or 1% statements (total 5,820 Stmts)



Fuel (71 statements)

tank (39% or 28 statements)

Keywords: *gas, half, fuel, line, seam*

- rodent damage to gas line , emission system , gas tank , and numerous other parts in an actively driven car (not stored) .
- it was not noticed for over a month since it only leaked when the tank was over half full .
- I am having to top off the tank more often and spend more money on oil consumption ,
- dealer is replacing the gas tank under the new car warranty ,
- I was told that honda had a 30 day option to keep the old tank since they had paid for part of the repair .

Fuel (71 statements)

leaking (13% or 9 statements)

Keywords: *tank, gas, fuel, line*

- upon securing the first available diagnostic check from my local mechanic it was determined there was " fuel leaking from the top area of fuel tank , but many items would have to be moved out of the way to lower the fuel tank to make a more specific location of the site and cause of the leak , which would be labor intensive and costly because the entire rear cradle would have to be removed with the danger that old rusting bolts would break and might not be able to be replaced .
- leading to major gas leak (half a tank of gas in a duration of a standstill at red light) that placed drivers , passengers , pedestrians , and bystanders ' life at risk .
- next was the gas tank leak , where fumes and leaked gas could be smelled and seen on the ground when filling the tank more than half full .
- the technician diagnosed that there was fuel leak and the fuel tank needed to be replaced .
- the malfunction light did not go out and after a couple days you could smell fuel in the car it was taken to the dealer and was found to have a faulty gas tank that was leaking at a seam .

Fuel (71 statements)**pump** (11% or 8 statements)Keywords: *fuel, safety, owner, neck, point*

- the contact replaced the spark plugs , spark plug wires , distributor cap , and the fuel pump .
- possible items that might need to be replaced , include the fuel tank , fuel filler neck and fuel pump . "
- 2005 honda accord has fuel pump issues which are consistent with safety recall .
- the problem with this kind of irresponsibility is this , the issue is not a cylinder wear issue and it is not a fuel pump failing issue that simply is a financial inconvenience to the owner , it is a problem with a transmission failing to stay engaged , a problem that is leaving drivers in the middle of roads .
- the vehicle was later taken to the dealer where they advised her that the fuel pump was fractured and needed to be replaced .

Fuel (71 statements)**cap** (8% or 6 statements)Keywords: *gas, door, fuel*

- the vehicle was parked and the gas cap was checked it was not loose .
- and just his morning a week after being fixed I heard a crunching noise in the front end and then a mile down the road on the way to work the engine light came on , gee I wonder what it would be , gas cap not on tight enough ?
- when my transmission went my engine light came on maybe 50 miles before , I thought it was my gas cap being loose , wrong !
- I have owned this vehicle for over two years , which was purchased brand new , and this problem has been recurring every single time I have attempted to open the fuel door .
- upon repeated pressing of the button , the fuel door will not open .

Fuel (71 statements)**smell** (8% or 6 statements)Keywords: *fuel, gasoline, odor, notice*

- the contact was driving 50 mph when the check engine light illuminated and the smell of fuel emitted inside of the vehicle .
- the contact stated there was fuel smell in the interior of the vehicle .
- I have recently noticed a strong gasoline smell upon starting the vehicle , which dissipates after a few minutes .
- noted excessive smell of gasoline in and immediately outside the vehicle , and later determined gasoline mileage had dropped dramatically from 30 + mpg to 18 mpg .
- while driving my new honda , I noticed an odor similar to a gas smell , sort of like a pilot on with no flame when the heat is on , the odor comes and goes .

Fuel (71 statements)**lines** (4% or 3 statements)Keywords: *fuel, tank, region, pan*

- the fuel lines are the same way .
- the contact stated that due to the failure the fuel tank and fuel lines needed to be replaced .
- vehicle developed leaks in brake line and fuel line in region below floor pan .

Fuel (71 statements)**flush** (3% or 2 statements)Keywords: *fuel, pay*

- I return my car back to dealer and was advised I need a fuel flush .
- I paid for a fuel flush .

Fuel (71 statements)**gauge** (3% or 2 statements)Keywords: *fuel, clock, empty*

- the contact had difficulty seeing the speedometer , fuel gauge and the clock while driving .
- the contact stated the fuel gauge reading dropped to empty , and the vehicle stalled .

Fuel (71 statements)**regulator** (3% or 2 statements)Keywords: *pressure, fuel, module, powertrain*

- the vehicle was repaired for the fuel pressure regulator .
- the vehicle was inspected by a dealer who advised him that the powertrain control modules and the fuel pressure regulator needed to be updated .

Fuel (71 statements)**issue** (3% or 2 statements)Keywords: *incident, acceleration, seconds, delay*

- I have had several incidents while driving that the acceleration delays about five seconds it feels just like the car is not getting gas and then it kicks in .

Fuel (71 statements)**shrink and cause vacuum** (1% or 1 statements)Keywords: *cap, fuel, remove*

- the manufacturer was notified and advised the contact that in colder weather , the fuel would shrink and cause a vacuum , making it more difficult to remove the fuel cap .

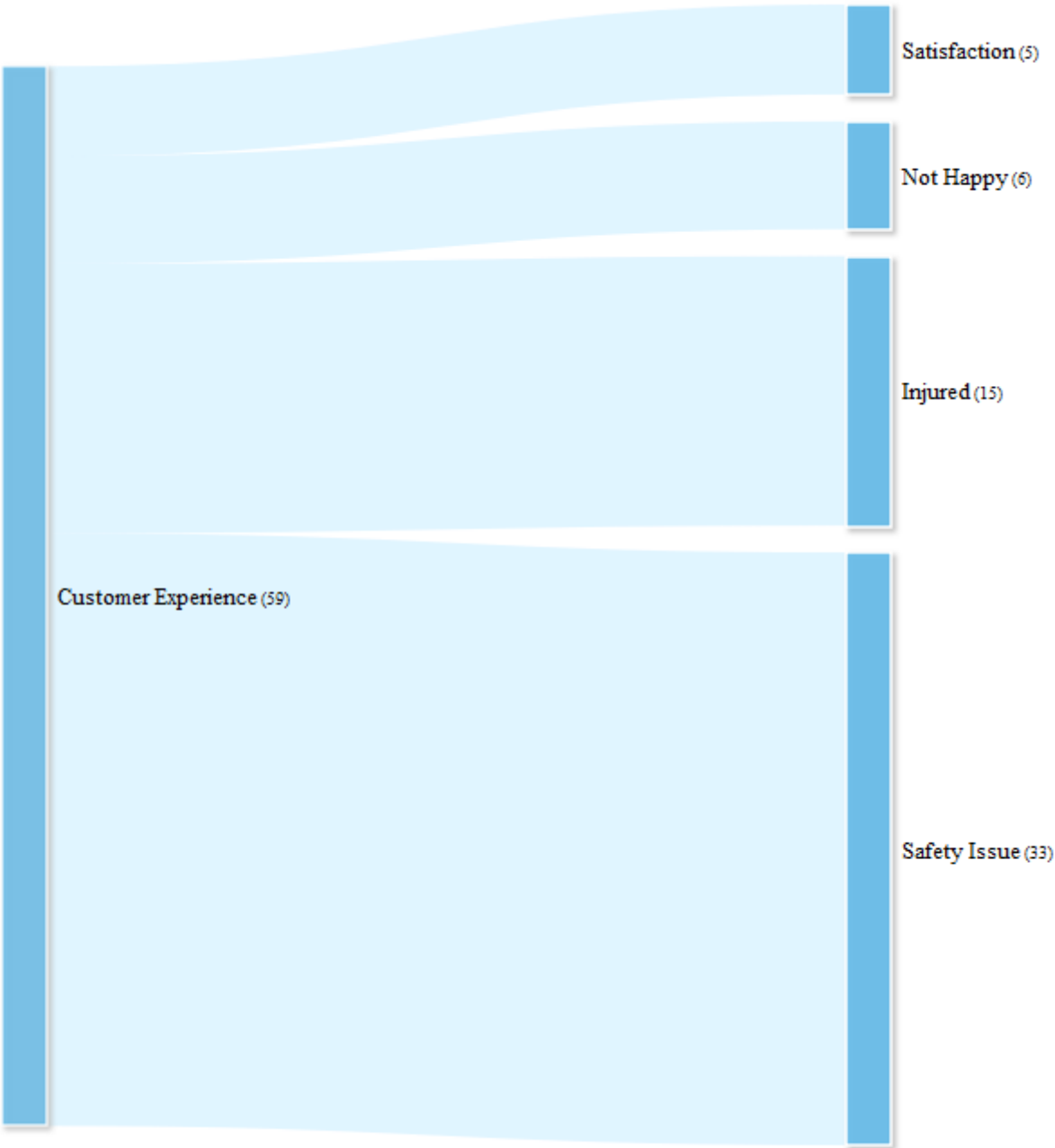
Fuel (71 statements)**efficiency** (1% or 1 statements)Keywords: *fuel, increase*

- however honda released a statement on their website that this flicker of the headlights is normal and was designed that way to increase fuel efficiency ,

Fuel (71 statements)**splashing** (1% or 1 statements)Keywords: *tank, gasoline, hear*

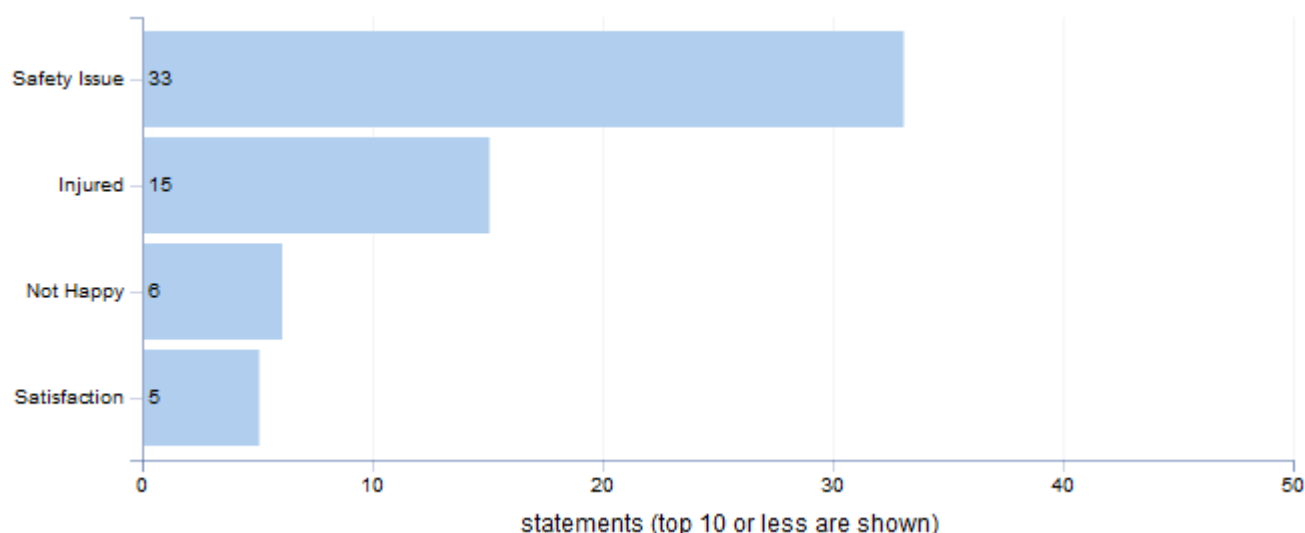
- this is the only car I ever owned that you hear gasoline splashing around the tank , when turning left or right the rear suspension squeaks , the transmission bucks like crazy when accelerating and decelerating !

Customer Experience



Customer Experience

59 or 1% statements (total 5,820 Stmts)



Customer Experience (59 statements)

safety issue (56% or 33 statements)

Keywords: *defect, highway, traffic, administration, hazard, number, campaign, concern*

- this sounds like a safety defect .
- I feel it is a safety issue if in the middle of driving you can not accelerate the vehicle ,
- I feel my safety is at risk when it rains .
- I also feel the surging and slipping is a safety hazard caused by making a defective transmission ,
- feel it was a safety risk that should never had happened .

Customer Experience (59 statements)

injured (25% or 15 statements)

Keywords: *injury, neck, result, passenger, driver*

- the front passenger sustained back and neck injuries .
- major brain injury as a result !
- even a momentary confusion at highway speeds may result in an accident and injury ,
- the contact suffered severe injuries as a result of the crash .
- the front passenger of the other vehicle suffered a neck injury .

Customer Experience (59 statements)

not happy (10% or 6 statements)

Keywords: *safety, mileage, customer, critical*

- not happy !
- not a happy customer .
- not happy with mileage .
- needless to say I am not very happy with honda ,
- not happy and the second problem with the vehicle on a critical safety system (front wheel bearings went and were replaced by honda at about 20 , 000 mi) .

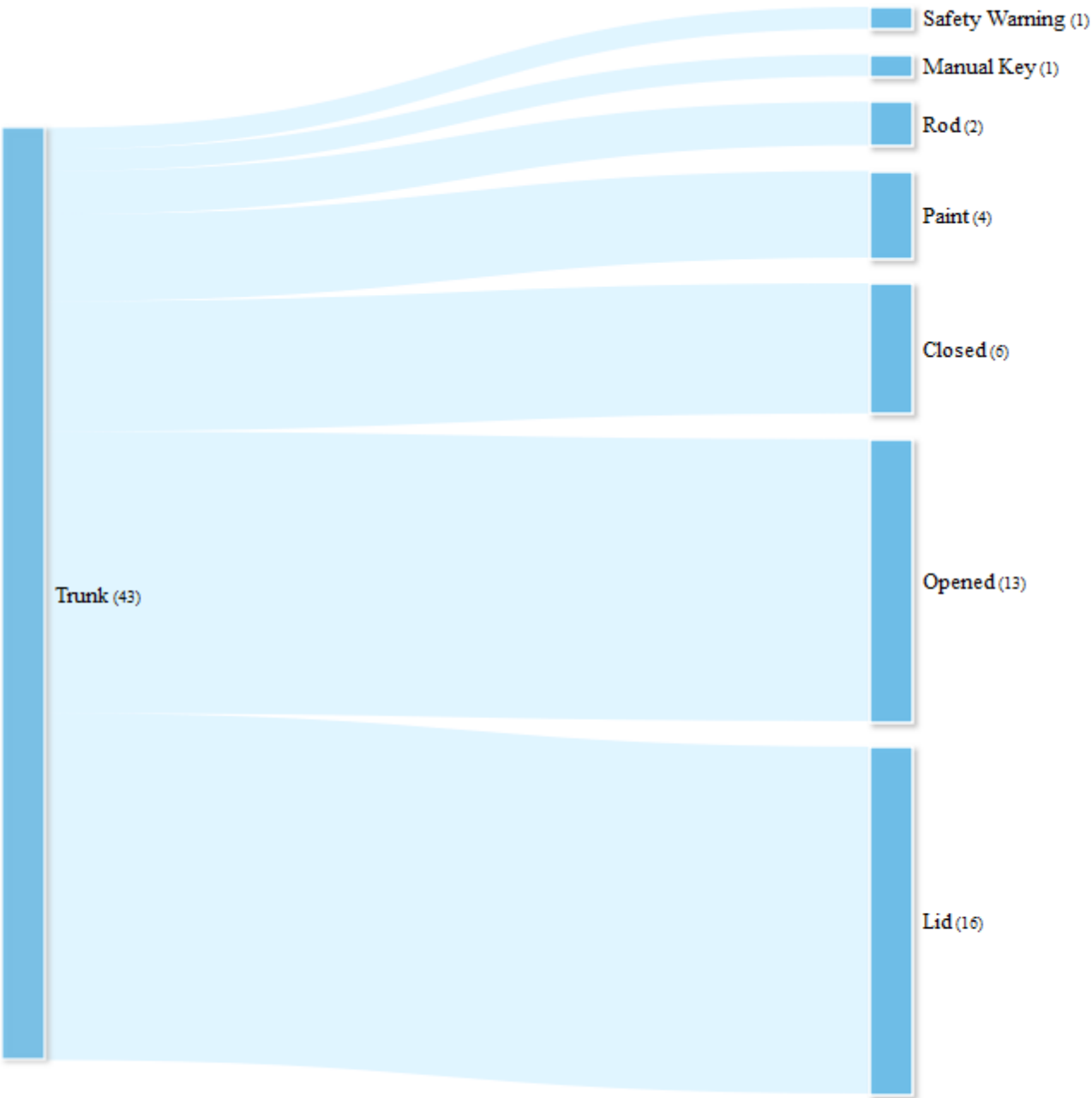
Customer Experience (59 statements)

satisfaction (8% or 5 statements)

Keywords: *customer, accessory, manufacture*

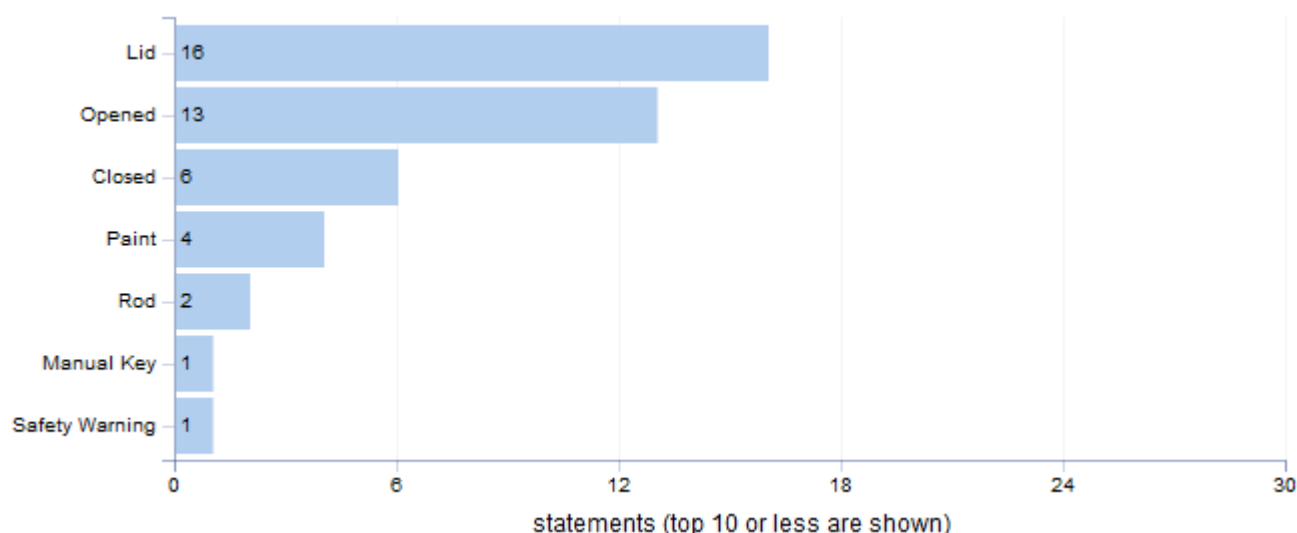
- I am extremely disappointed w / honda and their lack of commitment to customer satisfaction and resolving an inferior part issue that is clearly their responsibility as noted w / all the online customer documentation .
- after getting no satisfaction from anyone , the consumer traded the vehicle on February 10 , 2014 ,
- but they are willing to give me a accessories for that car for customer satisfaction .
- lumbar support is very hard and can not be adjusted to my satisfaction .
- I have tried the dealer and the manufacture themselves without satisfaction ,

Trunk



Trunk

43 or 1% statements (total 5,820 Stmts)



Trunk (43 statements)

lid (37% or 16 statements)

Keywords: *trunk, injury, wife, safety, parking, paint, daughter, hood*

- over time , the clearcoat on the hood , spoiler , trunk lid and hood has delaminated ,
- I went to the honda dealer and also wrote to their headquarters and they said that there is nothing they can do about the trunk lid . "
- this trunk lid has hit my wife and I a few times .
- the trunk lid on my wife 's 2011 honda accord came down and hit my forehead and caused a cut and bleeding .
- the honda trunk lid does not stay up in any position other than all the way up .

Trunk (43 statements)

opened (30% or 13 statements)

Keywords: *trunk, lid, parking, avail, notice*

- when I started to drive the car (with my fob in my pocket) , the trunk opened .
- the dealer referred the contact to a local body shop and the body shop stated that they may have to cut a hole in the trunk in order to open the trunk .
- about 2 days ago I noticed all the windows were down and sunroof open , and last week my husband noticed the trunk was open .
- again the trunk opened , I pulled over , closed the trunk and began driving .
- the trunk again opened , I pulled over and my wife realized that her purse was in the trunk with the fob in it and that might have been the problem .

Trunk (43 statements)**closed** (14% or 6 statements)Keywords: *trunk, lid, stay, open*

- I pulled over into a parking lot , closed the trunk and started driving .
- again the trunk opened , I pulled over , closed the trunk and began driving .
- she removed her purse , we started driving and the trunk stayed closed .
- I took something out from the trunk , got into my car and closed the door .
- I have to stop the car and close the lid manually same thing happens eratically in parked condition .

Trunk (43 statements)**paint** (9% or 4 statements)Keywords: *trunk, roof, complaint, door, hood*

- the paint began peeling under trunk lid and has now started on roof , hood , and around rear and front glass .
- paint is peeling on the roof and trunk of the car ,
- clear coat peeling away from paint on hood roof trunk and doors .
- my current complaint is deterioration of the paint on the roof and trunk deck of my nighthawk black accord .

Trunk (43 statements)**rod** (5% or 2 statements)Keywords: *trunk, rust, head*

- she noticed that the trunk rod was covered with rust .
- the rod that holds the trunk in place fell down on her head .

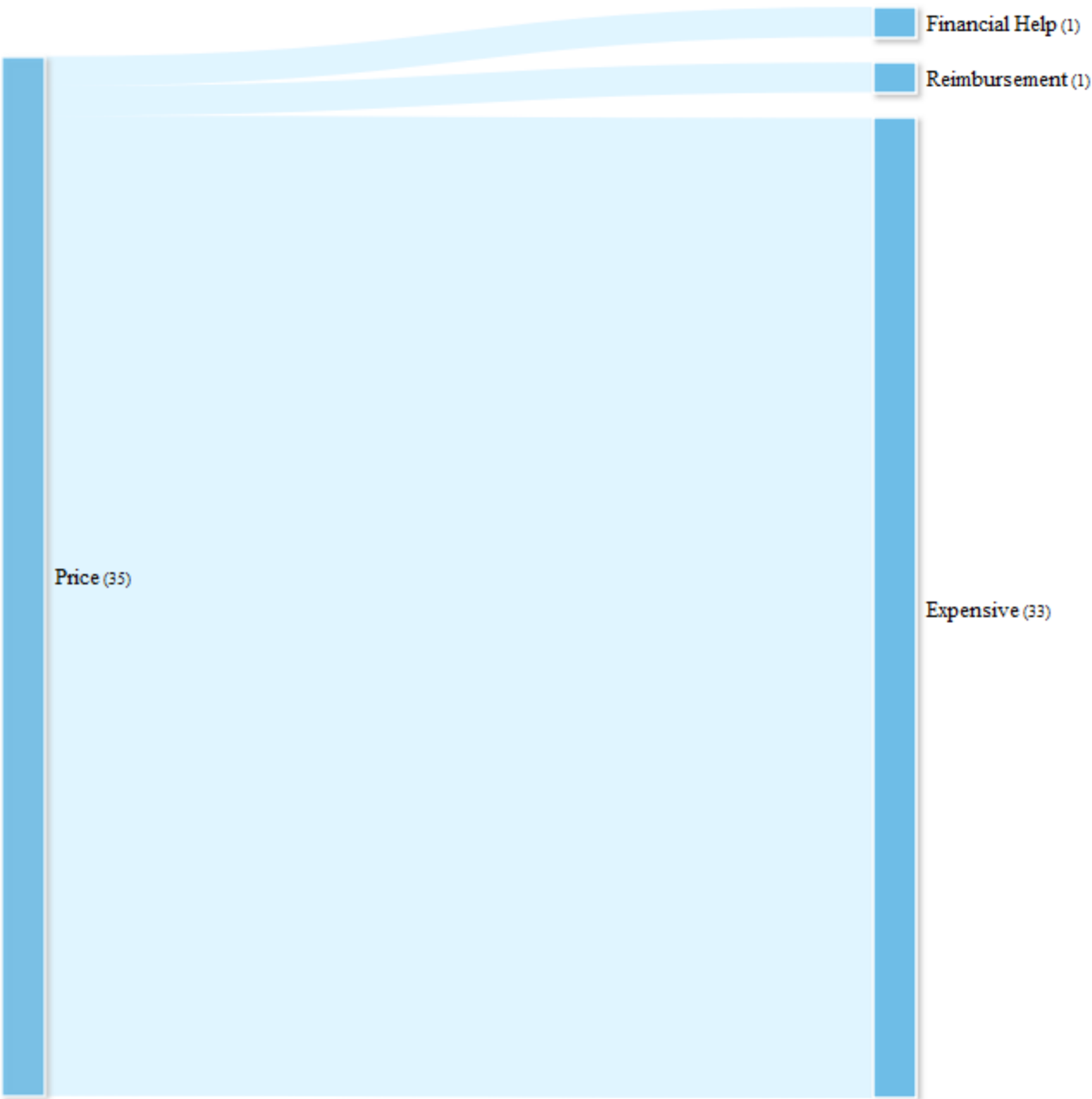
Trunk (43 statements)**manual key** (2% or 1 statements)Keywords: *trunk*

- there is no manual key access for the trunk ,

Trunk (43 statements)**safety warning** (2% or 1 statements)Keywords: *safety, trunk*

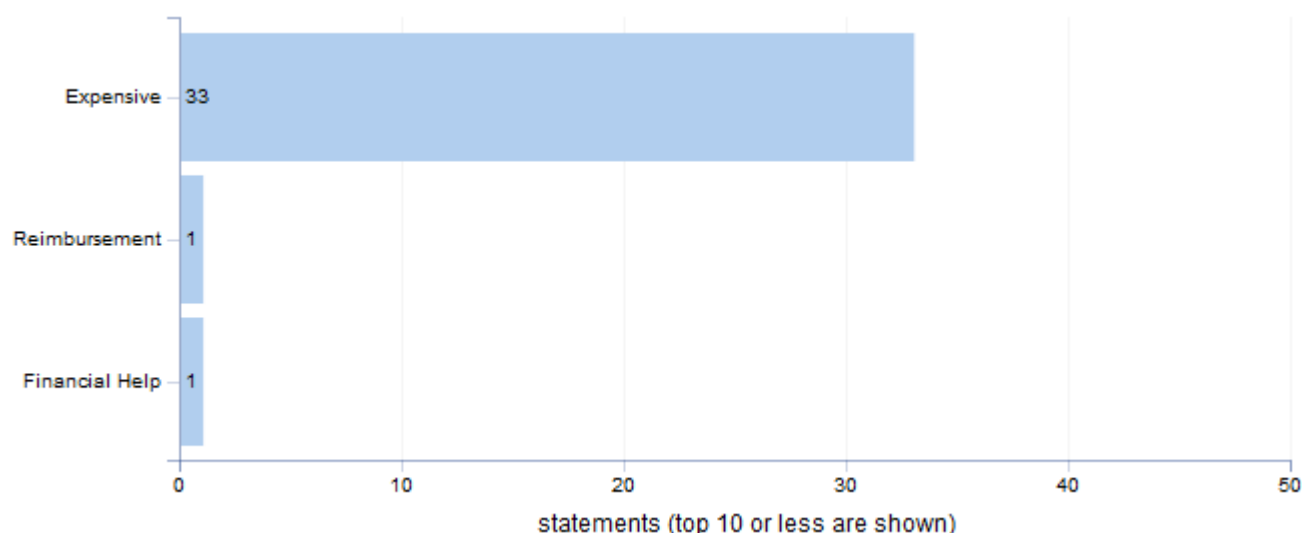
- there are no safety warnings on the trunk ,

Price



Price

35 or 1% statements (total 5,820 Stmts)



Price (35 statements)

expensive (94% or 33 statements)

Keywords: *safety, fix, highway, traffic, administration, ignition, seat, replacement, maintenance*

- the repairs are very expensive and it is almost impossible to find a used part because this happens to all the vehicles .
- if honda is well aware of this design flaw they owe it to their buyers to recall this expensive repair .
- dangerous and expensive ,
- honda does not cover it and it is expensive to replace .
- (only extremely expensive cars and more seem to offer horizontally adjustable headrests .

Price (35 statements)

reimbursement (3% or 1 statements)

Keywords: *half, cost, cover, 150*

- honda will provide \$ 150 reimbursement that does not even cover half of the cost .

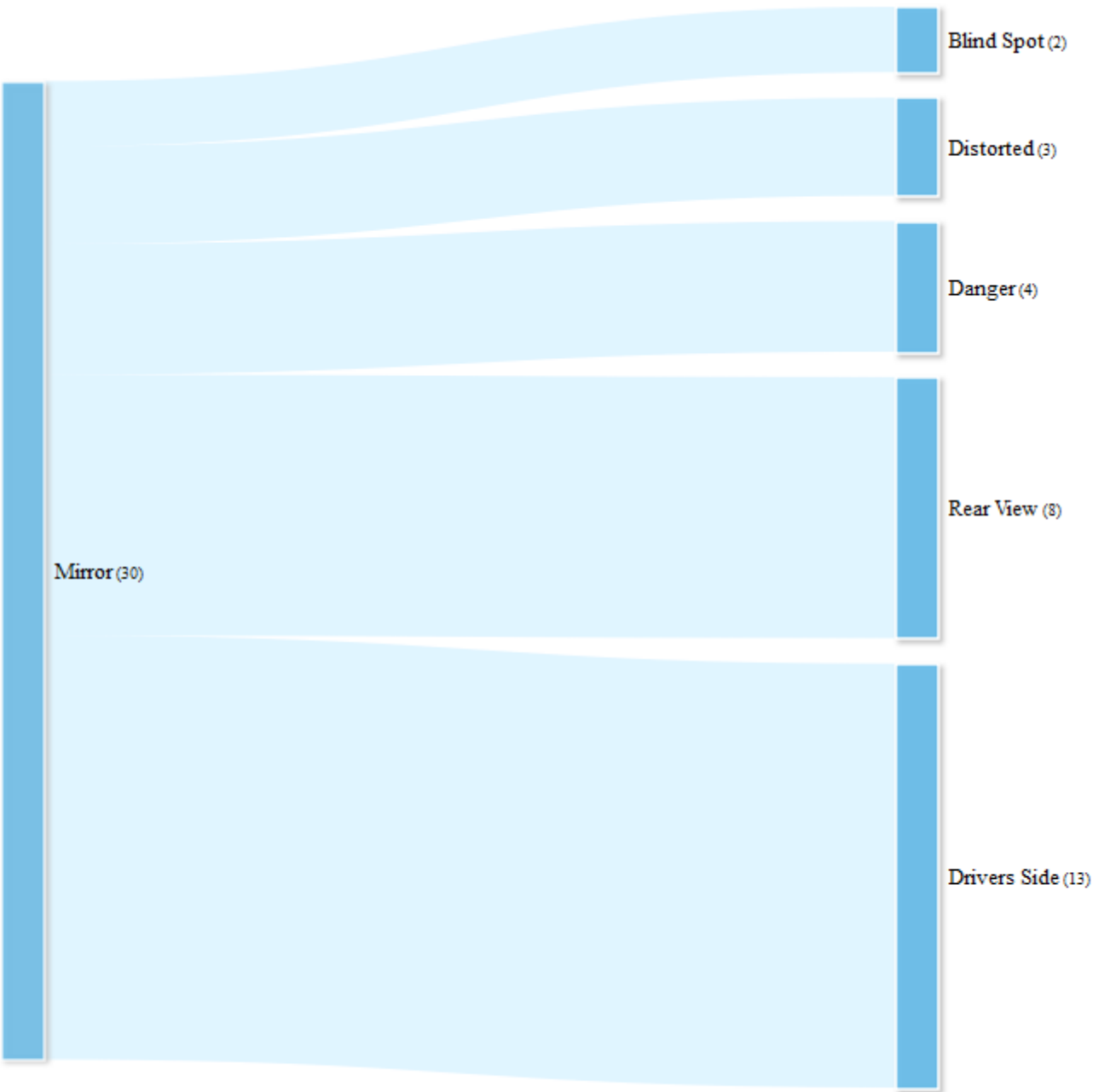
Price (35 statements)

financial help (3% or 1 statements)

Keywords: *price*

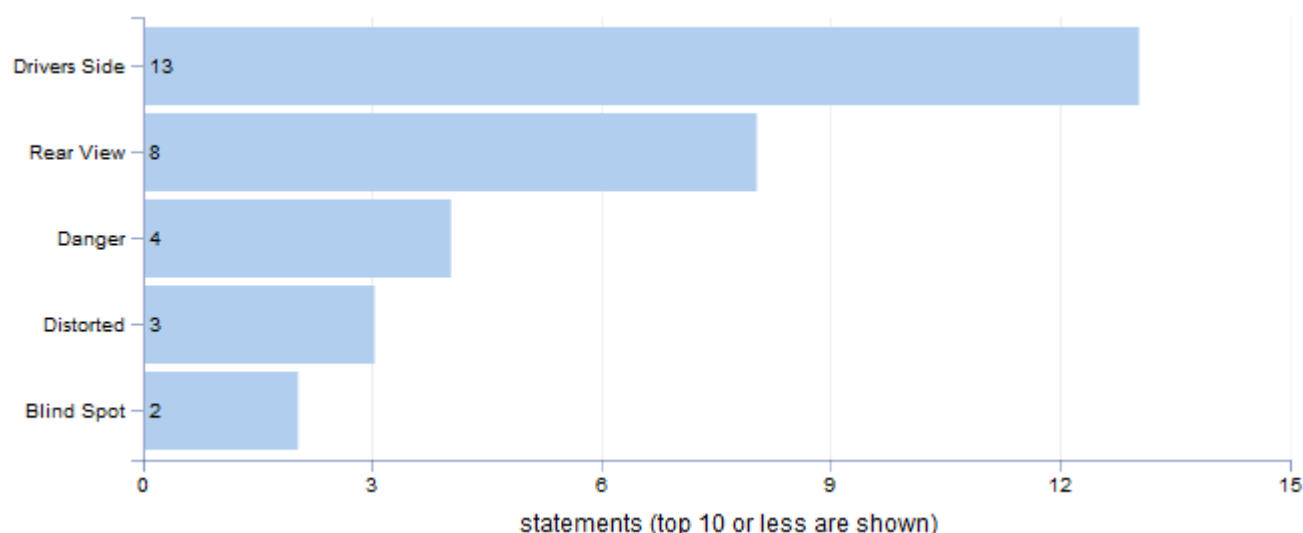
- no price or offer of financial help .

Mirror



Mirror

30 or 1% statements (total 5,820 Stmts)



Mirror (30 statements)

drivers side (43% or 13 statements)

Keywords: *mirror, safety, design, line*

- the contact stated that while driving approximately 5 mph , the headlights from another vehicle vehicle caused a reflective glare to the e driver 's side view mirror , obstructing the driver 's visibility of the roadway .
- also , complained by other owner , was the driver side rear view mirror : the 1/4 end will cause you to immediately adjust to right in anticipation of car coming into you .
- the 2013 honda accord lx driver 's side mirror has an outer segment designed to provide a wider view of the road to correct for blind spots .
- I contacted honda 's main customer service number and have been told that honda designed their mirror that way so that the driver has a larger view of the vehicles in their blind spot .
- consumer writes in regards to the design and safety of the vehicles expanded view mirror .

Mirror (30 statements)

rear view (27% or 8 statements)

Keywords: *auto, mirror, override, driver, manual*

- sensor is inaccurate and during ambient bright lights in darkness or at dawn or dusk the mirror will not adjust causing significant distraction from headlights of following cars thru the rear view mirror .
- auto adjusting rear view mirror has no manual override .
- also , complained by other owner , was the driver side rear view mirror : the 1/4 end will cause you to immediately adjust to right in anticipation of car coming into you .
- as cars approach from the rear left and move into view of the mirror , it oftentimes (depending upon the angle of sight) seems as if the other vehicle is moving into my lane .
- the contact stated that while driving at various speeds with the front driver 's side sun visor flipped downward , the visor would constantly come into contact with the rear view mirror and obstruct the contact 's vision of the roadway .

Mirror (30 statements)**danger** (13% or 4 statements)Keywords: *mirror, driver, side*

- the drivers side mirror is a danger .
- this mirror configuration is a potential danger .
- he totally agreed that the mirror was a problem and a danger and did not know why honda would use such a mirror .

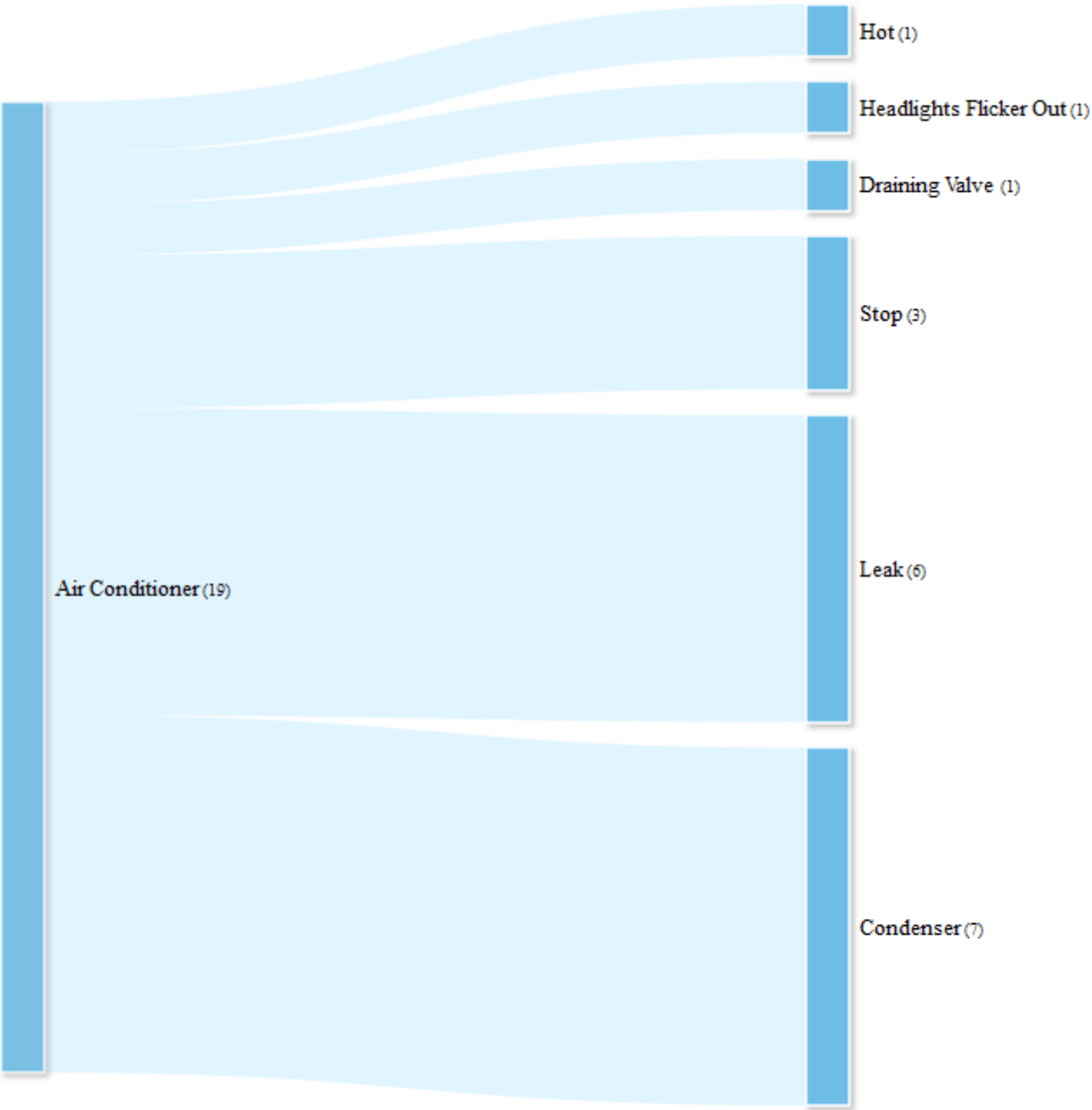
Mirror (30 statements)**distorted** (10% or 3 statements)Keywords: *driver, mirror, side*

- the driver 's side mirror is distorted causing the cars to appear further away than they actually are .
- a driver 's side mirror that causes severe distortion and confusion poses a serious safety hazard .
- it is like looking in a fun house mirror distorting on coming vehicles .

Mirror (30 statements)**blind spot** (7% or 2 statements)Keywords: *mirror, accident, replacement, side*

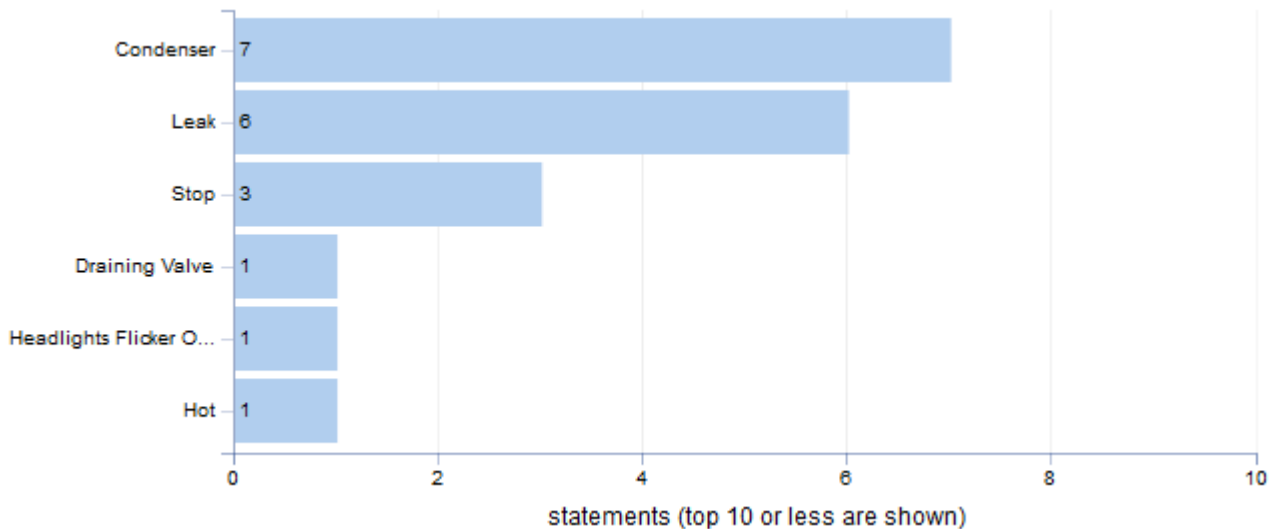
- the outer 1/4 of the mirror is supposed to expose a blind spot , it does not .
- this potential correction accident can be avoided by another left side blind spot device or mirror replacement altogether : I am trying not to pay too much attention to that 1/4 end part of mirror .

Air Conditioner



Air Conditioner

19 or 0% statements (total 5,820 Stmts)



Air Conditioner (19 statements)

condenser (37% or 7 statements)

Keywords: *ac, subframe, cost, dealership*

- road debris on a highway so small we did not hear a thing caused a hole to be punctured in my ac condenser .
- headlights flicker out completely or dim severely when coming to a stop or the condenser for the ac / defrost kicks on .
- apparently the dealer said that a small pebble hit my condenser which caused my ac to stop working .
- my insurance will cover it but my deductible is too high , my honda warranty does not want to cover it because it was not a defect and of course the cost to fix the ac condenser plus labor would cost about \$ 900 !
- the dealership told me my ac condenser was broken and it was \$ 710 to fix and is not covered by warranty .

Air Conditioner (19 statements)

leak (32% or 6 statements)

Keywords: *ac, hose, subframe, water, drain*

- the ac rubber hose leaks water and drips on the sub frame causing the sub frame to rust out .
- in researching on the internet I see this is a common problem with 1999-2002 accords , due to water leaking from ac condensation .
- mechanic said it is because the ac drain hose is leaking onto passenger front subframe .
- apparently the ac drain lines leak and rust out the subframe over time .
- with the ac leaking right onto this spot and them fixing that defect after 2002 , it is clearly their fault .

Air Conditioner (19 statements)

stop (16% or 3 statements)

Keywords: *air, condition, ac, condenser*

- my air conditioner stopped cooling on fri , 8/22/2014 after leaving work .
- air condition does not cool on even it was repaired once but it still does not work ,
- apparently the dealer said that a small pebble hit my condenser which caused my ac to stop working .

Air Conditioner (19 statements)**draining valve** (5% or 1 statements)Keywords: *ac*

- the vehicle was taken to a private mechanic who stated that the failure was due to the ac draining valve .

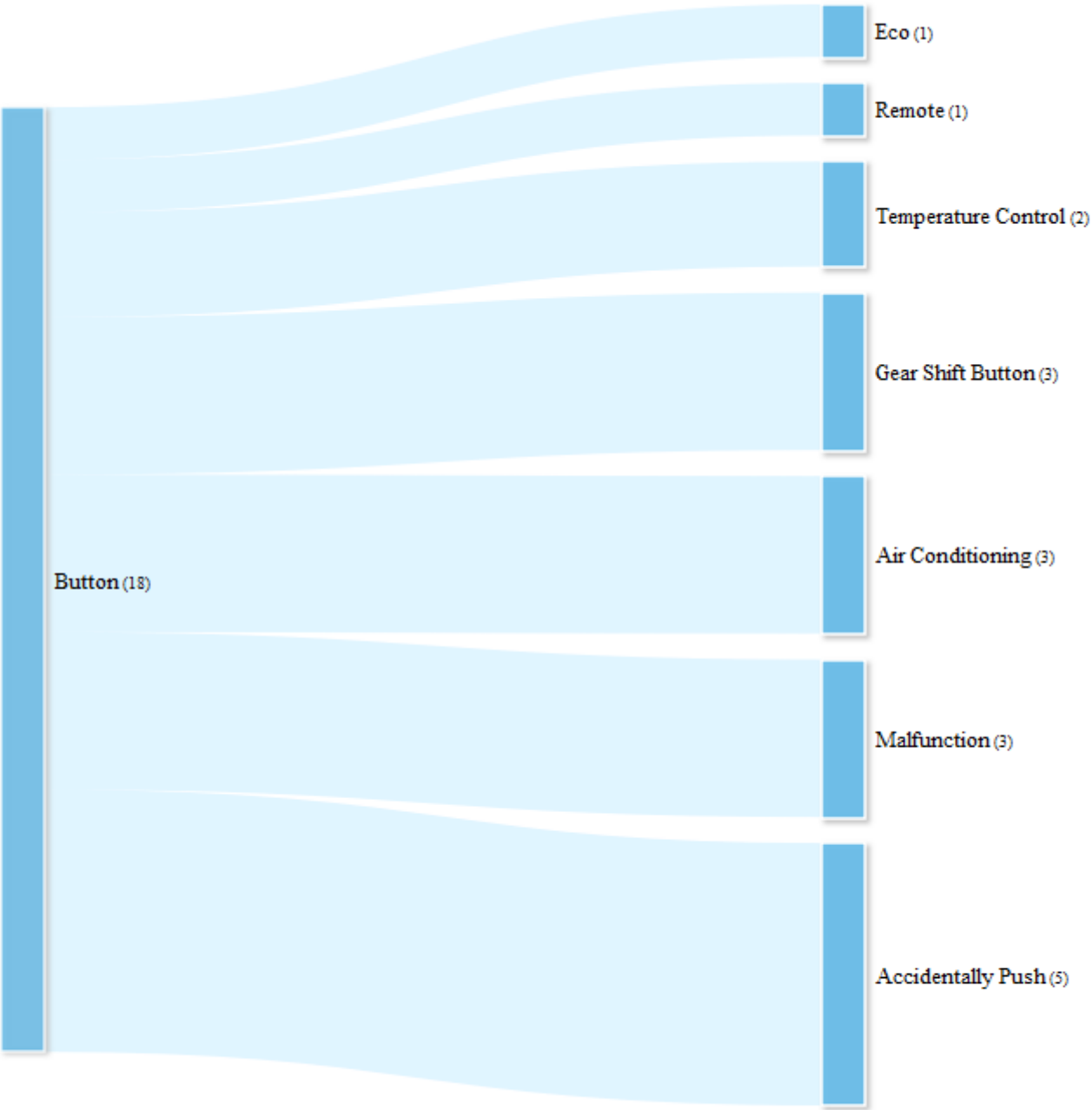
Air Conditioner (19 statements)**headlights flicker out** (5% or 1 statements)Keywords: *ac, condenser, stop, come*

- headlights flicker out completely or dim severely when coming to a stop or the condenser for the ac / defrost kicks on .

Air Conditioner (19 statements)**hot** (5% or 1 statements)Keywords: *ac, heat, blow*

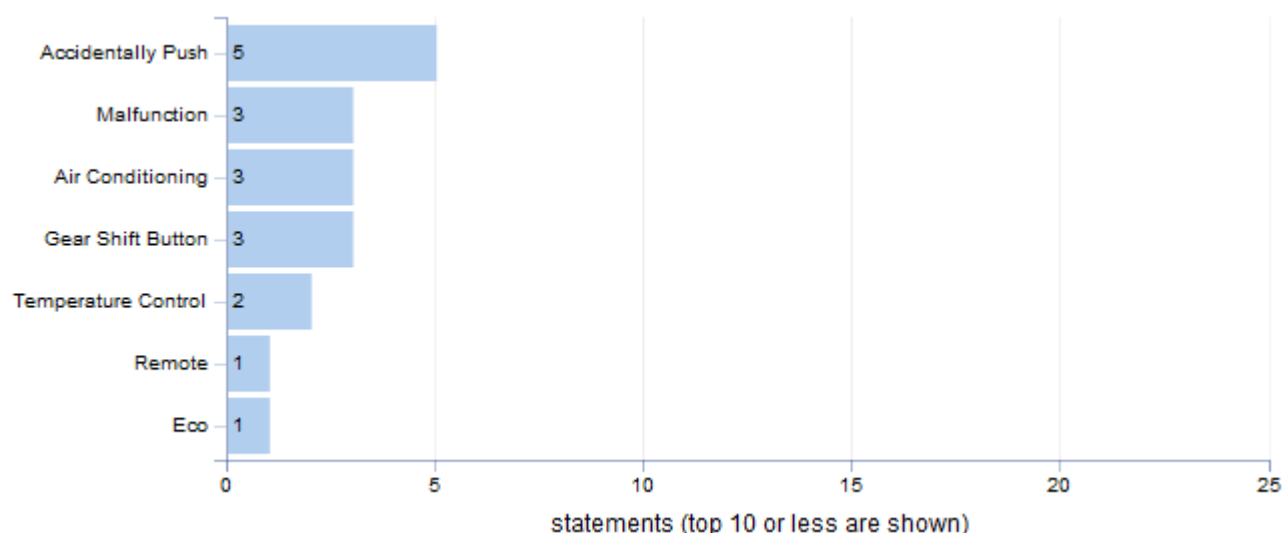
- once I got to opelousas no cold air , only heat blowing from the ac .

Button



Button

18 or 0% statements (total 5,820 Stmts)



Button (18 statements)

accidentally push (28% or 5 statements)

Keywords: *button, knee, start, traffic, accident*

- while driving with the automatic transmission in drive , I placed my hand on my right knee and accidentally hit the " start push button " and to my surprise the car shut-off and coasted to a stop .
- the start button is near my knee and an accidental press caused my moving car to shut down - fortunately I was just starting and only going 5 mph .
- dangerous ! I was leaving my house with the automatic transmission in drive when my hand going to my right knee hit the start button , the car stopped ! .
- can you imagine what would happen if my knee hit the start button while going 65 in traffic .
- I do not want my knees or by accident push the wrong button to change the temp .

Button (18 statements)

malfunction (17% or 3 statements)

Keywords: *window, button, driver, seconds, side*

- I have also experienced my power windows go down on it is own after I locked the vehicle by pressing the remote button .
- updated 4/4/11 * cn the consumer stated that holding the holding the unlock button for 10 seconds on second push would also roll down all the windows .
- also my driver side window when I try to roll it up without holding the button it will go all the way up and then roll back down .

Button (18 statements)

air conditioning (17% or 3 statements)

Keywords: *button, switch, temperature, inch*

- additionally , the engine start / stop button is right next to the air conditioning buttons .
- I was trying to adjust the air conditioning while I was driving and could not take my eyes off the road to look at the air conditioning buttons ,
- the engine start / stop switch is located approximately 2 inches away from the air conditioning temperature control up and down button switches .

Button (18 statements)**gear shift button** (17% or 3 statements)Keywords: *sell, fail, depress, fall*

- the contact stated that the gear shift button failed .
- gear shift button which needed to be depressed to shift fell out and made vehicle unable to be shifted into gear .
- when I had the problem corrected I was told by honda that this problem is very prevelant in the 2004 accord (v-6) and that they sell many of these gear shift " buttons " a week !

Button (18 statements)**temperature control** (11% or 2 statements)Keywords: *switch, button, engine, conditioning*

- I tried to adjust the temperature , but by mistake I pressed the start engine switch button instead of controlling the temperature switch , which is just next to engine switch .
- the engine start / stop switch is located approximately 2 inches away from the air conditioning temperature control up and down button switches .

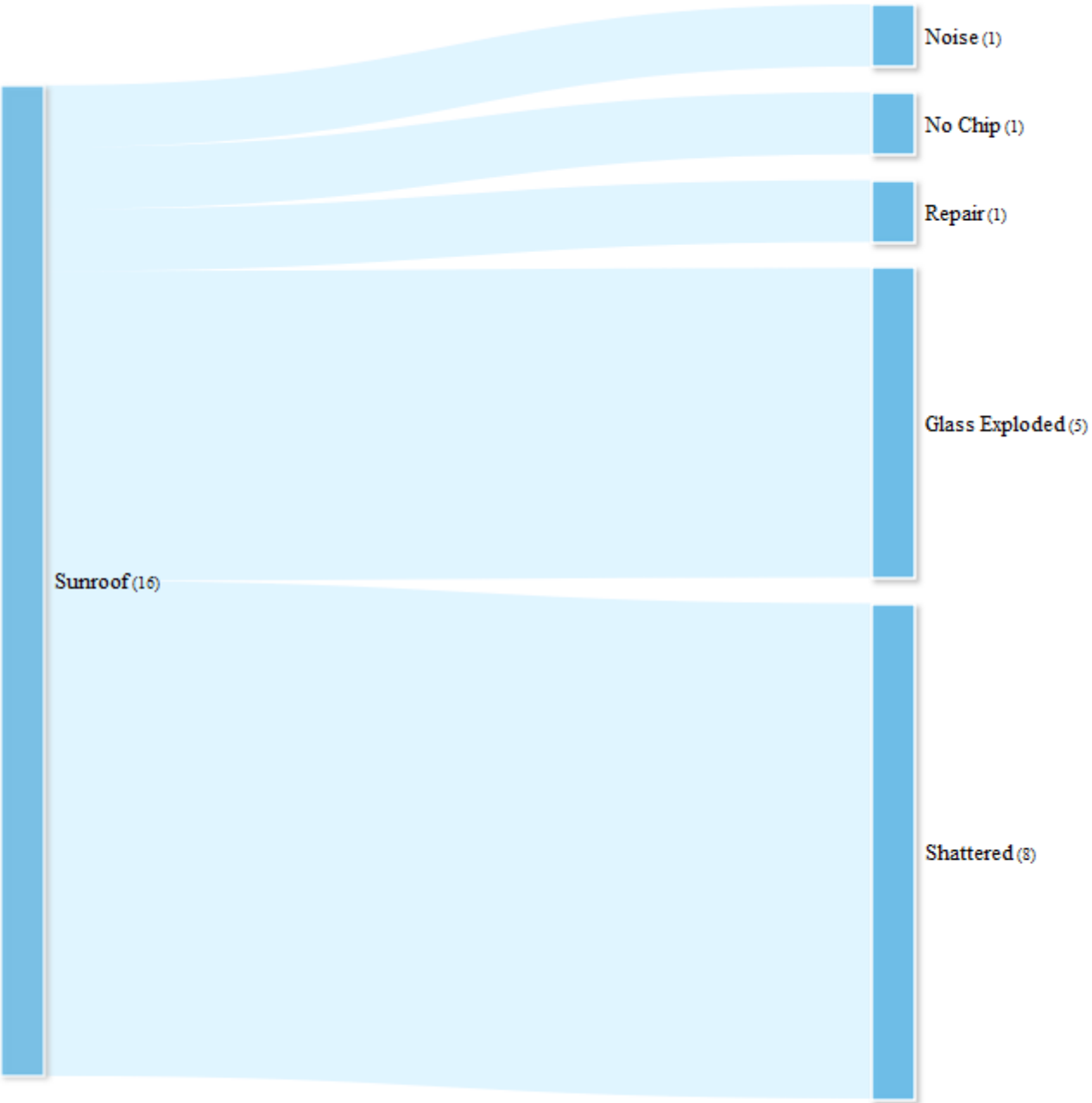
Button (18 statements)**remote** (6% or 1 statements)Keywords: *window, button, power, press*

- I have also experienced my power windows go down on it is own after I locked the vehicle by pressing the remote button .

Button (18 statements)**eco** (6% or 1 statements)Keywords: *button*

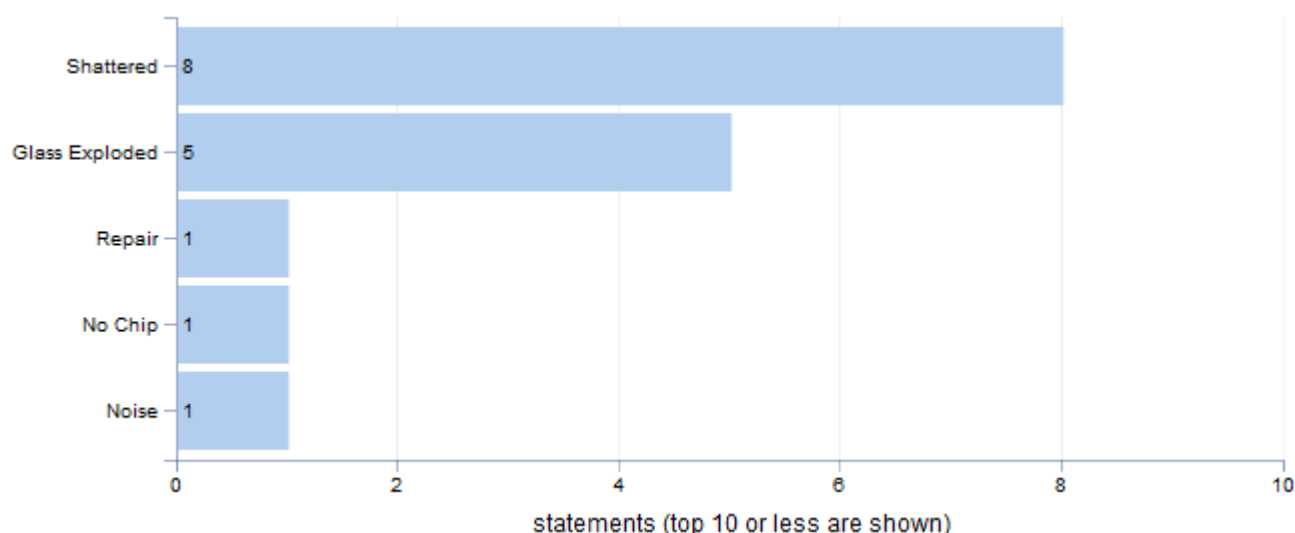
- vehicle shudders / shakes on acceleration , especially with eco button on .

Sunroof



Sunroof

16 or 0% statements (total 5,820 Stmts)



Sunroof (16 statements)

shattered (50% or 8 statements)

Keywords: *sunroof, glass, side, front*

- I pulled over on the side of the road and pulled back my sunroof shade , come to find that the entire sunroof glass was completely shattered .
- the sunroof on my vehicle spontaneously shattered and exploded sending glass throughout the interior of the car .
- driving down the interstate my glass sunroof spontaneously shattered ,
- the contact discovered that the glass from the sunroof had shattered and imploded into the interior of the front driver 's side and the front passenger 's side of vehicle .
- nothing except the sunroof had shattered with the center hole bulging out .

Sunroof (16 statements)

glass exploded (31% or 5 statements)

Keywords: *sunroof, ramp, matter, defect*

- my sunroof exploded while driving down the interstate with approximately 1/3 of the window blowing out while it was fully closed .
- as I was driving down the highway at approximately 70mph , the glass in my sunroof burst .
- my sunroof exploded while on the ramp to enter the highway .
- about 2/3 thirds of the sunroof broke off .
- a sunroof should never explode in this matter absent a manufacturing defect .

Sunroof (16 statements)

repair (6% or 1 statements)

Keywords: *sunroof*

- the vehicle was taken to an authorized dealer , who diagnosed that the sunroof needed to be repaired .

Sunroof (16 statements)**no chip** (6% or 1 statements)Keywords: *sunroof, chip*

- I had hand washed the car the day before and there were no chips in the sunroof .

Sunroof (16 statements)**noise** (6% or 1 statements)Keywords: *sunroof, crack, hear, start*

- we were driving on the highway when we started hearing a cracking noise coming from the sunroof .

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A Houston-based company founded in 1995, PolyVista is a cloud-based analytical platform that delivers results beyond what conventional analysis and reporting tools are able to provide. With PolyVista's software as a service (SaaS) solution, clients across all industries and business roles are able to harness the power of our automated text analysis capabilities to extract meaningful and previously unknown business insights, anomalies, patterns and correlations hidden in their data. The information discovered by PolyVista serves as the foundation for solving complex and diverse business issues. Contact PolyVista today to learn more.

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